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#### Central Midlands Regional Transit Authority BOARD OF DIRECTORS AGENDA

#### Wednesday, May 25, 2022

#### 12:00 p.m.

Prior to entering the meeting, please turn all electronic devices (cell phones, pagers, etc.) to a silent, vibrate or off position.

<u>OFFICERS</u>

Allison Terracio, Chair (Richland County) John V. Furgess, Sr., Vice Chair (Richland County) Christopher Lawson, Secretary (Richland County) Andy Smith, Treasurer (Forest Acres)

#### **BOARD MEMBERS**

Lill Mood (Lexington County) Carolyn Gleaton (City of Columbia) Overture Walker (Richland County) Will Brennan (City of Columbia) Representative Leon Howard (Richland County Legislative Delegation) Dr. Robert Morris, (Richland County Legislative Delegation) Tina Herbert (City of Columbia)

#### ADVISORY BOARD MEMBERS

Skip Jenkins (City of Cayce) Mil Debbie Summers (Town of Springdale) Gera Al Koon (Town of Chapin) Stephen Cain (Town of Batesburg-Leesville)

Mike Green (City of West Columbia) Geraldine Robinson (Town of Eastover) Barry Walker (Town of Irmo)

William "B.J." Unthank (Lexington County Legislative Delegation)

#### 1. CALL TO ORDER AND DETERMINATION OF QUORUM

2. ADOPTION OF THE AGENDA

PAGES 1-2

- 3. MIDLANDS TRANSIT RIDERS' ASSOCIATION UPDATE (C. GOSSETT/W. DURST 2 MINUTES)
- 4. CALL TO THE PUBLIC
  - A. INDIVIDUALS WISHING TO ADDRESS THE BOARD MUST SIGN UP AT INFO@THECOMETSC.GOV
  - B. COMMENT TIME LIMIT TWO (2) MINUTES PER PERSON.
    - i. MR. JAVAR JUAREZ BROAD RIVER BUSINESS ALLIANCE
- 5. CONSENT CALENDAR: THE FOLLOWING ITEMS LISTED UNDER THE CONSENT CALENDAR WILL BE CONSIDERED AS A GROUP AND ACTED UPON BY ONE MOTION WITH NO SEPARATE DISCUSSION, UNLESS A BOARD MEMBER SO REQUESTS. IN THAT EVENT, THE ITEM WILL BE REMOVED FOR SEPARATE DISCUSSION AND ACTION. Please limit to 2 minutes.
  - A. APPROVAL OF APRIL 27, 2022 BOARD MINUTES (PAMELA BYNOE-REED) PAGES 3-8
  - B. APPROVAL OF THE INVOICE PAYMENT SELECTION LISTING ENDING MAY 31, 2022 (ACCOUNTING DEPARTMENT)

	I. DRAFT payables 06/01/2022.	Page 2 of 77 PAGE  9
6.	DISCUSSION AND ACTION ITEMS A. FY22-23 OPERATIONS AND CAPITAL BUDGET (ROSALYN ANDREWS) B. ON-TIME PERFORMANCE & PROGRESS UPDATE (L. COOKSEY/M. HUBELL) C. LUCIUS AND RIVER UPDATE (ERIC HARRIS/DERRICK HUGGINS, VERBAL) D. ICAM GRANT UPDATE (MICHELLE RANSOM, VERBAL) E. SODA CAP REVITALIZATION PLAN (P. BYNDE-REED, E. HARRIS)	PAGES 10-17 PAGES 18-52 PAGES 53-63
7.	MOTION PERIODS FROM BOARD MEMBERS AND/OR BROUGHT FORTH FROM COMMITTE A. PROCESS FOR MOTIONS TO AND FROM THE BOARD (PAM BAKER, ESQ.)	E
8.	<ul> <li>PROGRESS REPORTS - INFORMATIONAL ONLY - 1 MINUTE PER PRESENTER</li> <li>A. CHAIR REPORT &amp; EXECUTIVE COMMITTEE UPDATE (ALLISON TERRACIO, VERBA</li> <li>B. COMMITTEE CHAIRS UPDATE</li> <li>A. SERVICE COMMITTEE UPDATES (LILL MOOD, VERBAL)</li> <li>B. FINANCE COMMITTEE UPDATES (ANDY SMITH, VERBAL)</li> <li>C. EXECUTIVE STAFF UPDATES</li> <li>A. INTERIM CHIEF EXECUTIVE OFFICER (DERRICK HUGGINS, VERBAL)</li> <li>B. CHIEF OPERATING OFFICER (LEROY DESCHAMPS)</li> </ul>	ιL)
	ADMINISTRATION AND OPERATIONS STAFF REPORT C. CHIEF FINANCIAL OFFICER (ROSALYN ANDREWS)	PAGES 64-66
	FINANCE/IT STAFF REPORT D. CIVIL RIGHTS OFFICER (DR. ARLENE PRINCE)	PAGE 67
	REGULATORY COMPLIANCE STAFF REPORT     DBE REPORT E. PUBLIC INFORMATION OFFICER (PAMELA BYNOE-REED)	PAGES 68-70 PAGES 71 - 74
	<ul> <li>MARKETING &amp; COMMUNTY AFFAIRS REPORT</li> <li>F. REVIEW OF BOARD MOTIONS</li> </ul>	PAGES 75-77

#### 9. EXECUTIVE SESSION

A. SECTION 30-4-70 (A) (5) Discussion of matters relating to the proposed location, expansion, or the provision of services encouraging location or expansion of industries or other businesses in the area served by the public body. (PAM BAKER, ESQ.)

#### 10. ADJOURN

All items on this agenda are subject to action being taken by the Board of Directors. Agenda order is subject to change.

GENERAL INFORMATION ABOUT BOARD MEETINGS: The COMET will make all reasonable accommodations for persons with disabilities to participate in this meeting. Upon request to the Public Information Specialist and Clerk of the Board, The COMET will provide agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Requests should be sent to The COMET by mail at 3613 Lucius Road, Columbia, SC 29201, by fax at (803) 255-7113, or by e-mail to info@catchthecomet.org. For language assistance, interpreter services, please contact (803) 255-7133, 711 through the Relay Service. Parainformación en Español, por favor llame al (803) 255-7133.

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The COMET BOARD OF DIRECTORS MEETING minutes are prepared and presented in summary form. Audio recordings of the meetings are on file at The COMET and are part of the approved minutes. If you would like to hear the recording from the meeting, please contact Juliet Sowell at jsowell@thecometsc.gov.

Per SC Code of Laws, Title 30, Chapter 4, Section 30-4-80 - All public bodies shall notify persons or organizations, local news media, or such other news media as may request notificationofthetimes, dates, places, and agenda of all public meetings, whether scheduled, rescheduled, or called, and the efforts made to comply with this requirement must be noted in the minutes of the meetings. The COMET complied with the notification of this meeting on April 22, 2022.

