

Access Advisory Committee

January 30, 2020

The COMET Offices Small Conference Room

3613 Lucius Road, Columbia SC 29201

11:00AM

1-425-436-6200

Access Code: 684645

Notes from the meeting are in red under the proposed solutions and questions to answer section. Notes from 2/27/20 follow up meeting in blue.

1) What should already be provided to make trips accessible?

- **Announcements**
- **Scrolling written description**
- **Lifts, Ramps and Tie downs**
- **Modification request-website access 3/31/20, coordinate with Pam**

2) How can we make sure these things are provided?

- **Accessibility evaluations for individual trips**
- **Technology testing-The COMET App, etc...**

3) Future proposed solutions and questions to answer:

***People in attendance: Jerry Francis, Stephanie Southwell, Destra Capers, Angenitta Bounds, James Abrams, Charles Gossett, Karen Stanley and Arlene Prince**

- **Construct a monitoring survey connected to a QR code link and website with a monthly award for completion (bus pass, gift card, etc.). An accessibility survey will be created using Survey Monkey. It will have a QR code on the bus and link on the website.**
- **Who controls the annunciators/written dis.? Clever Devices influences whether annunciators are working. Frank is surveying the buses to determine if they are working. His report will be used for the AAC update.**
- **An identification card for individuals who want to use it, may be helpful for increasing communication between the driver and rider. The MMS will find examples of these cards with other agencies and produce them for the 2/23/20 meeting with the Marketing Manager and the FTA Compliance Manager. After agreed upon, there needs to be a meeting appropriate operations personnel.**
- **The Reasonable Modification is hard to find. The COMET website needs more quick links (redesign may help). When is redesign scheduled? The projected launch date is**

March 31st. Discussions about the placement of the Modification Request will take place at the April Meeting.

- Buses not being able to use the curb to board and alight passengers with mobility devices was brought up. The possibility of a community education partnership between Able SC and the Midlands Transit Riders Association may help educate law enforcement. Work with the Transit Developer to analyze existing accessibility at stops and Transdev to see how it is handled.**

Our next meeting will be Thursday, April 30, 2020 at 11:00am. It will be located at 3613 Lucius in small conference room.