



3613 LUCIUS ROAD. • COLUMBIA, SC • 29201  
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## Central Midlands Regional Transit Authority SERVICE COMMITTEE AGENDA

Wednesday, April 13, 2022

12:00 p.m.

3613 Lucius Road, Columbia, SC, 29201

Conference Room A (Large) - 2<sup>nd</sup> Floor

Lill Mood, Chair (Lexington County)

*Prior to entering the meeting, please turn all electronic devices (cell phones, pagers, etc.) to a silent, vibrate or off position.*

Lill Mood, Chair (Lexington County)

Will Brennan, (City of Columbia)      John V. Furgess, Sr. (Richland County Legislative Del.)

Allison Terracio, (Richland County)      Carolyn Gleaton (City of Columbia)

Skip Jenkins (City of Cayce)      Geraldine Robinson (Town of Eastover)

Al Koon (Town of Chapin)

### COVID-19 AD-HOC SUBCOMMITTEE MEMBERS

Lill Mood (Lexington County)

John V. Furgess, Sr. (Richland County Legislative Delegation)

- 
1. CALL TO ORDER AND DETERMINATION OF QUORUM
  2. ADOPTION OF AGENDA PAGE(S) 1-2
  3. MIDLANDS TRANSIT RIDERS' ASSOCIATION UPDATE (Charles Gossett/Walter Durst)
  4. ADOPTION OF MINUTES FROM March 9, 2022 PAGE(S) 3-6
  5. DISCUSSION AND ACTION ITEMS
    - A. Passenger Amenities Program Update (Todd Warren - Davis & Floyd) PAGE(S) 7-10
    - B. Transit Operations Report (Lenny Cooksey/Robert Smith) PAGE(S) 11-39
    - C. Ridership Analysis - January 2022 (Eric Harris) PAGE(S) 40-42
  6. SPECIAL COVID-19 SUB-COMMITTEE UPDATE
    - A. Update -The COMET Operations relating to COVID-19 (Lenny Cooksey/LeRoy DesChamps)
    - B. Update - Don't Miss Your Shot vaccine campaign (Pamela Bynoe-Reed) PAGE(S) 43
  7. ADJOURN

*All items on this agenda are subject to action being taken by the Committee. Agenda order is subject to change.*

**GENERAL INFORMATION ABOUT BOARD COMMITTEE MEETINGS:** The COMET will make all reasonable accommodations for persons with disabilities to participate in this meeting. Upon request to the Public Information Specialist and Clerk of the Board, The COMET will provide agenda

materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Requests should be sent to The COMET by mail at 3613 Lucius Road, Columbia, SC 29201, by fax at (803) 255-7113, or by e-mail to [info@catchthecomet.org](mailto:info@catchthecomet.org). For language assistance, interpreter services, please contact (803) 255-7133, 711 through the Relay Service. Para información en Español, por favor llame al (803) 255-7133.

Take The COMET to the Meeting! Route 6 and DART serve the facility. Visit [www.CatchTheCOMET.org](http://www.CatchTheCOMET.org) or call (803) 255-7100 for more details.



*The COMET Service Committee Meeting minutes are prepared and presented in summary form. Audio recordings of the meetings are on file at The COMET and are part of the approved minutes. If you would like to hear the recording from the meeting, please contact Juliet Sowell at [jsowell@thecometsc.gov](mailto:jsowell@thecometsc.gov).*

*Per SC Code of Laws, Title 30, Chapter 4, Section 30-4-80 - All public bodies shall notify persons or organizations, local news media, or such other news media as may request notification of the times, dates, places, and agenda of all public meetings, whether scheduled, rescheduled, or called, and the efforts made to comply with this requirement must be noted in the minutes of the meetings. The COMET complied with the notification of this meeting on March 2, 2022.*

**Central Midlands Regional Transit Authority  
SERVICE COMMITTEE MEETING  
Wednesday, March 9, 2022-12:00 P.M.  
3613 Lucius Road, Columbia, SC 29201  
Conference Room A (Large) - 2<sup>nd</sup> Floor**

**Members Present:**

Will Brennan \*  
John V. Furgess, Sr.\*  
Carolyn Gleaton\*  
Lill Mood, Chair\*

**Members Absent:**

Alison Terracio  
Al Koon  
Geraldine Robinson

**Guests Present:**

Lenny Cooksey, RATP Dev  
Dennis Franklin, RATP Dev  
Courtney Coney, RATP Dev  
Olga Graziano, RATP Dev  
Katherine Cason, Lexington County  
Eric Harris, Planning Consultant\*  
Mike Hubbell, Lone Star  
Zane McGee, Davis & Floyd\*  
Ricky Agueira, Jarrett Walker & Assoc.

**Advisory Members Present:**

Skip Jenkins\*\*  
\* Via Phone  
\*\* Advisory member

**The COMET Staff Present:**

Rosalyn Andrews, Director of Finance/CFO  
Jeremy Berry, IT Manager  
Jackie Bowers, Customer Experience & Contract Compliance Manager  
Pamela Bynoe-Reed, Director of Marketing & Community Affairs/Public Information Officer  
LeRoy DesChamps, Director of Administration & Operations  
Blake Gibbons, Planning & Development Intern  
Juliet Sowell, Public Information Specialist/Clerk of the Board



1. CALL TO ORDER AND DETERMINATION OF QUORUM

Madam Chair Mood called the meeting to order at 12:01 p.m. A quorum was present at the opening of the meeting.

2. ADOPTION OF AGENDA

Page(s) 1-2

**Motion:**

A motion was made by Carolyn Gleaton and seconded by John Furgess, Sr. to adopt the agenda.

**Approved:** Aye (voice vote)

**Motion passed.**

3. MIDLANDS TRANSIT RIDERS' ASSOCIATION (Charles Gossett)

NONE

4. ADOPTION OF MINUTES FROM FEBRUARY 9, 2022.

Page(s) 3-6

**Motion:**

A motion was made by Mr. Furgess and seconded by Ms. Gleaton to adopt the minutes from the February 9, 2022, meeting.

**Approved:** Aye (voice vote)

**Motion passed.**

5. DISCUSSION AND ACTION ITEMS

A. Passenger Amenities Program Update (Zane McGhee, Davis & Floyd) Page(s) 7-10

Zane McGhee reports that 7 sites have been submitted to SCDOT already approved and the other 5 sites pending approval. Construction will begin on the approved sites next week. Mr. McGhee has been in contact with DOT regarding Stop 1037 in Forest Acres since some work has started and he will continue to follow up on the progress.

B. Reimagine The COMET - Ricky Agueira (Jarrett Walker & Assoc.)

Page(s) 11

Mr. Agueira reviewed his draft plan presentation regarding Ridership versus Coverage and the Board's decision to proceed with a 60/40 split.

**Motion:**

A motion was made by Ms. Gleaton to recommend that the Board approve the draft plan to go out for public comment and then return to the Board before a final decision is made.

Motion seconded by Mr. Brennan.

**Approved:** Brennan, Gleaton, Mood.

**Nay:** Furgess

**Absent:** Terracio

**Motion passed.**

**Motion:**

A motion was made by Mr. Furgess to recommend that consideration be given in providing two (2) months or longer, of free fixed route service, due to current gas prices. Motion seconded by Mr. Brennan.

**Approved:** Brennan, Furgess, Gleaton, Mood.

**Nay:**

**Absent:** Terracio

**Motion passed.**

Ms. Mood asked that the COMET Finance staff be prepared to present possible funding options for the temporary free service at the next Board meeting.

**C. On-Time Performance Update (Mike Hubbell)**

Mr. Hubbell gave an update on the success of actions to improve OTP (On Time Performance) with improved and adjusted running times, timing points, blocking (interlining), and public timetable of running times. He outlined the steps to implementation in May.

**D. Transit Operations Reports (Lenny Cooksey)****Page(s) 12-39**

Mr. Cooksey referred to his slides regarding COVID-19 showing no infections among employees, Customer Service Safety complaints have increase slightly, and Reliability complaints are expected to decrease when OTP corrective actions are fully implemented. Bus stop cleanliness has been added to the measures addressed in the Service Committee packet. Mr. Cooksey also acknowledged Operator of the Year and Employee of the Month and their impact to the organization.

**E. Ridership Analysis - January 2022 (Eric Harris)****Page(s) 40-42**

Mr. Harris reported that weekday ridership is down by 10% for the month of January, Route 801 has increased for four consecutive months from October to present, DART is down by 36% and Route 75 was the only route that truly decreased in ridership by 22%. Although ridership still lags 2021 counts, overall ridership is beginning to show slight increases.

