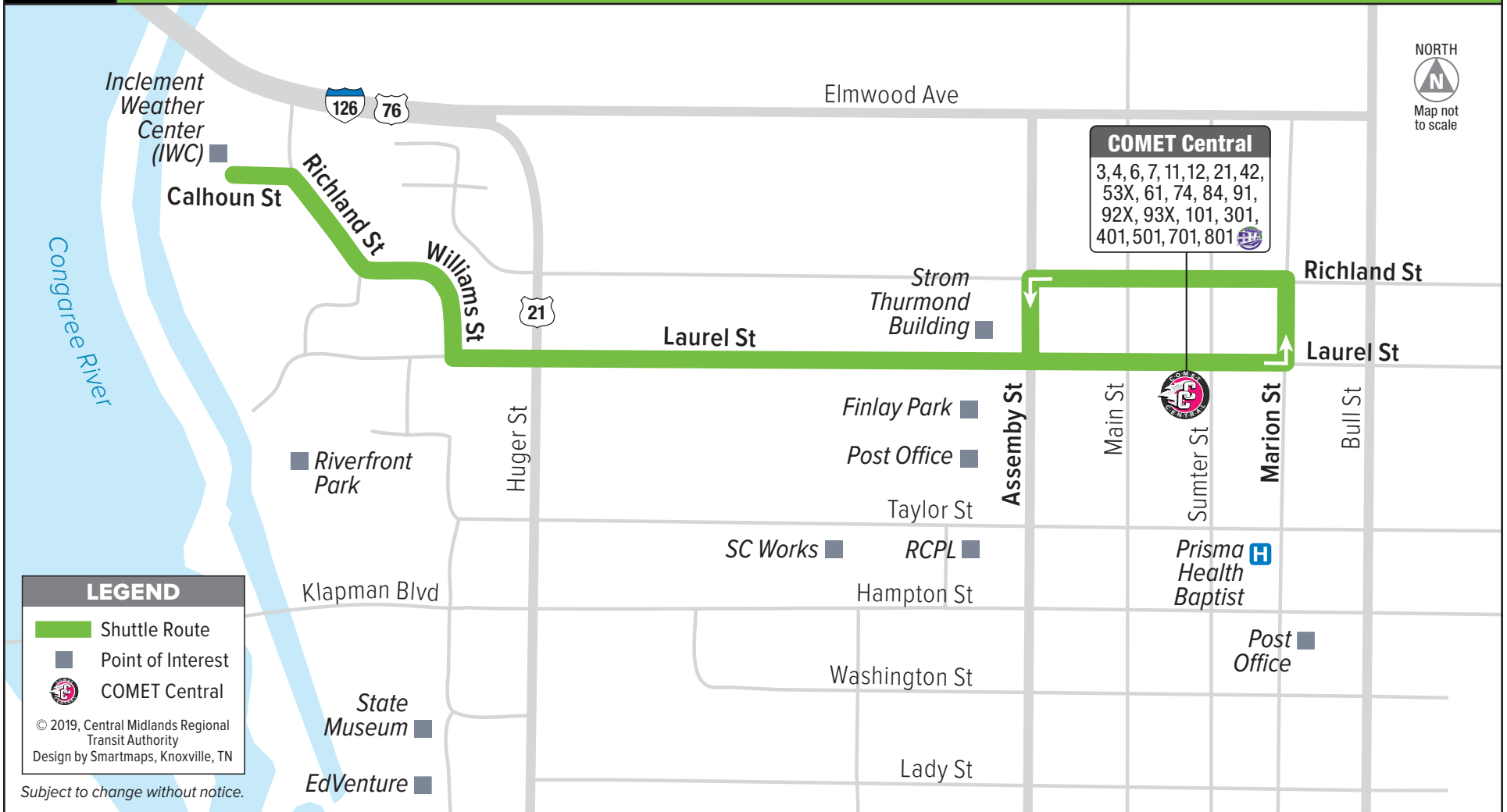


# 7 Inclement Weather Shuttle



## COMET Central to Inclement Weather Center

7 days a week when IWC is open between November 1 and April 1. The route is free to all passengers.

- 6:30 AM to 7:30 AM every 15 minutes from IWC.
- 5:45 PM to 7:00 PM every 15 minutes to IWC.
- No service when IWC is closed.
- Ask at COMET Central for details.

