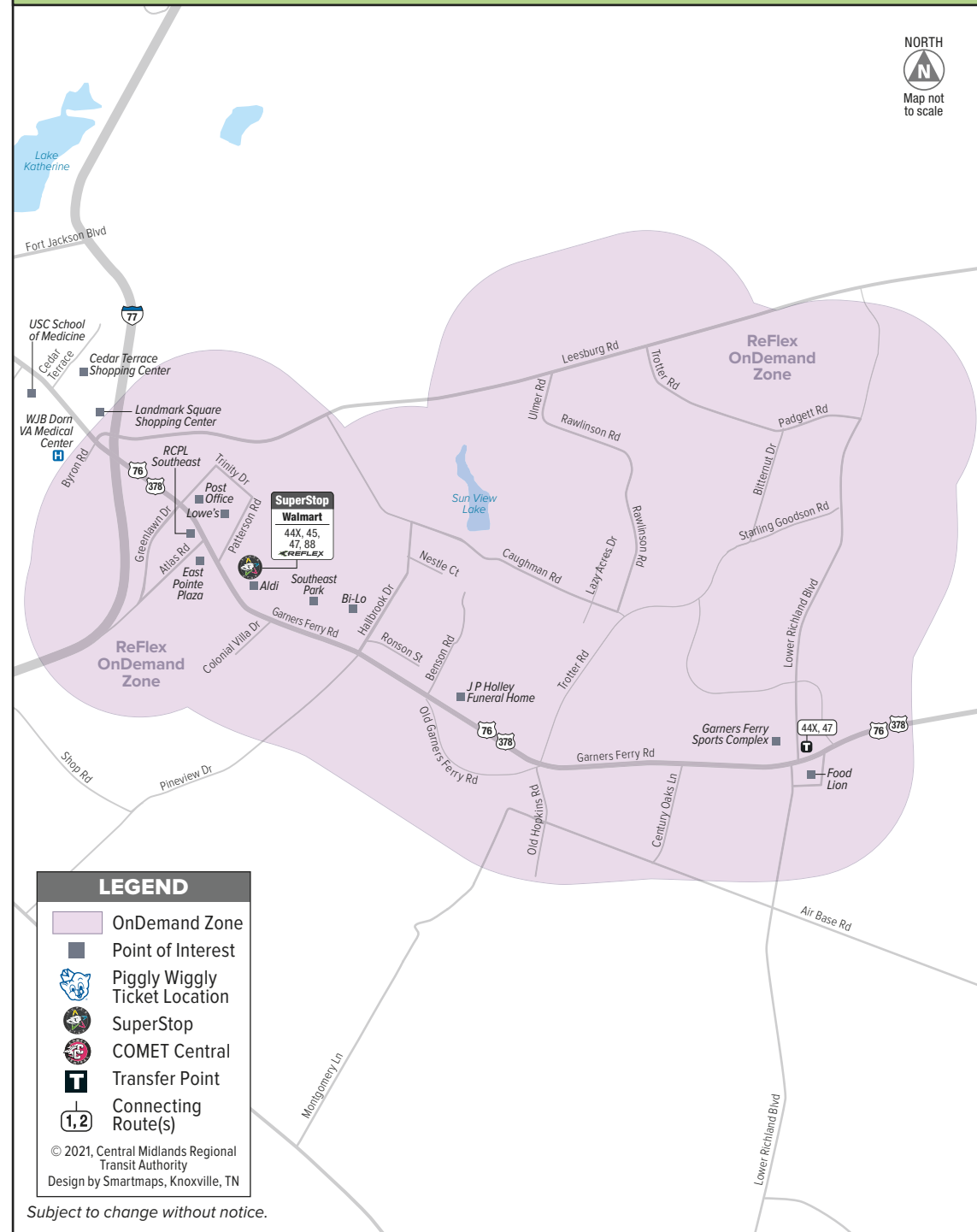


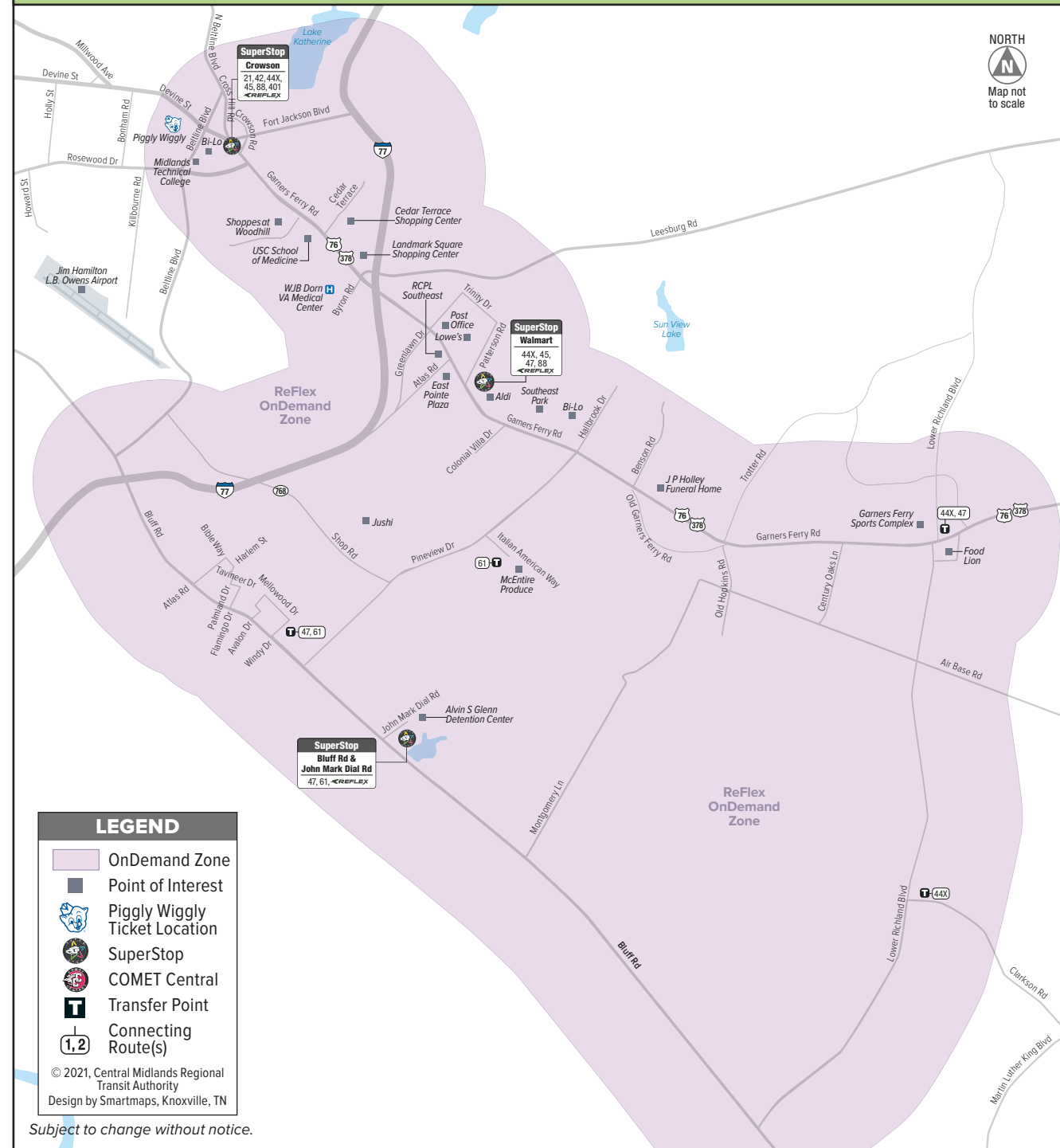
Lower Richland Blvd

Garners Ferry • Padgett • Lower Richland Blvd



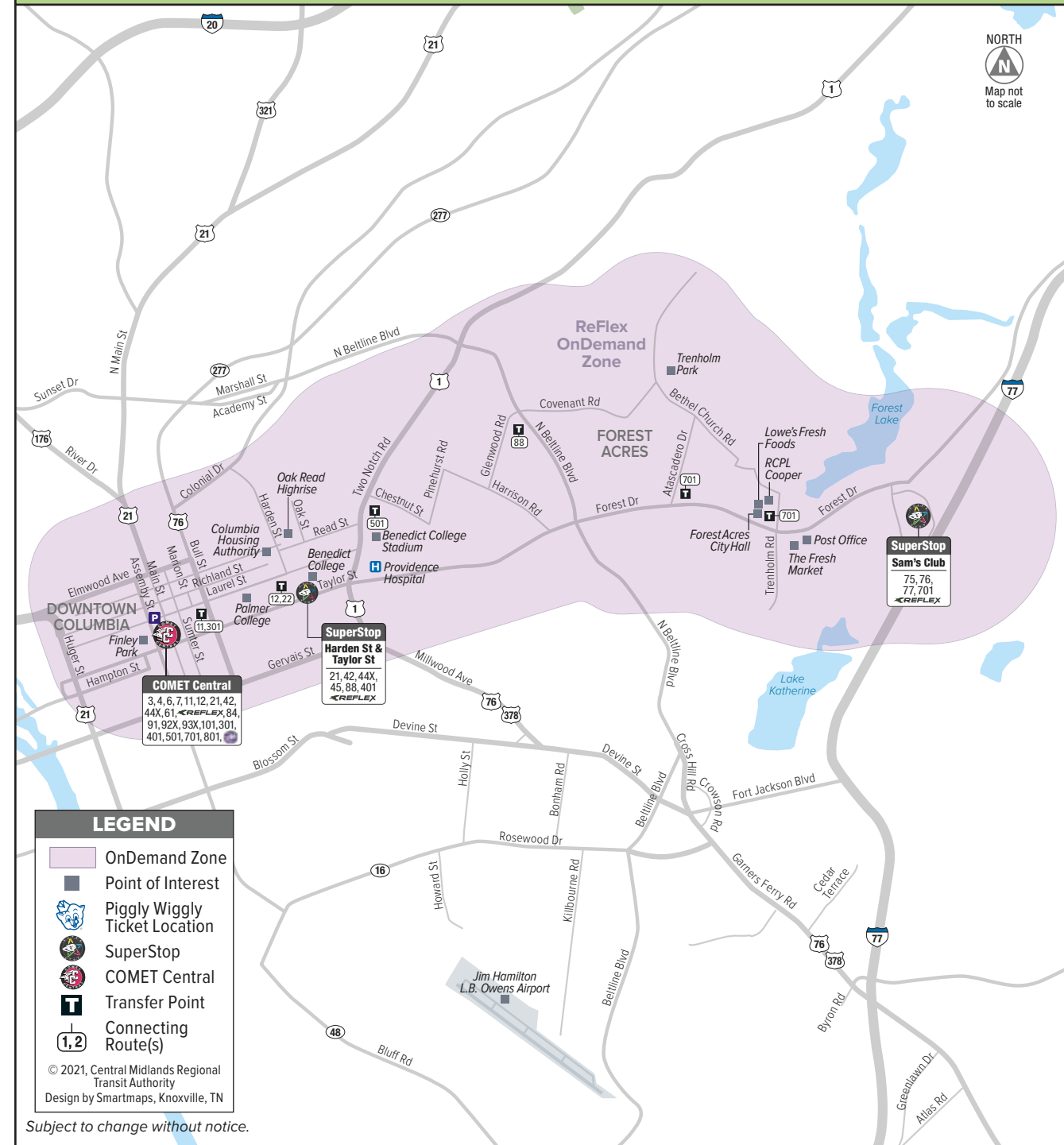
Hopkins

Alvin S. Glenn Detention Center • Hopkins • Crowson SuperStop • Patterson & Garners Ferry SuperStop



Downtown/Forest Acres

Forest Acres City Hall • COMET Central • Laurel Street • Forest Dr Sam's Club SuperStop





ReFlex OnDemand

A responsive flexible service brought to you by The COMET.

ReFlex OnDemand offers convenient mini-bus service throughout the following areas:

- Lower Richland Blvd (former Route 46 area)
- Hopkins (former Route 62 area)
- Downtown/Forest Acres (former Route 74 area)

ReFlex OnDemand is custom-fit to your schedule and your neighborhood. It will take you anywhere in the ReFlex service area or to a transfer with one of The COMET's nearby bus routes at a nearby SuperStop. It's as easy as 1-2-3.

1. Call 803-255-7123 or 803-255-7124

Call at least one (1) hour before you wish to leave. A friendly DART dispatcher will direct you to a safe and nearby pick-up point (which could be a ReFlex OnDemand stop or the front door of your pick-up).

2. Meet us at the pick-up location

Please keep in mind that the vehicle may arrive up to five (5) minutes before or after your scheduled pick-up time. Simply board, pay your \$2.00 fare (\$1.00 discount) or show your COMET Card or COMET 1-Day, 5-Day, 7-Day, 31-Day or 10-Ride Pass to board the vehicle. Free transfers to The COMET routes.