Central Midlands Regional Transit Authority BOARD OF DIRECTORS MEETING Wednesday, April 27, 2022 - 12:00 PM 3613 Lucius Road, Columbia, SC 29201 - Conference Room A

#### Members Present:

Allison Terracio (12:25pm exit) John V. Furgess, Sr.\* Carolyn Gleaton\* Christopher Lawson\* Lil Mood Dr. Robert Morris\* Andy Smith\* (12:45p)

#### Advisory Members Present:

Michael Green\*\* Skip Jenkins\*\* Barry A. Walker\*\* Debbie Summers\*\*

#### Members Absent:

Stephen D. Cain\*\* Will Brennan Tina Herbert Leon Howard Al Koon\*\* Geraldine Robinson\*\* William B.J. Unthank\*\* Overture Walker

\*\*Advisory Board Member \*Via Phone Guests Present:

Pam Baker, Burr Forman LLP Hampton Miller, Chernoff Newman Diane Sumpter, DESA, Inc.

#### The COMET Staff Present:

Derrick E. Huggins, Interim CEO Rosalyn Andrews, Director of Finance/CFO Jackie Bowers, Customer Experience & Compliance Manager Pamela Bynoe-Reed, Director of Marketing & Community Affairs/PIO Leroy DesChamps, Director of Administration Operations/COO Eric Harris, Planning and Development Specialist Blake Gibbons, Transit Services Coordinator Arlene Prince, Director of Regulatory Compliance & Civil Rights Officer Michelle Ransom, Grants & Regional Coordination Manager Amaris Ray-Pope, Financial Office Assistant Juliet Sowell, Public Information Specialist/Clerk of Board Crystal Willis, Financial Accountant

#### <u>Guest Present:</u>

Robert Smith, RATP DEV Lenny Cooksey, RATP DEV Mike Hubbell, Lone Star Walter Durst, MTRA Robert Smith, RATP DEV Joey McKelvey, RATP DEV Courtney Coney, RATP DEV

Steve Sherrer, RATP DEV Katherine Cason, Lex County Dennis Franklin, RATP DEV Olga Graziano, RATP DEV Brian Butler, CIVICOG



- 1. CALL TO ORDER AND DETERMINATION OF QUORUM Chairperson Terracio called the meeting to order at 12:01 P.M. A quorum was present at the opening of the meeting. 2. ADOPTION OF THE AGENDA Pgs. 1-2 Motion: A motion was made by Dr. Morris and seconded by Mr. Lawson. Ayes: Furgess, Gleaton, Lawson, Mood, Morris, Smith, Terracio Nays: None. Absent: Brennan, Herbert, Howard, Walker Motion passes З. MIDLANDS TRANSIT RIDERS' ASSOCIATION - Walter Durst. Mr. Durst began by referencing the MTR's Facebook and their insistence for the Board Members to participate on their page.
- 4. CALL TO THE PUBLIC (2 minute) No Public Participation.

#### 5. CONSENT CALENDAR

- A. APPROVAL OF MAR. 23, 2022, BOARD MINUTES (P. Bynoe-Reed) Pgs. 3-8
- B. APPROVAL OF THE INVOICE PAYMENT SELECTION LISTING
   MAY 1, 2022 (ACCOUNTING DEPT.)
   Pgs. 9-18
   DRAFT payables 04/01/2022

**Motion:** A Motion was made by Ms. Mood to adopt the Consent Calendar and seconded by Chairwoman Terracio.

Ayes: Furgess, Gleaton, Lawson, Mood, Morris, Smith, Terracio Nays: None Motion passes

#### 6. DISCUSSION AND ACTION ITEMS

A. OTP & PROGRESS UPDATE FROM RATP DEV (Cooksey/R. Smith) Pgs. 19-47 Mr. Cooksey reported over 1,000 hours of information in training sessions with staff and system operators regarding the project to modify schedules to increase system wide performance. Running times have been analyzed and adjusted, as needed, to improve OTP. Mr. Cooksey states that we are currently at 46% and anticipates us being in the low 70% by the end of May ultimately reaching the 85% mark and maintaining.

{*Chair Terracio exits meeting and Mr. Furgess leads meeting 12:31pm*}



#### B. LUCIUS AND RIVER UPDATE (Eric Harris/Derrick Huggins, Verbal)

Mr. Harris reminded the Board that the engineering consulting firm on our Lucius Road project is Brownstone. He goes on to remind us that the project is trying to mitigate some of the downtown traffic and have the traffic signal installed. Mr. Harris clarifies, once again, that we are making it possible for our customers to change buses and that a bicycle route will be added to the purchase order along with another shelter which totals eight (8) shelters at this stop. Approval was obtained from SCDOT and they plan to begin their work May 2022.

Ms. Bowers explains that the Lucius Road Super Stop will be run like the other Super Stops. The only exception with the Lucius Road stop is that it has more shelters.

Ms. Diane Sumpter of DESA was hired in developing a session on May 23, 2022 at the Adult Center in Hopkins, SC at the request of Senator Jackson and Director Huggins. The request is The COMET come to the Hopkins area with information to better serve the Hopkins residents as the end goal. This idea is currently in draft form.

#### C. RATP DEV PRICING STRUCTURE CHANGE (Rosalyn Andrews) Pgs. 48-57

Mr. Hubble speaks on the July 2020 Contract for the Operations & Maintenance of Fixed Route, Flex Route & Paratransit Services – Pricing Modifications and impacts of the pandemic and modification goals. The recommended action for the change order is to: Eliminate CPI cost.....; Replace the existing base compensation rate tables.....; Retroactively apply Flex/Paratransit matrix rates for services......; and apply the matrix rates to all services effective April 1, 2022.

**Motion:** A Motion was made by Mr. Smith to adopt the recommended proposed matrix for the change order to: Eliminate CPI cost.....; Replace the existing base compensation rate tables.....; Retroactively apply Flex/Paratransit matrix rates for services......; and apply the matrix rates to all services effective April 1, 2022. and seconded by Chairwoman Terracio.

Ayes: Furgess, Gleaton, Lawson, Mood, Morris, Smith Nays: None

#### Motion passes

Motion: Mr. Smith made a motion to Adopt a Fare Free proposal beginning May 1, 2022 for 2 months. Mr. Furgess suggests sending the No Fare idea back to Service to be reevaluated with a marketing plan, Mr. Lawson seconded the motion. Ayes: Furgess, Gleaton, Lawson, Mood, Morris, Smith Nays: None Motion passes



 D. BOARD OF DIRECTORS GOVERNANCE POLICIES (Pam Baker, Esq., Verbal) <u>Policy No. 3 - Setting Committee Agendas</u> Attorney Baker clarified how items get on our agenda in accordance to Board Governance Policies. Information can get on the Committee Agenda the following ways: 1: Staff to Committee and then Committee votes,

2: Agenda items can get on the Committee's agenda from the Board.

