

Instructions for Pick Up Program (PUP)

Once you have been approved to use The COMET's Pick Up Program (PUP). You will get a PUP card is in your approval letter if you plan to use a taxi service. Be sure to sign your PUP card and carry it with you when using PUP. Your PUP approval letter will tell you how much money you can spend on your rides. PUP cards cannot be used for anything other than your ride.

1. Set up a Ride

- Pick a ride service from the list you get.
- Call the company at the number listed for a ride.
- Some companies have apps to help you book a ride.
- If you need special assistance (such as a walker, manual wheelchair, power wheelchair, etc.) let that company know so they can help you.
- If you need a wheelchair-ready car, use a taxi company and let them know the day before.

2. Take the Trip

- Pick a ride service from the list you get.
- Call the company at the number listed for a ride.
- Some companies have apps to help you book a ride.
- If you need special assistance (such as a walker, manual wheelchair, power wheelchair, etc.) let that company know so they can help you.
- If you need a wheelchair-ready car, use a taxi company and let them know the day before.

3. Pay for the Trip

- After you get to where you are going, pay for the ride.
- If you do not have enough money on your pup card, pay what you can with your pup card, then pay the rest with your own money.
- Please tip your driver, but not with PUP cards.

4. Reorder Form – A reorder form will be in this letter for your next time you want to use PUP. To reorder, fill out the form and send it to:

- After you get to where you are going, pay for the ride.
- If you do not have enough money on your pup card, pay what you can with your pup card, then pay the rest with your own money.
- Please tip your driver, but not with PUP cards.

Cards will have more money put on them every month. If you fill out your log and turn it in.



Pick Up Program Application

Are you a person with a disability? YES NO

Are you in the DART program or Half Fare Program? YES NO

If you are not a person with a disability and

- A DART rider
- A Half Fare user OR
- 65 years old or older

You will not be able to use this program.

Please visit www.TheCOMETsc.gov for more information on DART or the Half Fare program.

NAME	AGE	PROGRAM ID NUMBER
ADDRESS		APARTMENT/SPACE
CITY	STATE	ZIP

Date program training was completed: _____

How did you do the training? Online Phone In-Person

Do you want to use: Taxi Uber Lyft

SIGNATURE _____ DATE _____

By signing above you are showing that you have finished the required program training and know that if your trip does not begin or end in the Columbia Urbanized Area (shown in the program training) more than three times you will not be able to use the program for a month. You may call Able SC at (803) 255-7130 or email Mobility@TheCOMETSC.gov if you need help deciding if your trip is in the Columbia Urbanized Area. It is suggested that you call or email us at least three days before to your trip if you need help.