**F. Soda Cap Improvement Proposal Update (Eric Harris/Pamela Bynoe-Reed)**

Mr. Harris informs the Board that the Columbia Fireflies are in the process of approving a route for the upcoming season scheduled for April 8<sup>th</sup>. Local universities have been contacted in anticipation of a series of meetings before proposing any schedule, services changes, and routing adjustments. Flock & Rally are on board for a formal 'project scope' based on marketing & planning staff and data recommendations. Ms. Bynoe-Reed reported on discussions with local businesses regarding our use of the Soda Cap service and Experience Columbia has named Soda Cap "Business Partner of the Month"

**G. Route93X**



Ms. Mood reported that the Board approved the Committee doing an analysis of potential modifications to Rout 93X, a pilot route to Newberry that was suspended due to COVID. The route has since been reinstated and is having difficulty building ridership of commuters. Ms. Mood and Mr. Koon are ready to initiate discussions with elected officials and business leaders along the route for insight into what additional populations the route might service and what modifications we may want to consider for the future of this express route.

**6. SPECIAL COVID-19 SUB-COMMITTEE UPDATE**

No Update Given.

**7. ADJOURN**

**Motion:**

A motion was made by Ms. Gleaton and seconded by Ms. Mood to adjourn.

**Approve:** Aye (Voice vote, 1:36pm)

**Motion passed.**

*The meeting adjourned at 1:36 P.M.*

CENTRAL MIDLANDS REGIONAL TRANSIT AUTHORITY

Adopted this \_\_\_\_\_, 2022.

Prepared by:

Juliet Sowell  
Clerk of the Board

Reviewed by:

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Pamela Bynoe-Reed, Director of Marketing & Community Affairs/PIO

Approved by:

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Christopher Lawson, Secretary

April 6, 2022

Derrick Huggins  
Interim Executive Director  
The COMET  
3613 Lucius Rd  
Columbia, SC 29201

Re: Bus Stop Shelter and Bench Permitting - Summary of Work  
D&F Job Number: 13827.00

Dear Mr. Huggins:

**WORK COMPLETED THIS PERIOD:**

- Site Designs, Status Reports, Effort Review, and Project Management
- Received 2 approved permits from SCDOT for Stop #697 Two Notch Covenant NB and Stop #1101 Fairfield Buckner SB
- AOS completed construction of one stop: Stop #349 Gervais Oak WB
- Bi-Weekly Meeting with Eric Harris/Blake Gibbons to discuss new work requests and review pending questions needing COMET input

**WORK IN PROGRESS:**

- AOS has the following stops under construction (4): Stop #1184 Devine Bonham EB, Stop #717 Clement McRae SB, Stop #697 Two Notch Covenant NB and Stop #1101 Fairfield Buckner SB

**UNRESOLVED ISSUES:**

- Stop 1037 Forest Trenholm WB – SCDOT is waiting for Forest Acres to provide input before issuing permit.

**PENDING ITEMS REQUIRING CLIENT ACTION:**

- Stop #1186 Assembly Flora SB (under legal review)

Very truly yours,

**DAVIS & FLOYD**



Todd J. Warren, PE  
Vice President

## **COMET Shelter and Bench Permitting Status April 2022**

### **Completed Sites**

#### **Shelters**

None for this period

#### **Benches**

Stop #349 Gervais Oak WB

#### **Boarding and Alighting**

None for this period

### **Approved Sites**

#### **Shelters**

Stop #1654 Broad Shivers NB

Stop #1186 Assembly Flora SB

Stop #697 Two Notch Covenant NB

Stop #1101 Fairfield Buckner SB

#### **Benches**

Stop #1650 Hardscrabble Bush NB (Awaiting sidewalk completion of Hardscrabble Widening)

Stop #1184 Devine Bonham EB

Stop #717 Clement McRae SB

#### **Boarding and Alighting**

None for this period

### **Sites Currently Under Permit Review**

#### **Shelters**

Stop #43 Pendleton Barnwell EB – City of Columbia (City requesting neighborhood feedback)

Stop #1037 Forest Trenholm WB – SCDOT



Stop #269 Gavilan Campanella - SCDOT

### **Benches**

Stop #223 Read Oak EB – City of Columbia (City requesting neighborhood feedback)

Stop #1407 Bull Richland SB – SCDOT

### **Boarding and Alighting**

None for this period

## **Sites in Design**

### **Shelters**

Stop #1094 Monticello Road and Elliot Avenue

Stop #306 Barhamville Road and Germany Street

Stop #623 Fairfield Road and Stebondale Road

Stop #788 Decker Boulevard and Wedgefield Road

Stop #1723 Killian Walmart (Working with Walmart regarding easement)

Stop #1192 Medical Park @ Prisma Health

Stop #1248 Richland Assembly WB

Stop #1147 Elmwood Park WB

Stop #422 Parklane Brighton SB

### **Benches**

Stop #1707 Longcreek Drive and Cambout Street

Stop #225 Harbison Boulevard and Parkridge Drive

Stop #99 Park Abbeville SB

Stop #1378 W Hospital Sunset NB

Stop #676 Park Elmwood NB

Stop #1772 Veterans Byron SB

Stop #848 Blossom Park WB

Stop #1134 Broad Zimalcrest SB

Stop #325 Broad Rushmore NB

Stop #331 Broad Shivers SB

Stop #653 Main Colleton SB

Stop #683 Main Prescott NB

Stop #1655 Broad Beatty NB

Stop #1218 Main Miller SB

### **Boarding and Alighting**

None for this period



# RATP Dev USA Monthly Performance Report

**MARCH  
2022**





# Hot Topics:

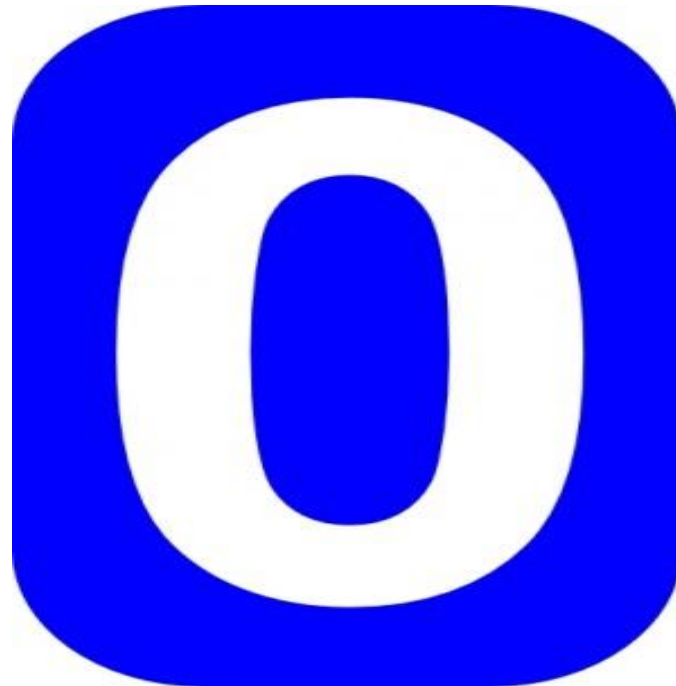
1. COVID-19 – Lenny Cooksey
2. Customer Service – Alicia Peterson
3. Maintenance – Ron Sweeney
4. Operations – Joey McKelvey
5. Safety and Training – Charles Hall
6. Human Resources – Courtney Coney
7. Performance Measures - Lenny Cooksey





# Covid- 19

Positive or Quarantined as of 4-6-2022

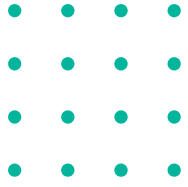


Face masks required.