#### 7. MOTION PERIODS FROM BOARD MEMBERS AND/OR FROM THE COMMITTEE

A. PROCESS FOR MOTIONS TO AND FROM THE BOARD (Pam Baker, Esq., Verbal) Refer to 6D.

#### **8**. PROGRESS REPORTS - INFORMATIONAL ONLY

- A. <u>BOARD CHAIR REPORT & EXECUTIVE COMMITTEE UPDATE</u> No further updates
- B. <u>COMMITTEE CHAIR UPDATES</u>
  - I. SERVICE COMMITTEE UPDATES: (Lill Mood) No further updates
  - II. FINANCE COMMITTEE (Andy Smith) No further updates

Pgs. 58-95

#### C. EXECUTIVE STAFF UPDATES

- INTERIM CHIEF EXECUTIVE OFFICER (Derrick Huggins, Verbal) Mr. Huggins and Attorney Baker had a few updates and requests that some staff members meet with them afterwards.
- II. CHIEF OPERATING OFFICER (Leroy DesChamps) Pgs. 96-98
- III. CHIEF FINANCIAL OFFICER (Rosalyn Andrews) Pgs. 99
   Ms. Andrews references her report. She mentioned the press release referencing The COMET being awarded the LIVE UNITED award accepted by Ms. Willis on behalf of The COMET.
- IV. CIVIL RIGHTS OFFICER (Arlene Prince) Pgs. 100-106 Dr. Prince references her report on pages 100-102. Dr. Prince mentions her meeting with Mr. Smith and Mr. Cooksey regarding her approach at DBE goals and additional opportunities. This includes Director Huggins blocking out an hour on Thursday, every week to increase our DBE pool. Additionally, throughout Lexington and Richland the counties we will conduct seminars with further understanding of DBE participation for prospects.



- PUBLIC INFORMATION OFFICER (Pamela Bynoe-Reed) Pgs. 107-109
   Ms. Bynoe-Reed references an upcoming LIVE United event, RAPT
   Dev transportation apprenticeship program, A May 23<sup>rd</sup> Lower
   Richland community listening event, and a revamping/relaunching of
   our Soda Cap Connector with additional information provided at our
   next Service meeting.
- VI. REVIEW OF BOARD MOTIONS No Board Motions

#### 9. EXECUTIVE SESSION

A. SECTION 30-4-70 (A) (5) Discussion of matters relating to the proposed location, expansion, or the provision of service encouraging location or expansion of industries or other businesses in the area s served by the public body.

Director Huggins request that Ms. Ransom, Ms. Bynoe-Reed, Ms. Bowers, Ms. Andrews, and Dr. Prince remain in Executive Session with the Board for informational input on proposed contractual matters that relate to a particular contract, and employment matters.

Motion: Motion was made at 1:50 pm by Ms. Gleaton to go into Executive Session and seconded by Mr. Lawson.
Ayes: Furgess, Gleaton, Lawson, Mood, Morris, Smith
Nays: None
Motion passes

Motion: Motion was made at 2:17 pm by Ms. Gleaton to come out of Executive Session and seconded by Mr. Lawson. No actions were taken during Executive Session. Ayes: Furgess, Gleaton, Lawson, Mood, Morris, Smith Nays: None Motion passes

#### 10. ADJOUN

Motion: Ms. Gleaton made a motion to adjourn the meeting and seconded by Mr. Lawson. Ayes: Aye (Voice Vote) Nays: None. Motion passes



The meeting adjourned at 2:17 p.m.

CENTRAL MIDLANDS REGIONAL TRANSIT AUTHORITY

Adopted this \_\_\_\_\_, 2022

Prepared by:

Juliet Sowell, Public Information Specialist & Clerk of the Board

Reviewed by:

Pamela Bynoe-Reed, Director of Marketing & Community Affairs/PIO

Approved by:

Christopher Lawson, Secretary



May 18, 2022	AGENDA ITEM # <b>5B</b>
Central Midlands Regional Tr	ansit Authority Board of Directors
Rosalyn Andrews, Director of	Finance/CFO
Approval of the Draft Invoice	Payment Selection Ending May 31, 2022
	Central Midlands Regional Tr Rosalyn Andrews, Director of

**<u>Requested Action</u>**: Staff recommends the Board of Directors review and approve the attached draft Invoice Payment Selection Listing with due date through May 31, 2022, and payable June 1, 2022.

**Background and Summary:** Attached is the draft Invoice Payment Selection Listing through May 31, 2022 for the Board's consideration. Total expense \$2,448,161.03 with 12 checks and 61 ACHs would be issued.

Fiscal Impacts: Total expenses would be \$2,448,161.03 as of May 31, 2022.

Recommended Motion: N/A. For review purposes only.

Attachments: Draft Invoice Payment Selection Listing.

For information regarding this staff report, please contact Rosalyn Andrews, Director of Finance/CFO at (803) 255-7135 or email randrews@thecometsc.gov.

Approved for Submission,

Rosaly andrews

Rosalyn Andrews, Director of Finance/CFO

Central Midlands Regional Transit Authority 3613 Lucius Road Columbia, SC 29201

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Derrick E. Huggins, Interim CEO Allison Terracio, Chair John V. Furgess, Sr., Vice Chair Christopher Lawson, Secretary Andy Smith, Treasurer

#### **Board Members:**

Will Brennan, Stephen Cain, Carolyn Gleaton, Mike Green, Tina Herbert, Leon Howard, Skip Jenkins, Al Koon, Lill Mood, Robert Morris, Geraldine Robinson, Debbie Summers, William (B.J.) Unthank, Barry Walker, Overture Walker