*This service is funded by the City of Columbia through United Way of the Midlands and operated by The COMET.*

## How To Ride The COMET

- **Transit Stops:** The COMET buses only stop at signed transit stops. Flag stops are not permitted, except on Routes 47 and 97. A complete transit stop list for each route is available on our website at [www.CatchTheCOMET.org](http://www.CatchTheCOMET.org). Some transit stops have benches, shelters, trash cans and cart corrals.
- **Catching the Bus:** Be at the transit stop, 5 minutes before the scheduled departure. Make sure the bus operator can see you. Check the headsign on the front, curbside or rear of the bus to ensure you board the correct route. When boarding at night, wear bright clothing and flash the bus operator with a light.
- **Paying your Fare:** Be ready to pay your fare or present your pass when you board. Bus operators cannot make change. Should you overpay, a change card will be issued for future use on The COMET.
- **Exiting the Bus:** When you see your destination or transfer point, signal the bus operator, by pulling the cord near the window, pushing the yellow strip or calling out "next stop". Please provide enough notice, so that the bus operator can stop safely. If you are not familiar with the area, ask the bus operator for assistance. Please do not cross in front of the bus when exiting and do not forget your bicycle if you have one!
- **Inclement Weather & Service Interruption:** For The COMET inclement weather and service interruption information, please visit call (803) 255-7118 or check The COMET website, Facebook or Twitter (CatchTheCOMET) for updates.
- **Track The COMET:** Text COMET and the bus stop number on the sign to 41411 to get real time information sent to your phone! **Example:** COMET 266 in a text message to 41411. You can also download the TransLoc Rider app to track buses in real time, or visit [thecomet.transloc.com](http://thecomet.transloc.com).
- **Innovative Mobility:** The COMET offers additional programs such as free Blue Bike rides in Downtown Columbia by asking for the code from the bus operator, \$5.00 subsidy on Lyft and Uber for trips to and from the grocery store and between 9 p.m. and 3 a.m., seven days a week, DART service for those with a disability that cannot ride The COMET buses and a vanpool program for commuters to work. To learn more, visit [www.CatchTheCOMET.org](http://www.CatchTheCOMET.org) or call (803) 255-7100.
- **Bicycles:** Bicycle racks are located on the front of all The COMET buses. Racks are available on a first come-first served basis. Customers are responsible for loading and unloading bicycles, and use the racks at their own risk.
- **Animals on The COMET:** Service animals are welcome. Non-service animals may travel on the bus if secured in a cage or muzzle.



## How To Read The Timetable

- Find the schedule for the day of the week and the direction you wish to ride.
- Find the timepoints closest to your origin and destination. The timepoints are shown on the route map and indicate the time the bus is scheduled to be at the particular location. Your nearest bus stop may be between timepoints.
- Read down the column to see the times when a trip will be at the given timepoint. Read the times across to the right to see when the trip reaches other timepoints. If no time is shown, that trip does not serve that timepoint.

## Holiday Schedule

Sunday service is provided on New Years Day, Dr. Martin Luther King Jr. Day, Presidents Day, Memorial Day, Independence Day, Labor Day and Veterans Day.

No service is provided on Thanksgiving Day and Christmas Day. A Saturday schedule operates on the Day after Thanksgiving, Christmas Eve and New Year's Eve.

## Customer Service

- Visit COMET Central located at 1745 Sumter Street, Columbia. It is open 7 days a week from 5 a.m. to 11:45 p.m. Customer Service is available Monday-Friday from 7 a.m. to 7 p.m. and Saturday, Sundays and Holidays from 8 a.m. to 5 p.m.
- Call Center telephone hours are available Monday-Friday from 6 a.m. to 9 p.m. and Saturday, Sundays and Holidays from 7 a.m. to 7 p.m.
- Plan your trip by downloading Transit app from Google Play or the App Store. You may also pay fares, find Blue Bikes, and order Lyft and Uber cars. Your one stop shop!
- **Lost and Found:** If you leave an item on The COMET bus, please call (803) 253-7100 to see if it has been retrieved. The COMET or its contractors are not responsible for lost or stolen items on board its vehicles. Items not retrieved within 30 days will be donated to local charity or disposed of.



## Title VI of the Civil Rights Act of 1964

The Central Midlands Transit (COMET) is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. For more information, or to file a complaint, contact The COMET Compliance and Civil Rights Officer, as defined above, FTA Office of Civil Rights, Attention: Title VI Program. Coordinator, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590 or SCDOT, Attn: Title VI Program Coordinator at (803) 737-5095, or in writing to the Office of Business Development & Special Programs, 955 Park Street, Suite 117, Columbia SC 29202.

Effective Monday, November 4, 2019

# ROUTE 7

## INCLEMENT WEATHER SHUTTLE

Weekday & Weekend Service



7 DAYS

Service runs 7 days only when Inclement Weather Center is open. Check in at COMET Central for details.

6:30 AM – 7:30 AM  
No Midday Service  
5:45 PM – 7:00 PM



COMET Central

Inclement Weather Center

This service is funded by the City of Columbia through United Way of the Midlands and operated by The COMET. The route is free to all passengers.



[www.CatchTheCOMET.org](http://www.CatchTheCOMET.org)  
803.255.7100 • 711 through Relay Service