Bus Cleaning	Totals
Detailed	336
Fogging	338
Interior / Exterior	1674





# Customer Service

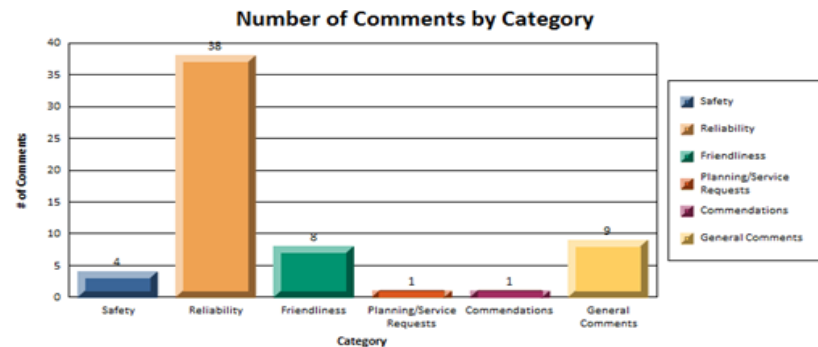




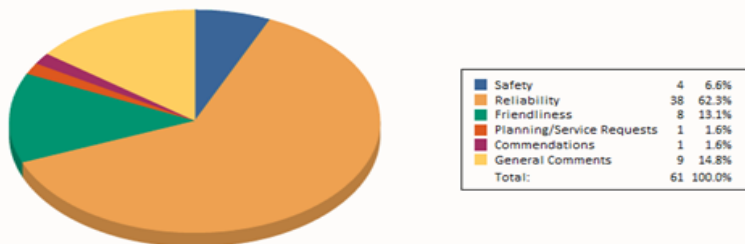
# Customer Service

## CUSTOMER COMMENTS

For the Period: 3/1/2022 to 3/31/2022



### Percentage by Category



For the month of March 2022, RATP Dev had a total of 61 customer complaints comparing to 68 of February 2022, that is a 10% decrease from the previous month. The Safety category was decreased to 6.6% from 10.3% and the Reliability category was decreased to 62.3 % from 66.2% of the previous month.

The complaint rate 4.22 (complaints per 10,000 riders) for the month of March, is lower than our target goal of 6 complaints per 10,000 customers.

RATP Dev has been continuously addressing the customer complaint issues in different training programs, personal counseling/coaching, and other management actions.



# RECOGNITION



**Employees of the Month**





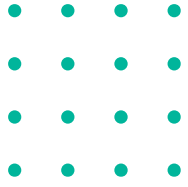


# SAFETY RECOGNITION



Cheyenne Aldamuy 2021 Rookie of the Year



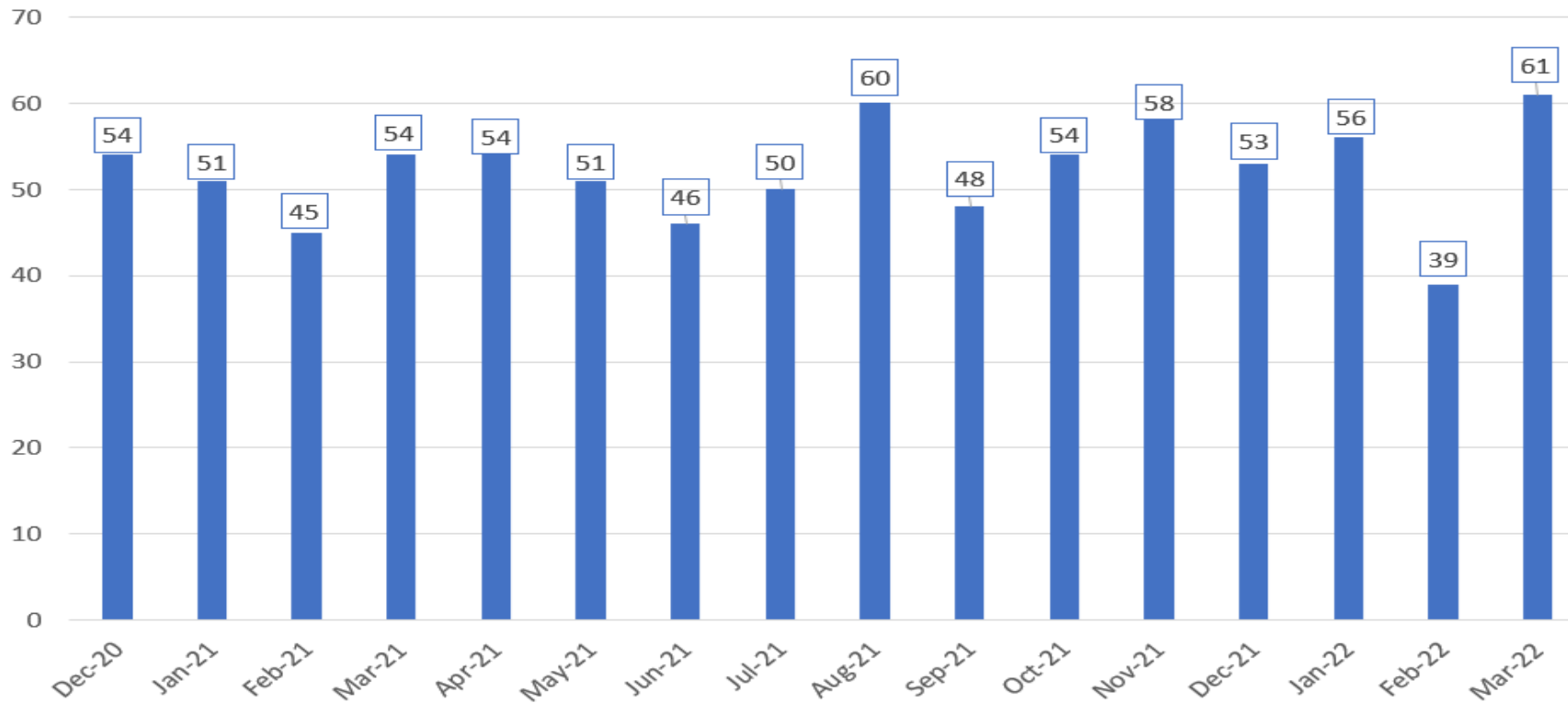


# Maintenance





# Preventive Maintenance



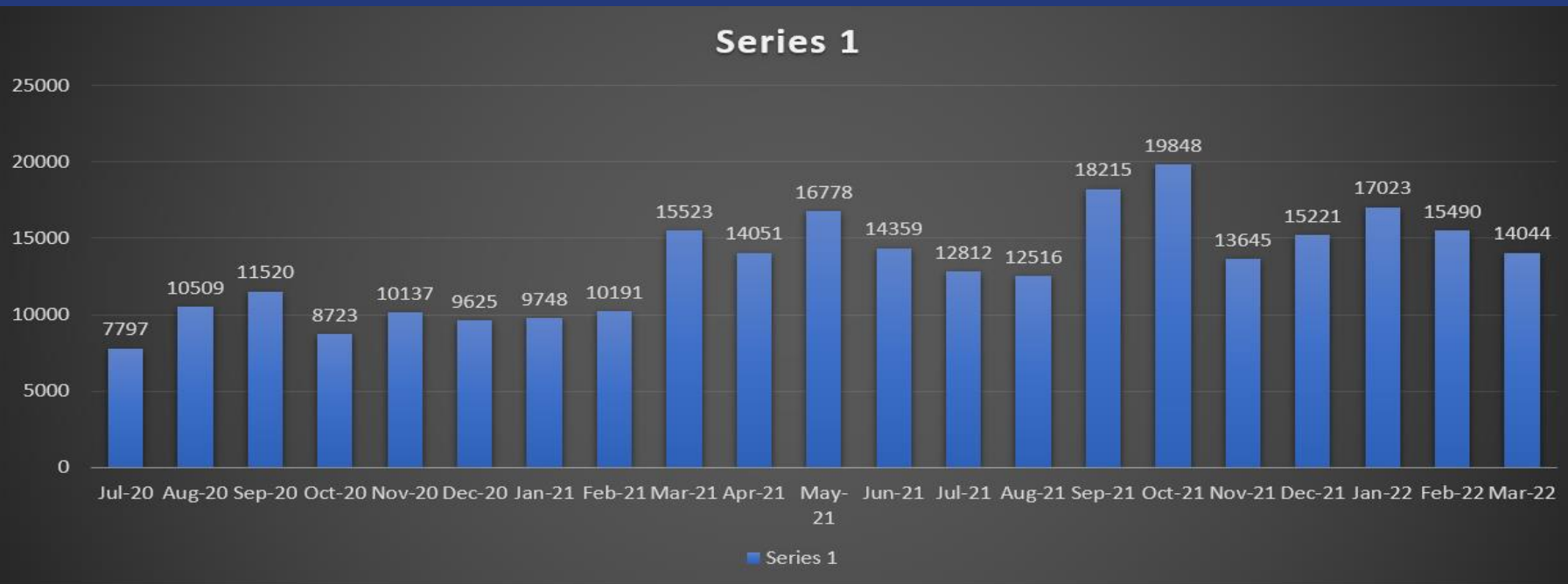
**Scheduled PMIs = 61**  
**Completed PMIs = 61**  
**100% On-Time**

PMI'S ARE TRIGGERED BY ACCUMULATED MILEAGE  
AMOUNT VARIES BY MONTH





# PM Results



Total Miles Between Road Calls = **14,044**  
 Target Miles Between Road Calls = 12,000

Vehicle Preventative Maintenance  
 Interval Statistics



LIMITED SHARING





# Maintenance Campaigns

## And Projects



The world's biggest oil trader said the energy market is showing people are not quite as concerned about the risk to crude supply from Russia's war in Ukraine.