#### CENTRAL MIDLANDS TRANSIT/The COMET (CMR)

Invoice Numb	·/ ver	Invoice	Dates Due	Discount	Invoice Amount	<b>Discount Applied</b>	Net Amount
001421 ABLE \$	South Carolin	а					
Check Entry Nu		001					
Electronic Payn	nent: Bank A	Account: 20493354	188	Ameris Bank			10,019.00
2850	_	5/9/2022	6/8/2022		5,964.08	0.00	5,964.08
2051	Comment:	Mobility Management- A			4 054 02	0.00	4 05 4 0
2851	Comment:	5/9/2022 Applications- April 2022	6/8/2022		4,054.92	0.00	4,054.92
	e e i i i i i i i i i i i i i i i i i i	, pp. 100.1010 , pm 2022	Chec	k Entry 001 Totals:	10,019.00	0.00	10,019.00
			Ver	ndor 0001421 Totals:	10,019.00	0.00	10,019.00
	ardwara Ho	rse & Garden, Inc.	•01		10,010.00	0.00	10,013.00
Check Entry Nu		)01					
Electronic Payn			5601	First Citizens			313.44
479686		4/27/2022	5/27/2022		59.70	0.00	59.70
	Comment:	13.60 gals @ 4.39 / gal					
480654	Commont	5/2/2022	6/1/2022		78.58	0.00	78.58
481840	Comment.	17.90 gals @ 4.39 / gal 5/9/2022	6/8/2022		79.90	0.00	79.90
	Comment:	18.20 gals @ 4.39 / gal					
482061		5/10/2022	6/9/2022		25.46	0.00	25.46
100071	Comment:	5.80 gals @ 4.39 / gal	0450000				
483074	Commont	5/16/2022 15.90 gals @ 4.39 / gal	6/15/2022		69.80	0.00	69.80
	Comment.	15.90 gais @ 4.597 gai	Chec	k Entry 001 Totals:	313.44	0.00	313.44
				-			
	_		ver	ndor 0001554 Totals:	313.44	0.00	313.44
0001055 AmeriC	•	LP )01					
Check Entry Nu Electronic Payr				BNY Mellon			42,862.85
3135917154	nent. Dunk <i>i</i>	4/26/2022	5/26/2022		1,052.38	0.00	1,052.38
	Comment:	513.5 gals @ 1.91 / gal					
3135963191		4/27/2022	5/27/2022		6,918.08	0.00	6,918.08
2120021510	Comment:	3375.6 gals @ 1.91 / gal	F 120 120 22		2 452 00	0.00	2 452 00
3136031519	Comment:	4/29/2022 1684.8 gals @ 1.91 / gal	5/29/2022		3,452.90	0.00	3,452.90
3136031520	e e i i i i i i i i i i i i i i i i i i	4/29/2022	5/29/2022		616.26	0.00	616.26
	Comment:	300.7 gals @ 1.91 / gal					
3136122040	_	4/30/2022	5/30/2022		2,163.39	0.00	2,163.39
3136266771	Comment:	1055.6 gals @ 1.91 / gal 5/5/2022	6/4/2022		5 292 50	0.00	E 202 E(
3130200771	Comment:	2635.4 gals @ 1.87 / gal	0/4/2022		5,282.50	0.00	5,282.50
3136368439	•••••••	5/6/2022	6/5/2022		4,630.05	0.00	4,630.05
	Comment:	2309.9 gals @ 1.87 / gal					
3136368440		5/6/2022	6/5/2022		1,192.65	0.00	1,192.65
3136444878	Comment:	595 gals @ 1.87 / gal 5/8/2022	6/7/2022		3,782.58	0.00	3,782.58
5150444878	Comment:	1887.1 gals @ 1.87 / gal	0/1/2022		5,762.56	0.00	5,762.50
3136556120		5/11/2022	6/10/2022		2,272.55	0.00	2,272.55
	Comment:	1114.3 gals @ 1.90 / gal					
3136592105	0	5/12/2022	6/11/2022		4,527.55	0.00	4,527.55
3136628452	Comment:	2220 gal @ 1.90/gal 5/13/2022	6/12/2022		2,787.51	0.00	2,787.51
0100020402	Comment:	1366.8 gals @ 1.90 / gal	0/12/2022		2,707.01	0.00	2,707.0
3136753484		5/17/2022	6/16/2022		4,184.45	0.00	4,184.45
	Comment:	2075 gals @ 1.88 / gal					
		*	Chec	k Entry 001 Totals:	42,862.85	0.00	42,862.85
			Ver	ndor 0001055 Totals:	42,862.85	0.00	42,862.85
0009660 Arlene	Prince						
Check Entry Nu		001					
Electronic Payn				Bank of Ame		0.00	151.96
JUN22 - AP TI		5/16/2022 TASC Board Retreat 6/1	5/31/2022 - 6/3		151.96	0.00	151.96
	Somment.				151.96	0.00	151.96
	v Admin F-	00	ver	IUDI UUUJUUU IULAIS:	101.90	0.00	151.90
0001257 ASI Fle Check Entry Nu		es )01					
SHOOK LINU Y NU			33	Central Bank	of Boone County		9.28
Electronic Payn	nent: Bank /						

Run Date: 5/18/2022 12:47:57PM A/P Date: 5/18/2022

#### CENTRAL MIDLANDS TRANSIT/The COMET (CMR)

Vendor Number/ Invoice Numbe		Invoice	Dates Due	Discount	Invoice Amount	Discount Applied	Net Amount
MAY 2022		5/20/2022	5/20/2022		9.28	0.00	9.28
	Comment: Chk D	ates 5/5 & 5/20					
		6 I		/endor 0001257 Totals:	9.28	0.00	9.28
Check Entry Nur	EX c/o Application Some Some Contract Some Science Sci	oπware, Inc.					
-	ent: Bank Account	t: 1286084	478	Central Ban	k of Boone County		533.32
MAY 2022		5/20/2022	5/20/2022		533.32	0.00	533.32
	Comment: Chk D	ates 5/5 & 5/20		-			
			N N	/endor 0001256 Totals:	533.32	0.00	533.32
)001167 AT&T - /		Chaol	Comment:	Elevator & Eira Alarma			
Check Entry Nur Electronic Pavm	ent: Bank Account		9850974	Elevator & Fire Alarm	er - Wells Fargo		331.85
0749-0422		4/22/2022	5/7/2022	00 <u>2</u> . op	331.85	0.00	331.85
	Comment: Elevat	or & Fire Alarm					
Check Entry Nur			0050074				1 020 01
ziectronic Paym 7103-0422	ent: Bank Account	4/25/2022	9850974 5/10/2022	COMET OP	er - Wells Fargo 1,039.01	0.00	1,039.01 1,039.01
7100-0422		4/20/2022		Vendor 0001167 Totals:	1,370.86	0.00	1,370.86
)001626 B&C As	sociates Inc.				.,070.00	0.00	1,070.00
Check Entry Nur							
	ent: Bank Account	t: 1410004	4962270	Truist Bank			13,597.20
2225471		4/26/2022	5/26/2022		200.00	0.00	200.00
2225496	Comment: Uphols	stery Cleaning-C 5/9/2022	DMET Central, 6/8/2022	Lucius	12,697.20	0.00	12,697.20
2223490	Comment: May20				12,097.20	0.00	12,097.20
2225497		5/16/2022	6/15/2022		700.00	0.00	700.00
	Comment: Foggir	ng - May2022					
			Ch	eck Entry 001 Totals:	13,597.20	0.00	13,597.20
			١	/endor 0001626 Totals:	13,597.20	0.00	13,597.20
0001018 Brownst	tone Construction G	roup					
Check Entry Nur							
Electronic Paym 04-2022	ent: Bank Account	t: 083143 4/30/2022	/45401 5/30/2022	First Citiizer	23,615.10	0.00	23,615.10 23,615.10
04-2022	Comment: Archite				23,013.10	0.00	23,013.10
				/endor 0001018 Totals:	23,615.10	0.00	23,615.10
0001003 Burr For	rman McNair						
Check Entry Nur	nber: 001						
-	ent: Bank Account			Bank of Am			11,750.00
1310749	Comment: Specia	5/3/2022	6/2/2022		3,750.00	0.00	3,750.00
APR2022	comment: Specia	5/9/2022	6/8/2022		4,000.00	0.00	4,000.00
	Comment: Profes				.,		.,
MAR2022		5/9/2022	6/8/2022		4,000.00	0.00	4,000.00
	Comment: Profes	sional Services-					
		`		eck Entry 001 Totals:	11,750.00	0.00	11,750.00
			· ·	/endor 0001003 Totals:	11,750.00	0.00	11,750.00
	Financial Services						
Check Entry Nur 28575711	mber: 001	5/13/2022	5/28/2022		599.18	0.00	599.18
203/3/11	Comment: Canon		5/20/2022		555.10	0.00	555.10
			,	Vendor 0001159 Totals:	599.18	0.00	599.18
0001290 Carolina	a Wiring Service LLC	, ,					
Check Entry Nur	-						
74982		5/16/2022	6/15/2022		157.50	0.00	157.50
	Comment: Camer	ra System Servic		-			
			١	/endor 0001290 Totals:	157.50	0.00	157.50
0001132 Chernof							
Check Entry Nur	nber: 001 ent: Bank Account	450932	1701	National Ba	nk of SC		2,887.50
54060-0000	Circ. Darik Account	4/30/2022	5/30/2022		2,887.50	0.00	2,887.50
	Comment: Consu			022	,		_,
			,	vendor 0001132 Totals:	2,887.50	0.00	2,887.50

