

#### How To Ride The COMET

• Transit Stops: The COMET buses only stop at signed transit stops. Flag stops are not permitted, except on Routes 47 and 76. A complete transit stop list for each route is available on our website at www.CatchTheCOMET.org. Some transit stops have benches, shelters, trash cans and cart corrals.



- Catching the Bus: Be at the transit stop, 5 minutes before the scheduled departure. Make sure the bus operator can see you. Check the headsign on the front, curbside or rear of the bus to ensure you board the correct route. When boarding at night, wear bright clothing and flash the bus operator with a liaht.
- Paying your Fare: Be ready to pay your fare or present your pass when you board. Bus operators cannot make change. Should you overpay, a change card will be issued for future use on The COMET.
- Exiting the Bus: When you see your destination or transfer point, signal the bus operator, by pulling the cord near the window, pushing the yellow strip or calling out "next stop". Please provide enough notice, so that the bus operator can stop safely. If you are not familiar with the area, ask the bus operator for assistance. Please do not cross in front of the bus when exiting and do not forget your bicvcle if you have one!
- Inclement Weather & Service Interruption: For The COMET inclement weather and service interruption information, please visit call (803) 255-7118 or check The COMET website, Facebook or Twitter (CatchTheCOMET) for updates.
- Track The COMET: Text COMET and the bus stop number on the sign to 41411 to get real time information sent to your phone! **Example:** COMET 266 in a text message to 41411. You can also download the TransLoc Rider app to track buses in real time, or visit thecomet.transloc.com.
- Innovative Mobility: The COMET offers additional programs such as free Blue Bike rides in Downtown Columbia by asking for the code from the bus operator, \$5.00 subsidy on Lyft and Uber for trips to and from the grocery store and between 9 p.m. and 3 a.m., seven days a week, DART service for those with a disability that cannot ride The COMET buses and a vanpool program for commuters to work. To learn more, visit www.CatchTheCOMET.org or call (803) 255-7100.
- Bicycles: Bicycle racks are located on the front of all The COMET buses. Racks are available on a first come-first served basis. Customers are responsible for loading and unloading bicycles, and use the racks at their own risk.

 Animals on The COMET: Service animals are welcome. Non-service animals may travel on the bus if secured in a cage or muzzle.

## How To Read The Timetable

- Find the schedule for the day of the week and the direction you wish to ride.
- Find the timepoints closest to your origin and destination. The timepoints are shown on the route map and indicate the time the bus is scheduled to be at the particular location. Your nearest bus stop may be between timepoints.
- Read down the column to see the times when a trip will be at the given timepoint. Read the times across to the right to see when the trip reaches other timepoints. If no time is shown, that trip does not serve that timepoint.

## **Holiday Schedule**

Sunday service is provided on New Years Day, Dr. Martin Luther King Jr. Day, Presidents Day, Memorial Day, Independence Day, Labor Day and Veterans Day.

No service is provided on Thanksgiving Day and Christmas Day. A Saturday schedule operates on the Day after Thanksgiving, Christmas Eve and New Year's Eve.

#### **Customer Service**

- Visit COMET Central located at 1745 Sumter Street. Columbia. It is open 7 days a week from 5 a.m. to 11:45 p.m. Customer Service is available Monday-Friday from 7 a.m. to 7 p.m. and Saturday, Sundays and Holidays from 8 a.m. to 5 p.m.
- Call Center telephone hours are available Monday-Friday from 6 a.m. to 9 p.m. and Saturday, Sundays and Holidays from 7 a.m. to 7 p.m.
- Lost and Found: If you leave an item on The COMET bus, please call (803) 253-7100 to see if it has been retrieved. The COMET or its contractors are not responsible for lost or stolen items on board its vehicles. Items not retrieved within 30 days will be donated to local charity or disposed of.

## Title VI of the Civil Rights Act of 1964

The Central Midlands Transit (COMET) is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race. color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. For more information, or to file a complaint, contact The COMET Compliance and Civil Rights Officer, as defined above, FTA Office of Civil Rights, Attention: Title VI Program. Coordinator, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590 or SCDOT, Attn: Title VI Program Coordinator at (803) 737-5095, or in writing to the Office of Business Development & Special Programs, 955 Park Street, Suite 117, Columbia SC 29202.



#### Fares:

Effective 1/28/2019	Basic	Discount*	Express
One Way	\$2.00	\$1.00	\$4.00
All-Day Pass	\$4.00	\$2.00	\$6.00
7-Day Pass	\$14.00	\$7.00	\$28.00
31-Day Pass	\$40.00	\$20.00	\$80.00
Route Deviation on Flex Routes	+ \$2.00	+ \$1.00	N/A
Express Route Upcharge	+ \$2.00	+ \$1.00	(see left)
Soda Cap Connector	FREE	FREE	FREE
Transfer (60 minutes only)	FREE FREE FREE Free transfer requires COMETCard		

#### \*Discount Fares are available to:

Seniors ages 65 years old and older with ID Persons with Disabilities with The COMET Half Fare ID Medicare Card Holders with ID

Youth ages 16-17 years old with The COMET Half Fare ID Veterans with a Military ID, Veterans ID or DD-214 form Half Fare ID Cards can be obtained at COMET Central. Call (803) 255-7100 for more details.

The COMET offers free programs for DART passengers, youth 39 inches to 15 years old, students in middle and high schools in Richland and Lexington Counties and selected employers. Visit www.CatchTheCOMET.org or call (803) 255-7100 for details.

Santee Wateree RTA transfers are accepted for no additional cost.

### Passes

COMETCards, Day, 7-Day, and 31-Day Passes can be purchased:

In person: All Piggly Wiggly Stores in Columbia, Eastover and Springdale Town Halls, Lowell C. Spires, Jr. Regional Transit Facility, 3613 Lucius Road and COMET Central, 1745 Sumter Street in Columbia

On our website: www.CatchTheCOMET.org (credit

On our App: Catch The COMET from Google Play or App Store (credit card or cash wallet payable at the COMET Central)

By mail: The COMET, 3613 Lucius Road, Columbia, SC (check, credit card or money order)

On the bus: Day and 7-Day Passes (cash)

All passes are non-refundable, non-replaceable and non-transferable.

Businesses and organizations that purchase in bulk can purchase Basic passes at Discount prices. Call (803) 255-7133 or email: info@CatchTheCOMET.org for more details.



# ROUTE 92X 12th ST. EXTENSION

Weekday & Weekend Service



5:30 AM-7:00 AM No Midday Service

12th Street Cayce **CMC Steel Lexington Two Innovation Center Dominion Energy Amazon Fulfillment Center** 

> Express fare is charged on this route. Nephron employees ride free with employee I.D. Card.

**Nephron Pharmaceuticals** 

www.CatchTheCOMET.org 803.255.7100 • 711 through Relay Service

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5:30 PM-7:00 PM **COMET Central**