Hamza Fareed Malik Apr 4, 2022, 9:43 AM



### Supply Chain Disruption

Over 80% of SEMA members report supply chain disturbances severely or moderately impacting their business in 2021. Supply chain disruption will continue to be an issue in 2022, but the worst is likely behind us, SEMA says. SEMA Market Research projects that most issues should improve to more normal levels by the end of 2022. Prices are likely to remain somewhat elevated for longer, however, likely into 2023.

Christian Hintonon January 31, 2022



# On Time Performance (OTP)

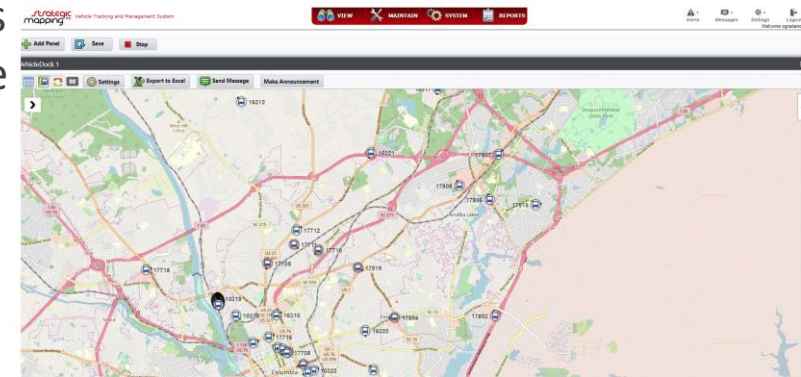




# OTP for Fixed Route / DART / Flex



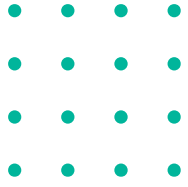
On-time performance is a leading indicator of service reliability and is inscribed as an essential [service standard](#). On-time performance measures the percentage of actual arrival times that are between (0) minutes early and five (5) minutes late at designated points along transit routes. The metric is reported by the COMET's AVL system for Fixed Route ( Strategic Mapping) and DART Paratransit (Trapeze).



- Fixed Route OTP for March 2022: **46%**
- Fixed Route OTP increased by 2% from February to March
- DART/Paratransit OTP for March 2022: **90%**
- DART/Paratransit OTP decreased 2% compared to February at **92.89%**

*Clever Devices has been replaced with the new AVL system, Strategic Mapping. We are currently in phase one of three-part implementation to improve depiction of the system OTP.*

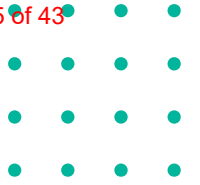




# Ridership Summary

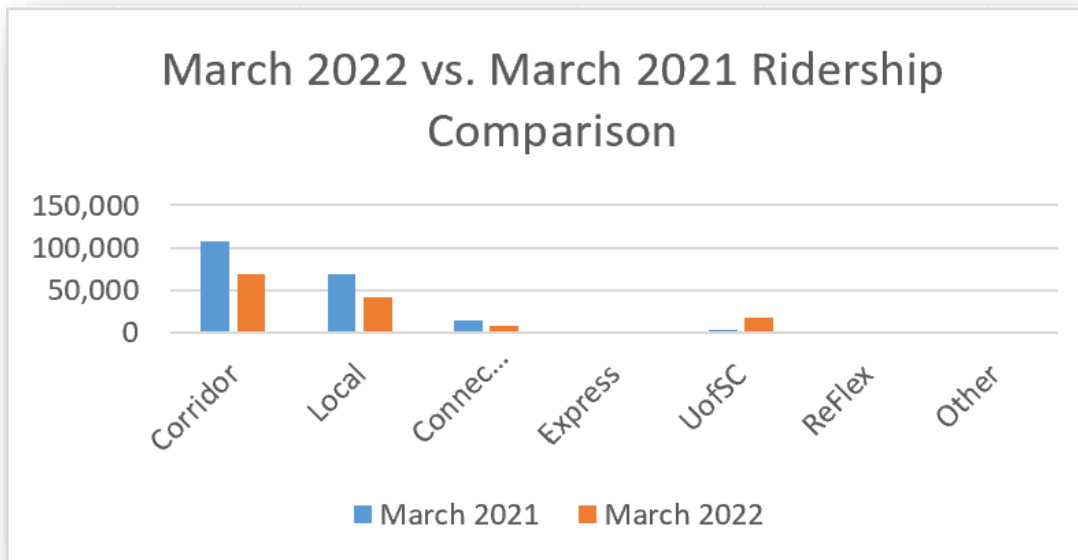






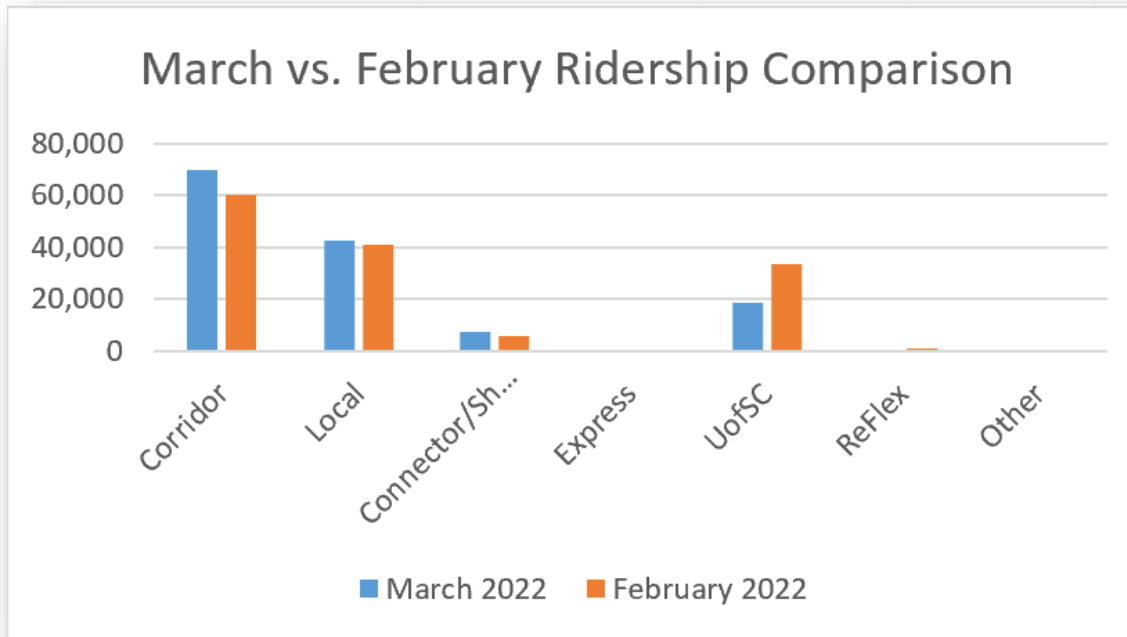
# All Aboard

- **138,952 total ridership for March 2022**
- 196,852 total ridership for March 2021
- Ridership decreased –29% compared to March 2021



# Previous Month Comparison

- **138,952 total ridership for March 2022**
- 112,303 total ridership for February 2022
- Ridership increased 24% compared to February 2022





# Average Daily Ridership

2022 Average Daily Ridership

Month	Monthly Ridership		Average Daily Ridership		
	2021	2022	2021	2022	% Change
January	201,634	106,428	28,805	15,204	-47%
February	180,366	112,303	25,767	16,043	-38%
March	197,617	138,952	28,231	19,850	-30%
April	152,549		21,793	-	-100%
May	134,917		19,274	-	-100%
June	112,840		16,120	-	-100%
July	11,695		1,671	-	-100%
August	137,928		19,704	-	-100%
September	158,796		22,685	-	-100%
October	138,010		19,716	-	-100%
November	101,489		14,498	-	-100%
December	112,745	-	16,106	-	-
<b>Year to Date</b>	<b>1,640,586</b>	<b>357,683</b>	<b>234,369</b>	<b>51,098</b>	<b>-78%</b>