#### CENTRAL MIDLANDS TRANSIT/The COMET (CMR)

Vendor Number/ Invoice Number		Invoice Due	Dates Discount	Invoice Amount	Discount Applied	Net Amount
0001664 Cherokee Ir Check Entry Numbe						
8079-0422		4/18/2022 4/18/2 on Energy - Power Line F		8,568.00-	0.00	8,568.00
APPL2 2113		4/30/2022 4/30/2 top #673 Lucius Rd. / Riv	2022	36,283.11	0.00	36,283.11
			Check Entry 001 Totals:	27,715.11	0.00	27,715.11
			Vendor 0001664 Totals:	27,715.11	0.00	27,715.11
0000061 City Center	Partnership, Inc.					
Check Entry Numbe						
Electronic Payment 1003	: Bank Account:	083088635401 5/6/2022 6/5/20	First Citizer	1s 2,500.00	0.00	5,000.00 2,500.00
Co	mment: Yellow	Shirt Service- April 2022		_,,		_,
1004	mmanti Vallaw	5/6/2022 6/5/20	022	2,500.00	0.00	2,500.00
0	mment: reliow	Shirt Service- May 2022	Check Entry 001 Totals:	5,000.00	0.00	5,000.00
			Vendor 0000061 Totals:	5,000.00	0.00	5,000.00
0001555 City of Cayo	ce			0,000.00	0.00	0,000.00
Check Entry Numbe						
12201614		4/25/2022 5/25/2		850.00	0.00	850.00
Co	mment: Security	y- 3/31, 4/6 4/6, 4/7, 4/8, 4		050.00		850.00
	mbia Watar		Vendor 0001555 Totals:	850.00	0.00	850.00
0001010 City of Colu Check Entry Numbe		Check Comme	ent: 1745 Sumter St.			
Electronic Payment				er - Wells Fargo		70.75
0540-0422		5/11/2022 5/11/2	2022	70.75	0.00	70.75
Co Check Entry Numbe	mment: 1745 Se r: 003	umter St. Check Comme	ent: 3800 Lucius Rd.			
Electronic Payment				er - Wells Fargo		183.95
5705-0422		5/11/2022 5/11/2		183.95	0.00	183.95
	mment: 3800 Lu					
Check Entry Numbe Electronic Payment		Check Comme 2000009850974		er - Wells Fargo		212.25
5706-0422		5/11/2022 5/11/2		212.25	0.00	212.25
	mment: 3808 Lu					
Check Entry Numbe		Check Comme 2000009850974		er - Wells Fargo		3.594.90
Electronic Payment 5754-0422	. Balik Account.	5/3/2022 5/3/20		3,594.90	0.00	3,594.90
	mment: 3613 Lu			-,		-,
			Vendor 0001010 Totals:	4,061.85	0.00	4,061.85
0001247 Colonial Pri	0,					
Check Entry Numbe		000010470050	Dault of Am			112.00
Electronic Payment 100849	: Bank Account:	223012476056 5/9/2022 6/8/20	Bank of Am	113.69	0.00	113.69 113.69
Co	mment: Busines	ss Cards- J. Sowell	•			
			Vendor 0001247 Totals:	113.69	0.00	113.69
0000083 Columbia F						
Check Entry Numbe	er: 001		2022	0.000.00	0.00	0.000.00
22-0087A <b>Co</b>	mment: Outfield	5/30/2022 6/29/3 Ad, Giveaways, Half Pa		8,269.00	0.00	8,269.00
		,	Vendor 0000083 Totals:	8,269.00	0.00	8,269.00
0001559 Columbia C	Office Furniture					
Check Entry Numbe	e <b>r:</b> 001					
Electronic Payment	: Bank Account:		TD Bank	0.001.10	0.00	3,031.10
INV-05092022 Co	mment: Office (	5/9/2022 6/8/20 Chairs	JZZ	3,031.10	0.00	3,031.10
			Vendor 0001559 Totals:	3,031.10	0.00	3,031.10
0001034 Commercia	I Fitness Service	& Sales		-,		-,
Check Entry Numbe						
Electronic Payment	: Bank Account:		Wells Fargo			145.00
32167 Co	mment: Preven	5/3/2022 5/18/2 tative Maintenance Inspe		145.00	0.00	145.00
00		and manifoldinee inspe				

