

Access Advisory Committee

July 23, 2020

Zoom Virtual Meeting

11:00AM

Meeting Minutes

Meeting Attendees: Arlene Prince, Steve Cook, Derrick Strick, Charles Gossett, and Jerry Francis

Items labeled resolved with majority vote on 7/23/20:

- Construct a monitoring survey connected to a QR code link and website with a monthly award for completion (bus pass, gift card, etc.).
- Annunciators and screen display

Issues still to be resolved:

- 1) Disability Sensitivity Training (derived from Identification Card solution)
 - The Mobility Management Specialist was tasked with finding out what the regulations are for disability sensitivity training for transit agency workers. The Mobility Management Specialist did not find regulations or recommendations for how often disability sensitivity is provided to transit agency workers.
 - 2) Modification Request is hard to find.
 - New website-projected for August 1, 2020
 - The meeting attendees reviewed the currently posted information
 - 3) Boarding and alighting passengers with mobility devices can be difficult.
- Charles showed us some unique solutions. The Mobility Management Specialist is going to connect with Charles to make sure The COMET explores those solutions.

4) Accessible schedules

- An accessible version of the schedules has been approved by individuals who would use it. Those schedules are due to be posted on the new website. Derrick suggested that instead of time spans, the integration of time points would be preferred. The Mobility Management Specialist is going to work with the transit planner to try to integrate time points into the schedule.

5) Accessible pedestrian environment

- Suggestions for short term solutions that can morph into long term solutions. The Mobility Management Specialist asked committee members to identify places in the service area where pedestrian infrastructure is lacking.

New issues

6) Pop ups on the mobile app

- The Mobility Management Specialist is supposed to investigate this issue further.