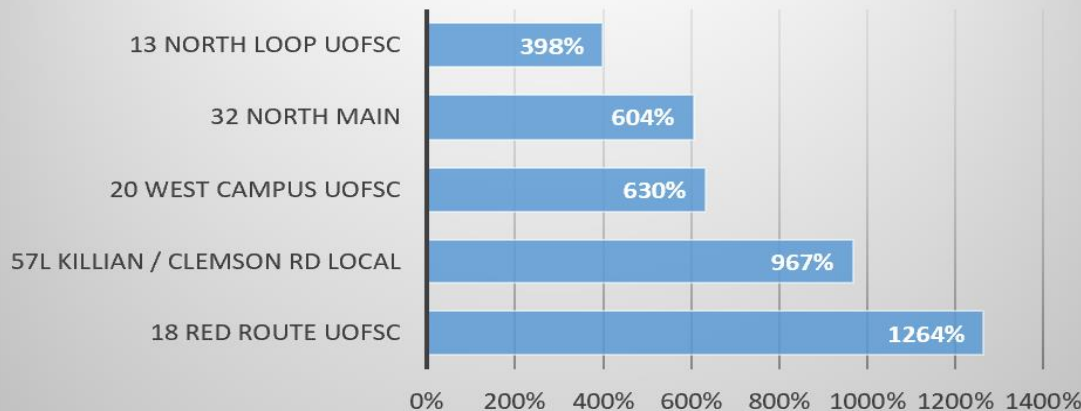
# Top 5 INCREASES VS 2021

**5 LARGEST RIDERSHIP INCREASES VS PREVIOUS YEAR**

	<u>Routes</u>	<u>March 2021 Ridership</u>	<u>March 2022 Ridership</u>	<u>% Increase</u>
1	18 Red Route UofSC	405	5,526	1264%
2	57L Killian / Clemson Rd Local	24	256	967%
3	20 West Campus UofSC	784	5,726	630%
4	32 North Main	296	2,083	604%
5	13 North Loop UofSC	170	847	398%



**5 Largest Ridership Increases vs Previous Year**



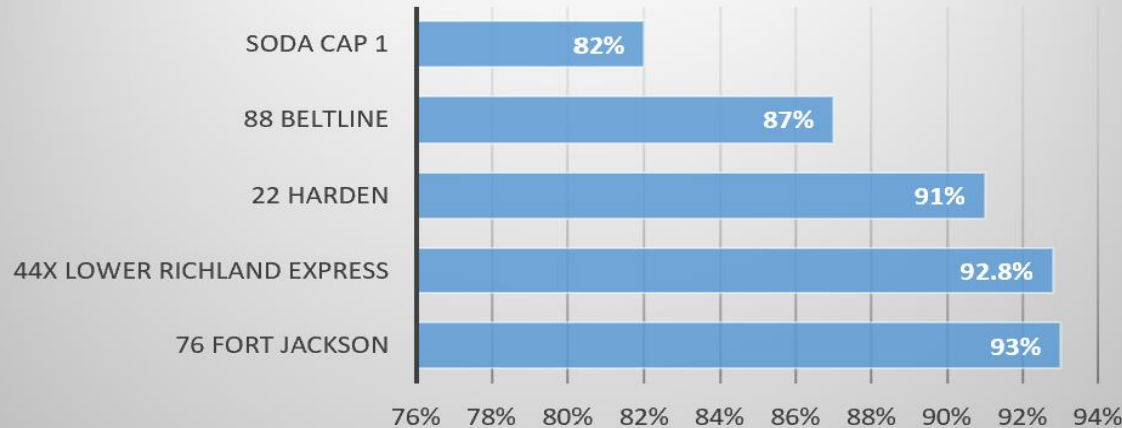


# Top 5 DECREASES VS 2021

**5 LARGEST RIDERSHIP DECREASES VS PREVIOUS YEAR**

	<u>Routes</u>	March 2021 Ridership	March 2022 Ridership	% Increase
1	76 Fort Jackson	1,324	93	-93%
2	44X Lower Richland Express	1,016	73	-92.8%
3	22 Harden	3,699	332	-91%
4	88 Beltline	2,035	273	-87%
5	Soda Cap 1	2,405	437	-82%

**5 Largest Ridership Decreases vs Previous Year**





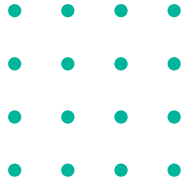
# GAMECOCK RIDERSHIP



UofSC Ridership March vs February				
<u>Route</u>	<u>February Total</u>	<u>March Total</u>	<u>Variance</u>	<u>% Change</u>
13 North Loop	290	847	557	192%
14 Express	523	2,008	1,485	284%
15 Yellow	171	515	344	201%
16 Greek Village	152	60	(92)	-61%
17 Green	276	797	521	189%
18 Red	1,964	5,526	3,562	181%
19 Blue	24	24	-	0%
20 West Campus	2,666	5,726	3,060	115%
24 Evening 1	70	46	(24)	-34%
25 Evening 2	48	202	154	321%
2001 Gamecock Express	-	-	-	
	6,184	15,751	9,567	155%

- 15,751 passenger boardings
- Represents 155% increase vs February (6,184)
- Difference of 9,567 passengers compared to February





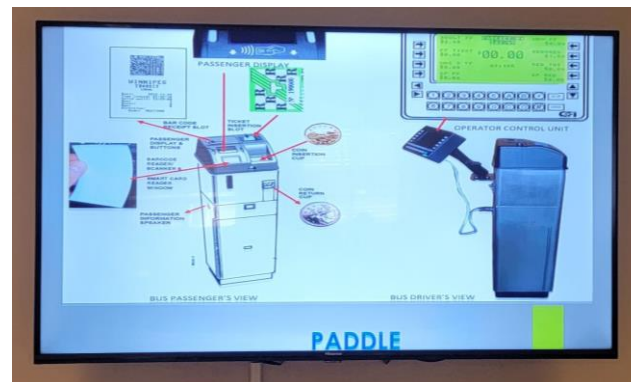
# Safety First, Safety Always





# Safety First

- Safety First Safety Always
  - Monthly Meeting Agenda:
- COVID-19 Prevention - Proper PPE Training and Resources
- Digital Dashboard for Safety announcements
- Safety Performance Overview
- Preventable Accidents 4
- Collisions per 100,000 - 4.03







# Safety Performance

Vehicle Accidents				
	Fixed Route	Flex Route	DART	Total Accidents
Revenue Incidents	11	0	1	12
Deadhead Incidents	0	0.0	0.0	0
Per 100,000 Miles	5.1	0	0.46	5.57
Total Incidents	11	0	1	12

Injuries				
	Fixed Route	Flex Route	DART	Total Injuries
Revenue Incidents	4	0.0	0.0	4
Deadhead Incidents	0	0.0	0.0	0
Per 100,000 Miles	1.86	0.0	0.0	1.86
Total Incidents	4	0	0	4