#### CENTRAL MIDLANDS TRANSIT/THE COMET (CMR)

Vendor Number/ Invoice Number	Invoice [	Dates Due Discount	Invoice Amount	Discount Applied	Net Amount
		Vendor 0001034 Totals	145.00	0.00	145.00
0001004 Dominion Energy South C					
Check Entry Number: 002	Check Co				
Electronic Payment: Bank Accou			Oper - Wells Fargo	0.00	801.45
0664-0422 Comment: 1224		5/20/2022	801.45	0.00	801.45
Check Entry Number: 003	Check Co	mment: 3613 Lucius Rd.			
Electronic Payment: Bank Accou	int: 2000009850	0974 COMET O	Oper - Wells Fargo		6,563.28
1452-0422		5/4/2022	6,563.28	0.00	6,563.28
Comment: 3613					
Check Entry Number: 004	Check Co				000.47
Electronic Payment: Bank Accou 9634-0422		5/4/2022	Oper - Wells Fargo 890.17	0.00	890.17 890.17
	Island & Bus Wash	51472022	030.17	0.00	090.17
		Vendor 0001004 Totals	8,254.90	0.00	8,254.90
0000050 Enterprise Holdings, Inc.			0,201.00	0.00	0,201.00
Check Entry Number: 001					
Electronic Payment: Bank Accou	Int: 350700770	Commerc	e Bank		7,000.00
17236486		5/31/2022	7,000.00	0.00	7,000.00
Comment: Apri	2022- Renter Subsidy				
		Vendor 0000050 Totals:	7,000.00	0.00	7,000.00
0001637 Feonix - Mobility Rising					
Check Entry Number: 001		•			
Electronic Payment: Bank Accou			e Bank		9,996.48
1352		6/15/2022	9,996.48	0.00	9,996.48
Comment: FIA	iCam - May 2022				
		Vendor 0001637 Totals	9,996.48	0.00	9,996.48
0001543 Flock & Rally					
Check Entry Number: 001					00 007 51
Electronic Payment: Bank Accou 3882		6/8/2022	ens Bank 14,022.92	0.00	29,287.51 14,022.92
	2022 Marketing Hours		14,022.52	0.00	14,022.52
58ADV	•	5/28/2022	15,264.59	0.00	15,264.59
Comment: Apri	2022 Advertising Expe	nses			
		Check Entry 001 Totals:	29,287.51	0.00	29,287.51
		Vendor 0001543 Totals:	29,287.51	0.00	29,287.51
0001653 Gamecock Sports Proper	ties. LLC				
Check Entry Number: 001					
Electronic Payment: Bank Accou	int: 403549625	Commerc	e Bank		1,666.67
759-229262-469809		5/3/2022	1,666.67	0.00	1,666.67
Comment: 202	1-2022 South Carolina S	Sponsorship			
		Vendor 0001653 Totals:	1,666.67	0.00	1,666.67
0001639 Gateway Outdoor Adverti	sing				
Check Entry Number: 001					
Electronic Payment: Bank Accou					1,085.00
40134		1/1/2022	1,085.00	0.00	1,085.00
Comment: Con	cealed Weapons Sticke		1.005.00		1 005 00
		Vendor 0001639 Totals	1,085.00	0.00	1,085.00
0001287 Geneva Companies, Inc.					
Check Entry Number: 001 1266554	5/16/2022 5	5/31/2022	504.89	0.00	504.89
	mercial Fitness Equipm		504.69	0.00	504.69
		Vendor 0001287 Totals	504.89	0.00	504.89
0001666 Cuttman Energy Inc			504.09	0.00	504.09
0001666 Guttman Energy, Inc. Check Entry Number: 001					
Electronic Payment: Bank Accou	Int: 6201873639	) Citizens F	Bank of PA		32,881.60
R22083657		5/12/2022	32,881.60	0.00	32,881.60
	1 gals @ 4.12 / gal		,		
	-	Vendor 0001666 Totals	32,881.60	0.00	32,881.60
0001006 ID Wholesaler (DW, LLC)			, -		,
Check Entry Number: 001					
Electronic Payment: Bank Accou	int: 1000032973	3041 Suntrust	Bank		439.98
Run Date: 5/18/2022 12:47:57	'PM				Page: 4

#### CENTRAL MIDLANDS TRANSIT/The COMET (CMR)

Vendor Number Invoice Number			Invoice	Date Due	Discount	Invoice Amount	<b>Discount Applied</b>	Net Amount
INV6831397			5/13/2022	6/12/202	2	439.98	0.00	439.98
	Comment:	Printer R	ibbon					
					Vendor 0001006 Totals:	439.98	0.00	439.98
001489 iT1 Solu								
Check Entry Nu Electronic Paym			00223269	06400	Bank of An	orico		8,422.00
12957	IEIIL. DAIIK AU	count.	4/1/2022	4/16/202		8,422.00	0.00	8,422.00
	Comment:	April iT S	Services					-,
					Vendor 0001489 Totals:	8,422.00	0.00	8,422.00
0001585 JF Petr	oleum Group							
Check Entry Nu		)1			_			
PSER-0718744		Service (	5/12/2022 Call- Diesel Pum	6/11/202: n	2	252.69	0.00	252.69
	oonment.			ιÞ	Vendor 0001585 Totals:	252.69	0.00	252.69
0001635 Lone St	tar Transit Ass	ot Mana	nement LLC		venuor oor 1000 rotais.	202.03	0.00	202.00
Check Entry Nu			gement, LLC					
Electronic Paym		count:	48807576	65002	Bank of An	nerica		6,937.50
182			5/1/2022	5/16/202	2	6,937.50	0.00	6,937.50
	Comment:	April 202	2 Consulting					
					Vendor 0001635 Totals:	6,937.50	0.00	6,937.50
0001579 Lumina	-		Inc.					
Check Entry Nu Electronic Paym			15920827	79	IPMorgan	Chase Bank		19,952.57
577490	ient. Dank At	count.	5/13/2021	6/12/202	•	5,452.57	0.00	5,452.57
	Comment:	Camera	Surveillance Sys	stem				,
595214			4/30/2022	5/30/202	2	14,500.00	0.00	14,500.00
	Comment:	On-Boar	d Video Security		heck Entry 001 Totals:	10.050.57		10.050.57
						19,952.57	0.00	19,952.57
					Vendor 0001579 Totals:	19,952.57	0.00	19,952.57
0001522 Lyft, Inc		14						
Check Entry Nu Electronic Paym			98416615	57	JPMORGA	N CHASE		32,127.82
1001043059	bint. Bunkra	Joounn.	4/30/2022	5/15/202		32,127.82	0.00	32,127.82
	Comment:	Pick Up,	Market, Night-Ti	ime- April 2	022			
					Vendor 0001522 Totals:	32,127.82	0.00	32,127.82
0001648 Melissa	Amerson							
Check Entry Nu		)1						
VTRIP APR'22		Voluntee	4/30/2022 r Driver: John H	4/30/202	2	83.07	0.00	83.07
	ooninient.	Volumee		ouge	Vendor 0001648 Totals:	83.07	0.00	83.07
0009630 Natavis	Fric Harris					00.07	0.00	00.07
Check Entry Nu		01						
Electronic Paym			70415917	772	Navy FCU			5,469.41
648			5/17/2022	6/1/2022		5,469.41	0.00	5,469.41
	Comment:	Planning	Consultant 4/25	5/22 - 5/20/2				
	-				Vendor 0009630 Totals:	5,469.41	0.00	5,469.41
0001545 Nexsen	,	.1						
Check Entry Nu Electronic Paym			00070790	15572	Bank of An	perica		6,000.00
535919163	bint. Bunkra		5/2/2022	5/2/2022	Dunit of An	6,000.00	0.00	6,000.00
	Comment:	Matter N	o. 061920-0000	1				
					Vendor 0001545 Totals:	6,000.00	0.00	6,000.00
0007059 Nilcaliz	Delpozo Fulm	ore						
Check Entry Nu								
Electronic Paym		count:	22300359		Bank Of Ar		0.00	420.00
03192022B FE	B Comment:	Security	3/22/2022 - 2/20	3/22/202	۷	420.00	0.00	420.00
			-		Vendor 0007059 Totals:	420.00	0.00	420.00
0001019 Office E	Depot, Inc.					0.00	0.00	0.00
Check Entry Nu	•	)1						
239597168001			4/22/2022	5/22/202		159.05	0.00	159.05
	<b>•</b> • • • • • • •	O D -	per, Coffee,Clea	ning Wines	Ductor			