3. Get drop-off within the zone or at a SuperStop

When making your reservation tell the friendly DART dispatcher where you want to be dropped off in the zone or at the following SuperStops to connect to The COMET routes:

- Patterson & Garners Ferry Walmart (Lower Richland Blvd and Hopkins Zones)

- Alvin S. Glenn Detention Center (Hopkins Zone)
- Crowson (Hopkins Zone)
- COMET Central (Downtown/Forest Acres Zone)
- Forest Drive Sam's Club SuperStop (Downtown/Forest Acres Zone)

Hours of Operation

- Monday through Friday 7:00 a.m. – 7:00 p.m.
- Last reservations must be made by 6:00 p.m.
- First reservations can be made at 6:00 a.m.
- No service on Saturdays, Sundays or The COMET observed holidays.

ReFlex OnDemand General Information

- Service is available on a first come first served basis. Reservationists may suggest alternative times if the vehicles assigned to ReFlex OnDemand are full at the requested time.
- Service is open to the general public. There is no service priority for passengers.
- Passengers who violate the DART Late Cancellation or No-Show Policy may result in being suspended from ReFlex OnDemand services. Please review the DART Rider's Guide for more details.
- Wheelchair lift, bicycle racks and wi-fi available on buses.
- ReFlex vehicles are not allowed to leave the assigned service zones for pick up or drop offs. If you need to travel beyond the service zone, transfer to a The COMET route at a SuperStop to continue your travel.

NOTES:

How To Ride The COMET

- **Transit Stops:** ReFlex OnDemand provides door to door service and also serves special ReFlex OnDemand signs within the zones on the opposite side of the brochure. A complete list of the ReFlex OnDemand stops are available at www.CatchTheCOMET.org. Some transit stops have benches, shelters, trash cans and cart corrals.
- **Catching the Bus:** Be at the transit stop, 5 minutes before the scheduled departure. Make sure the bus operator can see you. Check the headsign on the front, curbside or rear of the bus to ensure you board the correct route. When boarding at night, wear bright clothing and flash the bus operator with a light.
- **Paying your Fare:** Be ready to pay your fare or present your pass when you board. Bus operators cannot make change. Should you overpay, a change card will be issued for future use on The COMET.
- **Exiting the Bus:** When you see your destination or transfer point, signal the bus operator, by pulling the cord near the window, pushing the yellow strip or calling out "next stop". Please provide enough notice, so that the bus operator can stop safely. If you are not familiar with the area, ask the bus operator for assistance. Please do not cross in front of the bus when exiting and do not forget your bicycle if you have one!
- **Incident Weather & Service Interruption:** For The COMET incident weather and service interruption information, please visit call (803) 255-7118 or check The COMET website, Facebook or Twitter (CatchTheCOMET) for updates.
- **Track The COMET:** This feature has been suspended and will resume in Summer 2021 using an interactive phone feature, real time tracking online and through the Transit app and SMS texting. Visit <https://COMET.mapstrat.com/> for more details.
- **Innovative Mobility:** The COMET offers additional programs such as free Blue Bike rides in Downtown Columbia by asking for the code from the bus operator, \$8.00 subsidy on Lyft and Uber for trips to and from the grocery store and between 8 p.m. and 6 a.m., 7 days a week, DART service for those with a disability that cannot ride The COMET buses, mobility services for seniors and persons with disabilities that live in Richland and Lexington Counties outside of the DART service area and a vanpool program for commuters to work. To learn more, visit www.CatchTheCOMET.org or call (803) 255-7100.
- **Bicycles:** Bicycle racks are located on the front of all The COMET buses. Racks are available on a first come-first served basis. Customers are responsible for loading and unloading bicycles, and use the racks at their own risk.
- **Animals on The COMET:** Service animals are welcome. Non-service animals may travel on the bus if secured in a cage or muzzle.



How To Read The Timetable

- Find the schedule for the day of the week and the direction you wish to ride.
- Find the timepoints closest to your origin and destination. The timepoints are shown on the route map and indicate the time the bus is scheduled to be at the particular location. Your nearest bus stop may be between timepoints.
- Read down the column to see the times when a trip will be at the given timepoint. Read the times across to the right to see when the trip reaches other timepoints. If no time is shown, that trip does not serve that timepoint.