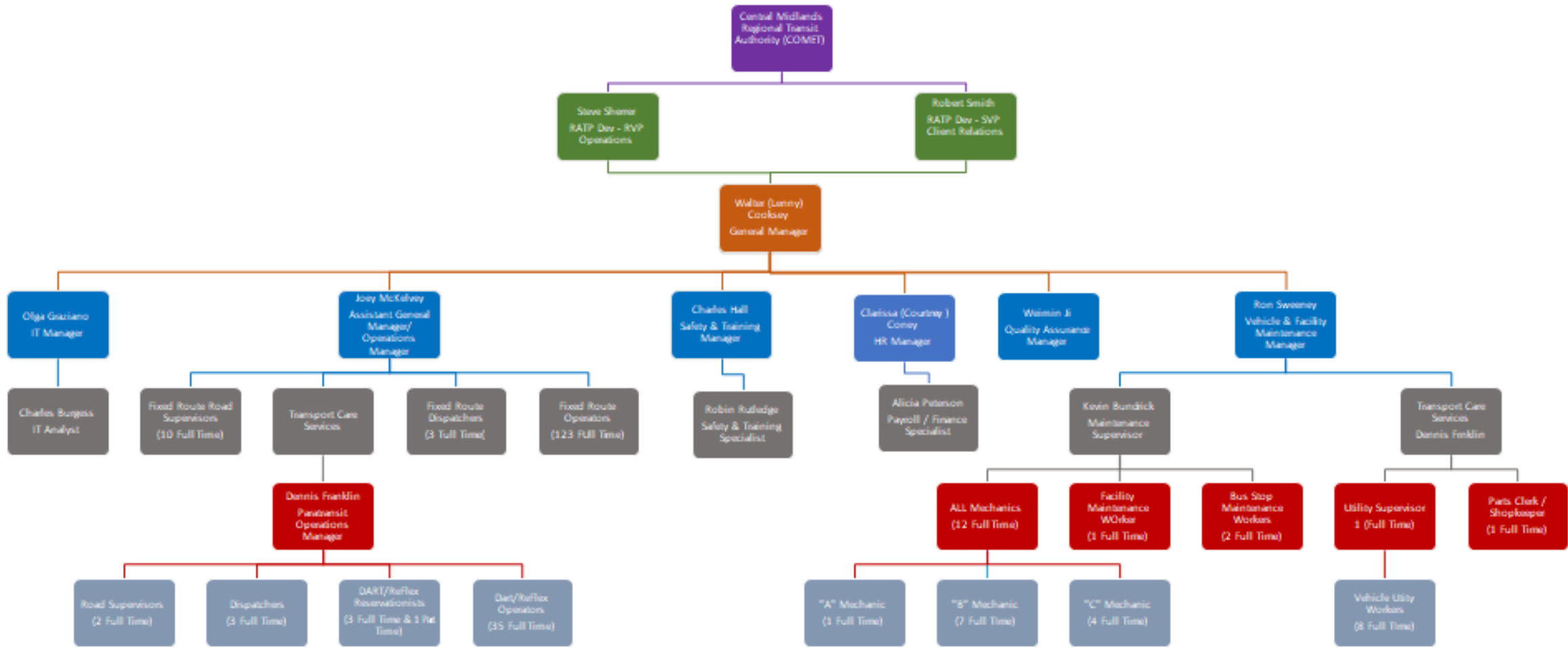


# Human Resources





# Organizational Chart





# Staffing & Recruitment

Description	Active	Training	Leave	Total
Fix Route Operators	108	2	7	117
U of SC Operator	15	0	2	17
Ops Supervisor (UofSC)	1			1
Dispatcher/supervisor (UofSC)	3			3
Fix Route Operations Supervisor	7			7
Fix Route Dispatcher	3			3
DART/ReFlex Reservationist	2.5			2.5
TCS Total Operators	22	2		24
IT Analyst	1			1
Mechanics	12	0	1	13
Lead mechanic/Maintenance Supervisor	1			1
Utility Worker	8	0		8
Shopkeeper	1			1
Totals	181.50	4	10	198.50





# Key Performance Indicator (KPI)





# Key Performance Indicator (KPI)



Performance Measure	<i>RATP Dev Contract Goal</i>	<i>RATP Dev February/Actual</i>
On-Time Performance (Fixed Route / Paratransit)	<i>85% / 90%</i>	<i>46% / 90.00%</i>
Miles Between Road Calls	<i>12,000</i>	<i>14,044</i>
Customer Complaints (Per 10,000 Customers)	<i>6.0</i>	<i>4.22</i>
Preventable Accidents (Per 10,000 Miles)	<i>2</i>	<i>.23</i>





Thank You

# Ridership Report

February		2021		2022			Difference from Previous Year		
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
<b>Systemwide totals</b>	<b>All Boardings Total</b>	<b>184,337</b>		<b>116,197</b>				▼ -68,140	
	<b>Fixed-Route Total</b>	171,614	13.4	111,063	8.3	\$ 6.86	13.7%	▼ -60,551	▼ -5.1
	Weekday Service	138,558	13.9	90,345	8.7	\$ 6.52	14.3%	▼ -48,213	▼ -5.3
	Saturday Service	18,337	11.8	12,325	8.1	\$ 7.08	13.4%	▼ -6,012	▼ -3.7
	Sunday Service	14,719	10.5	8,393	5.8	\$ 10.23	9.6%	▼ -6,326	▼ -4.7
	<b>Flex Route</b>	1,162	3.7	245	0.7	\$ 97.61	1.1%	▼ -917	▼ -3.1
	<b>DART</b>	4,532	1.9	4,889	3.0	\$ 22.38	24.8%	▲ 357	▲ 1.1
<b>Special Services</b>	trolley	0		0	#DIV/0!	\$ -	0.0%		
	Gamecock Express 2001	0	52.81	0	#DIV/0!	\$ -	0.0%		
	Inclement Weather Shuttle 7	3,199	#DIV/0!	1,118	#DIV/0!	\$ -	0.0%		
	COMET @ Night Uber	595	N/A		#DIV/0!	\$ -	0.0%		
	COMET @ Night Lyft	373	N/A	0	N/A	N/A	0.0%		
	COMET To The Market Uber	144	N/A		N/A	N/A	0.0%		
	COMET To The Market Lyft	245	N/A	0	N/A	N/A	0.0%		
	COMET Vanpool	2,473	N/A		N/A	N/A	0.0%		
	COMET Bikeshare Usage	1	N/A		N/A	\$ -	0.0%		
	BikeShare from COMET Stations	257	N/A	0	N/A	\$ -	0.0%		
	On Demand	14			N/A	\$ -	0.0%		
		0							
		0							
<b>Weather</b> 	↓ Avg high 57.9°; Ave low 41.2°; Avg temp 57.9° • 10.5 days of rain (1.97 inches)		↓ Ave high 60°; Ave low 37°; Ave temp 63° 17 days of rain (3.53 inches) 1 Day of snow						
<b>Events and Occurances</b> 	New service change effective Feb. 8th. Celebrated President day.		Richland County Sheriffs Training February 1 President's Day February 21 RATP Dev Paris Visit February 7 & 8 Transportation Day @ Eau Claire HS Feb 15						
Service weekdays	19		18						
Service Saturdays	4		4						
Service Sundays	5		5						
Average weekday boardings	4		5,019						
Average Saturday	9,032		3,081						
Average Sunday boardings	34,640		1,679						
KEY	No Data (Not in service)	3,667	>133% of Standard						
<b>Monday through Friday</b>									
<b>Corridor</b>				≥18	≤\$3	≥20%	<b>Boardings</b>	<b>Efficiency</b>	
101 North Main	14,902	27.8	8,646	16.1	\$3.00	26.7%	▼ -6,256	▼ -11.7	
201 Rosewood									
301 Farrow	8,655	30.1	5,578	19.4	\$2.31	32.1%	▼ -3,077	▼ -10.7	
401 Devine	9,636	29.5	6,123	18.8	\$2.42	31.1%	▼ -3,513	▼ -10.8	
501 Two Notch	14,404	17.8	9,325	11.5	\$4.63	19.1%	▼ -5,079	▼ -6.3	
601 Shop									
701 Forest	11,183	34.0	7,881	24.0	\$1.66	39.7%	▼ -3,302	▼ -10.0	
801 Broad River	17,234	24.8	10,312	14.8	\$3.36	24.5%	▼ -6,922	▼ -9.9	
<b>Local</b>				≥12	≤\$5	≥15%	<b>Boardings</b>	<b>Efficiency</b>	
Rt. 6 Eau Claire	3,818	13.8	2,373	8.6	\$6.59	14.2%	▼ -1,445	▼ -5.2	
Rt. 11 Fairfield	4,336	10.9	2,614	8.6	\$8.97	10.8%	▼ -1,722	▼ -4.3	
Rt. 12 Edgewood	5,080	14.9	2,907	8.5	\$6.66	14.1%	▼ -2,173	▼ -6.4	
Rt. 21 Rosewood	2,186	7.7	1,899	6.7	\$8.80	11.0%	▼ -287	▼ -1.0	
Rt. 26 West Columbia									
Rt. 28/81 Springdale/Cayce	3,809	32.6	2,244	19.2	\$2.35	31.8%	▼ -1,565	▼ -13.4	
Rt. 42 Millwood Ave	4,454	15.8	2,618	9.3	\$6.02	15.4%	▼ -1,836	▼ -6.5	
Rt. 45 Leesburg-Hazelwood	4,967	16.1	3,483	11.3	\$4.74	18.7%	▼ -1,484	▼ -4.8	
Rt. 55 Sandhills	3,339	8.3	2,047	5.1	\$11.94	8.4%	▼ -1,292	▼ -3.2	
Rt. 61 Shop	4,530	10.3	3,442	7.8	\$7.36	12.9%	▼ -1,088	▼ -2.5	
Rt. 75 Decker-Parklane	5,343	17.3	2,889	9.4	\$5.94	15.5%	▼ -2,454	▼ -8.0	
Rt. 84 Bush River/St. Andrews	2,974	13.2	1,152	5.1	\$11.77	8.5%	▼ -1,822	▼ -8.1	