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#### CENTRAL MIDLANDS TRANSIT/The COMET (CMR)

Vendor Number/ Invoice Number	Invoice	Dates Due	Discount	Invoice Amount	<b>Discount Applied</b>	Net Amount
239597248001	4/28/2022	5/28/2022		11.99	0.00	11.9
Comment: Mag	nets	Oha	-			
			ck Entry 001 Totals: -	171.04	0.00	171.0
		Ve	ndor 0001019 Totals:	171.04	0.00	171.0
0001497 Palmetto Exterminators, Ir Check Entry Number: 001	С.					
Electronic Payment: Bank Accou	nt: 170011	999101	First Citizen	s		3,000.00
2627606	4/24/2022	5/24/2022		160.00	0.00	160.0
Comment: Pest 2627738	Control- Facility 4/24/2022	5/24/2022		2,840.00	0.00	2,840.0
Comment: Mont				2,040.00	0.00	2,040.0
		Chee	ck Entry 001 Totals:	3,000.00	0.00	3,000.0
		Ve	ndor 0001497 Totals:	3,000.00	0.00	3,000.0
0001486 PassportParking, Inc.						
Check Entry Number: 001	100.100	0110	<b>o</b> .			1 000 11
Electronic Payment: Bank Accou INV-1029888	nt: 189483 4/30/2022	2110 5/30/2022	Comerica	1,099.44	0.00	1,099.44 1,099.4
Comment: Trans			_	.,	0.00	.,
		Ve	ndor 0001486 Totals:	1,099.44	0.00	1,099.4
0001057 PEBA - SC Retirement Sy	stems					
Check Entry Number: 001		0050074				20.004.00
Electronic Payment: Bank Accou MAY 2022	5/31/2022	9850974 6/30/2022	COMETOP	er - Wells Fargo 26,004.00	0.00	26,004.00 26,004.0
			- ndor 0001057 Totals:	26,004.00	0.00	26,004.0
0001144 PEBA Insurance Finance						
Check Entry Number: 002						
Electronic Payment: Bank Accou MAY 2022	nt: 200000 4/21/2022	9850974 4/21/2022	COMET Op	er - Wells Fargo 9,020.74	0.00	9,020.74 9,020.7
WAT 2022	4/21/2022		ndor 0001144 Totals:	9,020.74	0.00	9,020.7
0001607 PEX - Prepaid Expense Ca	ard Solutions	10		0,020.74	0.00	0,020.7
Check Entry Number: 001						
Electronic Payment: Bank Accou		9850974	COMET Op	er - Wells Fargo		200.00
MAY22 VTRIP/PUP Comment: COG	5/13/2022 Grant#TR20-01-0	5/28/2022 001		200.00	0.00	200.0
			- ndor 0001607 Totals:	200.00	0.00	200.0
0001028 Pitney Bowes Purchase Po	ower					
Check Entry Number: 001						
Electronic Payment: Bank Accou 0788-0422	nt: 000125 5/5/2022	0933 5/20/2022	Bank of NY	- Mellon 201.00	0.00	201.00 201.0
Comment: Ink F		5/20/2022		201.00	0.00	201.0
		Ve	ndor 0001028 Totals:	201.00	0.00	201.0
0001620 PXC, Inc.						
Check Entry Number: 001		00007005	OOMET D			405.00
Electronic Payment: Bank Accou 2022050301	nt: 200000 5/3/2022	20327635 5/3/2022	COMET - Pa	ayroll Acct 90.33	0.00	465.98 90.3
Comment: Sala		0,0,2022			0.00	00.0
2022050401	5/4/2022	5/4/2022		122.70	0.00	122.7
Comment: Hour 2022051601	5/16/2022	5/16/2022		130.25	0.00	130.2
Comment: Sala		2				
2022051602	5/16/2022	5/16/2022		122.70	0.00	122.7
Comment: Hour	iy Payroli - 5/20/22		- ck Entry 001 Totals:	465.98	0.00	465.9
			-	465.98	0.00	465.9
0001000 RATP Dev USA Inc.		ve	ndor 0001620 Totals:	400.90	0.00	400.9
Check Entry Number: 001						
Electronic Payment: Bank Accou			Bank of the	West		1,703,646.24
03OCT22	4/28/2022	5/28/2022		1,703,646.24	0.00	1,703,646.2
Comment: Marc	11 1 - 31, 2022 COr		۔ ndor 0001000 Totals:	1,703,646.24	0.00	1,703,646.2
		ve	naor ovorovo rotais:	1,703,040.24	0.00	1,703,040.2

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#### CENTRAL MIDLANDS TRANSIT/The COMET (CMR)