Holiday Schedule

Sunday service is provided on New Years Day, Dr. Martin Luther King Jr. Day, Presidents Day, Memorial Day, Independence Day, Labor Day and Veterans Day.

No service is provided on Thanksgiving Day and Christmas Day. A Saturday schedule operates on the Day after Thanksgiving, Christmas Eve and New Year's Eve.

Customer Service

- Visit COMET Central located at 1745 Sumter Street, Columbia. It is open 7 days a week from 5 a.m. to 11:45 p.m. Customer Service is available 7 days a week from 8 a.m. to 5 p.m.
- Call Center telephone hours are available 7 days a week from 7 a.m. to 7 p.m.
- Plan your trip by downloading Transit app from Google Play or the App Store. You may also pay fares, find Blue Bikes, and order Lyft and Uber cars. Your one stop shop!
- **Lost and Found:** If you leave an item on The COMET bus, please call (803) 253-7100 to see if it has been retrieved. The COMET or its contractors are not responsible for lost or stolen items on board its vehicles. Items not retrieved within 30 days will be donated to local charity or disposed of.



Title VI of the Civil Rights Act of 1964

The Central Midlands Transit (COMET) is committed to ensuring that no person is excluded from participation in or denied the benefits of its services on the basis of race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. For more information, or to file a complaint, contact The COMET Compliance and Civil Rights Officer, as defined above, FTA Office of Civil Rights, Attention: Title VI Program. Coordinator, East Building — 5th Floor TCR, 1200 New Jersey Avenue SE, Washington, DC 20590 or SCDOT, Attn: Title VI Program Coordinator at (803) 737-5095, or in writing to the Office of Business Development & Special Programs, 955 Park Street, Suite 117, Columbia SC 29202.

Fares:

Effective 1/28/2019	Basic	Discount*	Express
One Way	\$2.00	\$1.00	\$4.00
All-Day Pass	\$4.00	\$2.00	\$6.00
7-Day Pass	\$14.00	\$7.00	\$28.00
10-Ride Pass	N/A	N/A	\$40.00
31-Day Pass	\$40.00	\$20.00	\$80.00
Route Deviation on Flex Routes	+ \$2.00	+ \$1.00	N/A
Express Route Upcharge	+ \$2.00	+ \$1.00	(see left)
Soda Cap Connector	FREE	FREE	FREE
Transfer (60 minutes only)	FREE	FREE	FREE

Free transfer requires COMETCard

*Discount Fares are available to:

- Seniors ages 65 years old and older with ID
- Persons with Disabilities with The COMET Half Fare ID
- Medicare Card Holders with ID
- Youth ages 16-18 years old with The COMET Half Fare ID
- Veterans with a Military ID, Veterans ID or DD-214 form
- Half Fare ID Cards can be obtained at COMET Central. Call (803) 255-7100 for more details.
- The COMET offers free programs for DART passengers, youth 39 inches to 15 years old, students in middle and high schools in Richland and Lexington Counties and selected employers. Visit www.CatchTheCOMET.org or call (803) 255-7100 for details.
- Santee Wateree RTA and Fairfield County Transit System transfers are accepted for no additional cost.

Passes

COMETCards, Day, 7-Day, and 31-Day Passes can be purchased:

- **In person:** All Piggly Wiggly Stores in Columbia, Eastover and Springdale Town Halls, Lowell C. Spires, Jr. Regional Transit Facility, 3613 Lucius Road, MTC-Beltline Campus, Columbia Visitors Center and COMET Central, 1745 Sumter Street in Columbia
- **On our website:** www.CatchTheCOMET.org (credit card)
- **On our App:** Catch The COMET, Transit, Moovit or Token Transit app from Google Play or App Store (credit card or cash wallet payable at the COMET Central)
- **By mail:** The COMET, 3613 Lucius Road, Columbia, SC (check, credit card or money order)
- **On the bus:** Day, 7-Day or 10-Ride Passes (cash)
- All passes are non-refundable, non-replaceable and non-transferable.
- Businesses and organizations that purchase in bulk can purchase Basic passes at Discount prices. Call (803) 255-7133 or email: info@CatchTheCOMET.org for more details.

ReFlex OnDemand

Weekday Service



WEEKDAYS

7:00 AM – 7:00 PM

Lower Richland Blvd
(former Route 46 area)

Hopkins
(former Route 62 area)

Downtown/Forest Acres
(former Route 74 area)



www.CatchTheCOMET.org
803.255.7123 • 711 through Relay Service