February		2021		2022				Difference from Previous Year	
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
Rt. 88	Beltline Crosstown	1,120	5.4	272	1.3	\$49.53	2.2%	-848	-4.1
Rt. 96L	West Columbia/Cayce	974	4.6	775	3.7	\$16.91	6.1%	-199	-0.9
<b>UofSC</b>					≥12	≤\$5	≥15%	<b>Boardings</b>	<b>Efficiency</b>
Rt13	North Loop	285	1.2	290	1.2	\$0.00	0.0%	5	0.0
Rt14	Express	666	2.9	523	2.3	\$0.00	0.0%	-143	-0.6
Rt15	Yellow	230	1.0	171	0.7	\$0.00	0.0%	-59	-0.3
Rt16	Greek Village Express	133	1.4	152	1.5	\$0.00	0.0%	19	0.2
Rt17	Green	491	2.1	276	1.2	\$0.00	0.0%	-215	-0.9
Rt18	Red	1,051	4.6	1,964	8.5	\$0.00	0.0%	913	4.0
Rt19	Blue	874	3.8	958	4.2	\$0.00	0.0%	84	0.4
Rt20	West Campus	1,913	4.5	2,636	6.2	\$0.00	0.0%	723	1.7
Rt24	Evening 1	57	0.4	70	0.5	\$0.00	0.0%	13	0.1
Rt25	Evening 2	374	2.6	48	0.3	\$0.00	0.0%	-326	-2.3
<b>Connector/Shuttle</b>					≥8	≤\$8	≥10%	<b>Boardings</b>	<b>Efficiency</b>
Rt. 1	Soda Cap 1	1,136	6.7	439	2.6	\$24.36	4.3%	-697	-4.1
Rt. 2	Soda Cap 2	-	0.0	57	#IV/0!	-\$1.09	#IV/0!	57	#IV/0!
Rt. 3	Soda Cap 3	-	0.0	0	#IV/0!	#IV/0!	#IV/0!	0	#IV/0!
Rt. 4	Orbit 4	949	0.0	1,079	#IV/0!	-\$1.09	#IV/0!	130	#IV/0!
Rt. 22	Harden	370	2.8	337	2.6	\$24.52	4.3%	-33	-0.3
Rt. 32	North Main - Hard Scrabble	2,274	7.6	1,391	4.6	\$13.16	7.7%	-883	-2.9
Rt. 57L	Killian-Clemson Local	158	1.1	138	1.0	\$67.24	1.6%	-20	-0.1
Rt. 63	Bluff	-	0.0	-	-	-	-	-	-
Rt. 74 (frm. 17)	Harrison-Trenholm	-	0.0	0	#IV/0!	#IV/0!	#IV/0!	0	#IV/0!
Rt. 76	Fort Jackson	-	0.0	69	#IV/0!	-\$1.09	#IV/0!	69	#IV/0!
Rt. 77	Polo Road	752	2.6	621	2.2	\$29.23	3.6%	-131	-0.5
Rt. 83L	St. Andrews Local	3,012	9.0	1,444	4.3	\$14.22	7.1%	-1,568	-4.7
<b>Rural</b>					≥5	≤\$12	≥10%	<b>Boardings</b>	<b>Efficiency</b>
Rt. 46	Lower Richland Reflex	-	0.0	0	#IV/0!	#IV/0!	#IV/0!	0	#IV/0!
Rt. 47	Eastover Reflex	402	0.0	164	1.2	\$55.13	1.9%	-238	1.2
Rt. 97	Batesburg-Leesburg	2	0.0	12	#IV/0!	-\$1.09	#IV/0!	10	#IV/0!
<b>Express</b>					≥10/trip	≤\$5	≥15%	<b>Boardings</b>	<b>Efficiency</b>
Rt. 44X	Lower Richland Express	31	0.2	75	#IV/0!	-\$1.09	#IV/0!	44	#IV/0!
Rt. 52X	Blythewood Express	-	0.0	-	-	-	-	-	-
Rt. 53X	Killian Express	-	0.0	0	0.0	#IV/0!	#IV/0!	0	0.0
Rt. 82X	Harbison Express	-	0.0	-	-	-	-	-	-
Rt. 92X	12th Street Ext. Express	685	10.0	166	2.3	\$26.00	4.0%	-519	-7.7
Rt. 93X	I-26 Express	1	0.0	29	0.4	-\$1.09	#IV/0!	28	0.4
<b>Demand Response/Flex</b>					≥3	≤\$30	≥10%	<b>Boardings</b>	<b>Efficiency</b>
Rt. 31	Denny Terrace Reflex	606	3.9	69	0.4	\$77.17	0.0%	-537	-3.4
Rt. 62	Hopkins Reflex	-	0.0	0	#IV/0!	#IV/0!	#IV/0!	0	#IV/0!
DART	ADA Paratransit	4,146	2.8	4,800	3.3	\$16.92	4.4%	654	0.4
<b>Saturday</b>									
<b>Corridor</b>					≥18	≤\$3	≥20%	<b>Boardings</b>	<b>Efficiency</b>
101	North Main	1,879	19.3	1,277	13.1	\$3.94	21.7%	-602	-6.2
201	Rosewood	-	0.0	-	-	-	-	-	-
301	Farrow	1,061	20.1	703	13.3	\$3.87	22.0%	-358	-6.8
401	Devine	1,257	21.2	880	14.8	\$3.35	24.6%	-377	-6.4
501	Two Notch	1,839	12.5	1,297	8.4	\$6.75	13.9%	-602	-4.1
601	Shop Road	-	0.0	-	-	-	-	-	-
701	Forest	1,553	26.0	1,309	21.9	\$1.92	36.2%	-244	-4.1
801	Broad River	2,635	20.8	1,682	13.3	\$3.87	22.0%	-953	-7.5
<b>Local</b>					≥12	≤\$5	≥15%	<b>Boardings</b>	<b>Efficiency</b>
Rt. 6	Eau Claire	607	12.1	317	6.3	\$9.36	10.4%	-290	-5.8
Rt. 11	Fairfield	756	10.4	392	5.4	\$11.11	8.9%	-364	-5.0
Rt. 12	Edgewood	676	10.8	520	8.3	\$6.86	13.7%	-156	-2.5
Rt. 21	Rosewood	478	9.2	306	5.9	\$10.07	9.8%	-172	-3.3
Rt. 26	West Columbia	-	-	-	-	-	-	-	-
Rt. 28/81	Springdale/Cayce	370	13.7	217	8.0	\$7.11	13.3%	-153	-5.7
Rt. 42	Millwood Ave	402	7.8	404	7.9	\$7.29	13.0%	2	0.0
Rt. 45	Leesburg-Hazelwood	800	14.3	629	11.2	\$4.78	18.6%	-171	-3.1
Rt. 55	Sandhills	708	9.6	384	5.2	\$11.54	8.6%	-324	-4.4
Rt. 61	Shop	715	8.9	424	5.3	\$11.38	8.8%	-291	-3.6
Rt. 75	Decker-Parklane	886	15.8	573	10.2	\$5.35	16.9%	-313	-5.6
Rt. 84	Bush River/St. Andrews	450	9.8	200	4.4	\$14.05	7.2%	-250	-5.4
Rt. 88	Beltline Crosstown	1	0.0	0	0.0	#IV/0!	0.0%	-1	0.0
Rt. 96L	West Columbia/Cayce	74	3.1	43	1.8	\$35.10	3.0%	-31	-1.3
<b>UofSC</b>					≥12	≤\$5	≥15%	<b>Boardings</b>	<b>Efficiency</b>
Rt20	West Campus Weekend	63	1.2	17	0.3	\$0.00	0.0%	-46	-0.9
TT 2001	Gamecock Express 2001	-	-	0	-	-	-	-	-
<b>Connector/Shuttle</b>					≥8	≤\$8	≥10%	<b>Boardings</b>	<b>Efficiency</b>

February		2021		2022				Difference from Previous Year	
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
Rt. 1	Soda Cap 1	82	2.7	85	2.8	\$22.11	4.7%	▲ 3	▲ 0.1
Rt. 2	Soda Cap 2	-	0.0	17	#DIV/0!	-\$1.09	#DIV/0!	▲ 17	#DIV/0!
Rt. 3	Soda Cap 3	-	0.0	0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 4	Orbit 4	-	0.0	0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 22	Harden	8	0.3	0	0.0	#DIV/0!	0.0%	▼ -8	▼ -0.3
Rt. 32	North Main - Hard Scrabble	331	6.1	205	3.8	\$16.49	6.2%	▼ -126	▼ -2.3
Rt. 57L	Killian-Clemson Local	14	0.4	13	0.4	\$166.30	0.7%	▼ -1	▼ 0.0
Rt. 76	Fort Jackson	24	0.0	11	#DIV/0!	-\$1.09	#DIV/0!	▼ -13	#DIV/0!
Rt. 77	Polo Road	111	2.1	110	2.1	\$30.03	3.5%	▼ -1	▼ 0.0
Rt. 83L	St. Andrews Local	503	8.1	250	4.0	\$15.20	6.7%	▼ -253	▼ -4.1
<b>Express</b>				<b>≥10/trip</b>		<b>≤\$5</b>	<b>≥15%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 82X	Harbison Express	-							
Rt. 92X	12th Street Ext. Express	54	4	52	4.2	\$14.63	6.9%	▲ 48	▼ -0.2
<b>Demand Response/Flex</b>				<b>≥3</b>		<b>≤\$30</b>	<b>≥10%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 31	Denny Terrace Reflex	57	1.9	0	0.0	#DIV/0!	0.0%	▼ -57	▼ -1.9
DART	ADA Paratransit	262	2.3	75	0.7	\$82.68	5.3%	▼ -187	▼ -1.7
<b>Rural</b>				<b>≥5</b>		<b>≤\$12</b>	<b>≥10%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 47	Eastover	45	1.9	0	0.0	#DIV/0!	0.0%	▼ -45	▼ -1.9
<b>Sunday</b>									
<b>Corridor</b>				<b>≥18</b>		<b>≤\$3</b>	<b>≥20%</b>	<b>Boardings</b>	<b>Efficiency</b>
101	North Main	1,770	18.1	865	8.9	\$6.34	14.7%	▼ -905	▼ -9.3
201	Rosewood		0.0						
301	Farrow	612	12.2	313	6.2	\$9.51	10.3%	▼ -299	▼ -5.9
401	Devine	1,022	17.2	575	9.7	\$5.71	16.0%	▼ -447	▼ -7.5
501	Two Notch	1,468	10.0	822	5.6	\$10.71	9.3%	▼ -646	▼ -4.4
601	Shop Road		0.0						
701	Forest	1,381	23.1	922	15.4	\$3.19	25.5%	▼ -459	▼ -7.7
801	Broad River	2,551	20.2	1,266	10.0	\$5.50	16.6%	▼ -1,285	▼ -10.2
<b>Local</b>				<b>≥12</b>		<b>≤\$5</b>	<b>≥15%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 6	Eau Claire	401	8.0	298	5.9	\$10.03	9.8%	▼ -103	▼ -2.0
Rt. 11	Fairfield	469	6.5	294	4.1	\$15.18	6.7%	▼ -175	▼ -2.4
Rt. 12	Edgewood	625	10.5	313	5.2	\$11.49	6.7%	▼ -312	▼ -5.2
Rt. 21	Rosewood	247	4.8	227	4.4	\$13.96	7.3%	▼ -20	▼ -0.4
Rt. 42	Millwood Ave	262	5.1	246	4.8	\$12.67	7.9%	▼ -16	▼ -0.3
Rt. 45	Leesburg-Hazelwood	649	11.6	362	6.5	\$9.11	10.7%	▼ -287	▼ -5.1
Rt. 55	Sandhills	414	5.6	255	3.5	\$17.92	5.7%	▼ -159	▼ -2.2
Rt. 61	Shop	345	4.3	335	4.2	\$14.69	6.9%	▼ -10	▼ -0.1
Rt. 75	Decker-Parklane	712	12.7	408	7.3	\$7.96	12.1%	▼ -304	▼ -5.4
Rt. 84	Bush River/St. Andrews	280	8.3	156	4.6	\$13.17	7.7%	▼ -124	▼ -3.7
Rt. 88	Beltline Crosstown	45	1.4	0	0.0	#DIV/0!	0.0%	▼ -45	▼ -1.4
<b>UofSC</b>				<b>≥12</b>		<b>≤\$5</b>	<b>≥15%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 20	West Campus Weekend	78	1.5	13	0.3	\$0.00	0.0%	▼ -65	▼ -1.3
<b>Connector/Shuttle</b>				<b>≥8</b>		<b>≤\$8</b>	<b>≥10%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 1	Soda Cap 1	138	4.6	7	0.2	\$293.18	0.4%	▼ -131	▼ -4.4
Rt. 2	Soda Cap 2	-	0.0	0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 3	Soda Cap 3	-	0.0	0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 4	Orbit 4	-	0.0	0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 22	Harden	24	1.0	0	0.0	#DIV/0!	0.0%	▼ -24	▼ -1.0
Rt. 32	North Main - Hard Scrabble	452	8.3	181	3.3	\$18.82	5.5%	▼ -271	▼ -5.0
Rt. 76	Fort Jackson	6	0.0	2	#DIV/0!	-\$1.09	#DIV/0!	▼ -4	#DIV/0!
Rt. 77	Polo Road	161	3.1	52	1.0	\$64.75	1.7%	▼ -109	▼ -2.1
Rt. 83L	St. Andrews Local	516	8.9	195	3.4	\$18.52	5.6%	▼ -321	▼ -5.5
<b>Express</b>				<b>≥10/trip</b>		<b>≤\$5</b>	<b>≥15%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 82X	Harbison Express								
Rt. 92X	12th Street Ext. Express	91	7.3	26	2.1	\$30.36	3.5%	▼ -65	▼ -5.2
<b>Demand Response/Flex</b>				<b>≥3</b>		<b>≤\$30</b>	<b>≥10%</b>	<b>Boardings</b>	<b>Efficiency</b>
Rt. 31	Denny Terrace Reflex	50	2.1	0	0.0	#DIV/0!	0.0%	▼ -50	▼ -2.1
DART	ADA Paratransit	124	5.3	14	0.6	\$56.36	41.2%	▼ -110	▼ -4.7

DATE: April 7, 2022 AGENDA ITEM # 6B Service Committee  
 TO: Central Midlands Regional Transit Authority Board of Directors  
 FROM: Pamela Bynoe-Reed, Director of Marketing & Community Affairs/PIO  
 SUBJECT: Information from Don't Miss Your Shot vaccine campaign

The following information is per request of the Service Committee regarding data from our COVID-19 campaign, *Don't Miss Your Shot*. This chart is a snapshot of our entire campaign to date.

INITIATIVE/VENDOR	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	
COMET Central Testing/HealthForce			20	77	330	586	527	394	306	1100	2200	3245	892	264	9941
COMET Central Vaccines/HealthForce			140	379	410	624	306	335	301	225	376	214	96	66	3472
DHEC Partnership/Testing	169		69	3											241
															<b>Total CC Vax + Testing = 13,654</b>
Lyft Partnership (as of 1st of each month)				20	72	222	121	n/a	n/a	n/a	n/a				435
Uber Partnership (as of 1st of each month)					11	93	91	225	253	194	32				899
															<b>Rideshare Totals 1334</b>
DART Utilization for Vaccines	8	24	79	55	13	18	14	8	4	n/a	n/a	n/a			223
															<b>TOTAL IMPACT = 15,211</b>

New data from Healthforce, LLC, the vendor for vaccines and testing at COMET Central, show 264 tests and 66 vaccines administered in March. This is a total of 13,654 direct vaccines and tests at COMET Central to date. We attribute the dip in testing to the availability of at-home testing for COVID-19.

**We are exploring a partnership with the DHEC Diabetes Campaign which will include diabetes screens at COMET Central and well as promotional messaging providing access to healthcare.**

Respectfully submitted as information,



Pamela Bynoe-Reed, Director of Marketing & Community Affairs/PIO

**Board Members:**