Vendor Number/ Invoice Number		Da Invoice Due	tes Discount	Invoice Amount	Discount Applied	Net Amount
Electronic Dave	ent: Bank Account:	2000009850974		er - Wells Fargo		467.97
0638-0422	ent. Bank Account.	4/20/2022 5/5/202		467.97	0.00	467.9
			- Vendor 0001209 Totals:	467.97	0.00	467.9
0001335 SC Def	erred Compensation					
Check Entry Nu						
-	ent: Bank Account:	2000009850974		er - Wells Fargo	0.00	3,348.50
996206279	Comment: 457 Plar	5/20/2022 5/20/20	22	330.00	0.00	330.00
996209452	<b>Comment:</b> 401K - M	5/17/2022 5/17/20	22	3,018.50	0.00	3,018.50
		May 2022	Check Entry 001 Totals:	3,348.50	0.00	3.348.50
			- Vendor 0001335 Totals:	3,348.50	0.00	3,348.50
0001022 Secre			venuor 0001335 rotais.	3,348.50	0.00	5,546.50
0001022 Segra Check Entry Nu	mber: 001					
-	ent: Bank Account:	4124706490	Wells Fargo			2,799.80
2229733		5/1/2022 5/31/20		2,799.80	0.00	2,799.80
	Comment: Internet	Charges- 5/1/2022-5/31/20	022			,
			- Vendor 0001022 Totals:	2,799.80	0.00	2,799.80
0001389 Shred V	Vith Us					
Check Entry Nu						
251168		5/3/2022 5/3/202	2	74.50	0.00	74.50
	Comment: Shredde	ed Confidential Documents	_			
			Vendor 0001389 Totals:	74.50	0.00	74.50
0001667 Smith 8	Jones Janitorial Supp	olies				
Check Entry Nu	mber: 001					
Electronic Paym	ent: Bank Account:	1410005520174	Truist bank			278.00
217855		5/16/2022 5/16/20	22	278.00	0.00	278.00
	Comment: Towels,	Air Freshener				
			Vendor 0001667 Totals:	278.00	0.00	278.00
0001547 Solution						
Check Entry Nu						
-	ent: Bank Account:	4422722680	Chase	4 100 00	0.00	4,166.66
22-0505COME		5/5/2022 6/4/202 2022 Soorting Solution- April		4,166.66	0.00	4,166.66
	comment. The Nep		-	4,166.66	0.00	4,166.66
0001041 002 0			Vendor 0001547 Totals:	4,100.00	0.00	4,100.00
0001041 SPX Ge						
Check Entry Nu	mber: 001 ent: Bank Account:	3750653733	Bank of Ame	rica		36,520.48
90182955	ent. Bank Account.	5/2/2022 6/1/202		16,200.00	0.00	16,200.00
00102000	Comment: Token T	ransit App Integration	-	10,200100	0.00	.0,200.00
90183003		5/3/2022 6/2/202	2	2,092.48	0.00	2,092.48
	Comment: S/A Data					
90183087		5/5/2022 6/4/202	2	18,228.00	0.00	18,228.00
	Comment: Software	e License Agreement	Check Entry 001 Totals:			
			-	36,520.48	0.00	36,520.48
			Vendor 0001041 Totals:	36,520.48	0.00	36,520.48
0001603 Strategi						
Check Entry Nu	mber: 001					
3005	• • • • •	5/5/2022 6/4/202	2	68,875.00	0.00	68,875.00
	Comment: Software	e License- Year 2				
		Ť	Vendor 0001603 Totals:	68,875.00	0.00	68,875.00
	son Rental Services In	C.				
Check Entry Nu		1150005000	50			57.00
42095-1	ent: Bank Account:	1150005339 5/6/2022 6/5/202	First Commu	Inity Bank 57.00	0.00	57.00 57.00
42095-1	Comment: 57 gals		2	57.00	0.00	57.00
		@ 0.007 gai	- Vender 000000 Tetaler	E7.00	0.00	E7 00
0001500 T	anufacturing C		Vendor 0000099 Totals:	57.00	0.00	57.00
	anufacturing Co. Inc.					
Check Entry Nu		2250117720	Union Bonk			220 600 00
14246	ent: Bank Account:	2250117739 3/8/2022 4/7/202	Union Bank	220,680.00	0.00	220,680.00 220,680.00
17270	Comment: Shelters		-	220,000.00	0.00	220,000.00

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Vendor Number/ Invoice Number	Invoice Due	ates Discount	Invoice Amount	Discount Applied	Net Amount
		Vendor 0001539 Totals:	220,680.00	0.00	220,680.00
0001373 Transit Talent.Com			,		,
Check Entry Number: 001					
1982204	4/28/2022 4/28/2	022	135.00	0.00	135.00
Comment: Employn	nent Ads				
		Vendor 0001373 Totals:	135.00	0.00	135.00
0001059 Trapeze Software Group, Inc.					
Check Entry Number: 001 Electronic Payment: Bank Account:	4175554583	Wells Fargo	Ponk		11,282.08
TSMAU220179	4/28/2022 6/12/2	_	11,095.00	0.00	11.095.00
Comment: Passeng	er Portal- 7/1/2022-6/30/	2023	,		,
TSMAU220273	4/28/2022 6/12/2		187.08	0.00	187.08
Comment: Voice Mi	nutes- 1/1/2022-3/31/202				
		Check Entry 001 Totals:	11,282.08	0.00	11,282.08
		Vendor 0001059 Totals:	11,282.08	0.00	11,282.08
0001541 UBER Technologies, Inc.					
Check Entry Number: 002	Check Comme		ations		50.00
Electronic Payment: Bank Account: AADA02	70095168100100 5/1/2022 5/31/2		50.00	0.00	50.00 50.00
Comment: April 202	••••••	022	50.00	0.00	50.00
		Vendor 0001541 Totals:	50.00	0.00	50.00
0001212 United Way of the Midlands				· · · · · · · · · · · · · · · · · · ·	
Check Entry Number: 001					
Electronic Payment: Bank Account:	5126464594	BB&T			244.68
MAY2022	5/20/2022 6/19/2	022	244.68	0.00	244.68
Comment: 2021 Ca	mpaign Pleages				0.1.1.00
		Vendor 0001212 Totals:	244.68	0.00	244.68
0001512 VERIZON WIRELESS Check Entry Number: 001					
Check Entry Number: 001 Electronic Payment: Bank Account:	2000009850794	COMET Or	er - Wells Fargo		1,250.65
9904864408	4/23/2022 5/23/2		1,250.65	0.00	1,250.65
Comment: iPad & T	ablet Data Plan		-		
		Vendor 0001512 Totals:	1,250.65	0.00	1,250.65
0001254 W. W. Williams					
Check Entry Number: 001					
Electronic Payment: Bank Account:	880286518 5/11/2022 6/10/2		Chase Bank	0.00	17,440.86
067W13397 Comment: Bus#103		022	17,440.86	0.00	17,440.86
		Vendor 0001254 Totals:	17,440.86	0.00	17.440.86
0001328 Waste Management			,	0.00	,
Check Entry Number: 002	Check Comme	nt: 3613 Lucius Rd.			
Electronic Payment: Bank Account:	2000009850974	COMET Op	oer - Wells Fargo		2,773.52
4476426-0080-6	4/18/2022 5/18/2	022	2,773.52	0.00	2,773.52
Comment: 3613 Luc Check Entry Number: 003	Clus Rd. Check Comme	nt: 1224 Laurel St.			
Check Entry Number: 003 Electronic Payment: Bank Account:	2000009850974		er - Wells Fargo		1,171.19
4476501-0080-6	4/18/2022 5/18/2		1,171.19	0.00	1,171.19
Comment: 1224 Lau	urel St.				
		Vendor 0001328 Totals:	3,944.71	0.00	3,944.71
0001470 WEX BANK					
Check Entry Number: 001	-				4 004 07
Electronic Payment: Bank Account: 80646036	2000009850974 4/30/2022 5/5/20		er - WELLS FARGO 4,901.67	0.00	4,901.67 4,901.67
<b>Comment:</b> 1282.6 g		22	4,501.07	0.00	4,901.07
		Vendor 0001470 Totals:	4,901.67	0.00	4,901.67
		Report Totals:	2,448,161.03	0.00	2,448,161.03
			2,740,101.03		2,440,101.03
Total number of checks: 12					
Total number of checks not printed: 1	2				

Total number of ACH entries: 61

Lone Star Transit Asset

# THE COMET / RATP DEV SERVICE DELIVERY IMPROVEMENTS

**Central Midlands Regional Transit Authority** 

**Board Briefing** 

May 25, 2022



Mike Hubbell Vice President, Client Services Lone Star Transit Asset Management, LLC

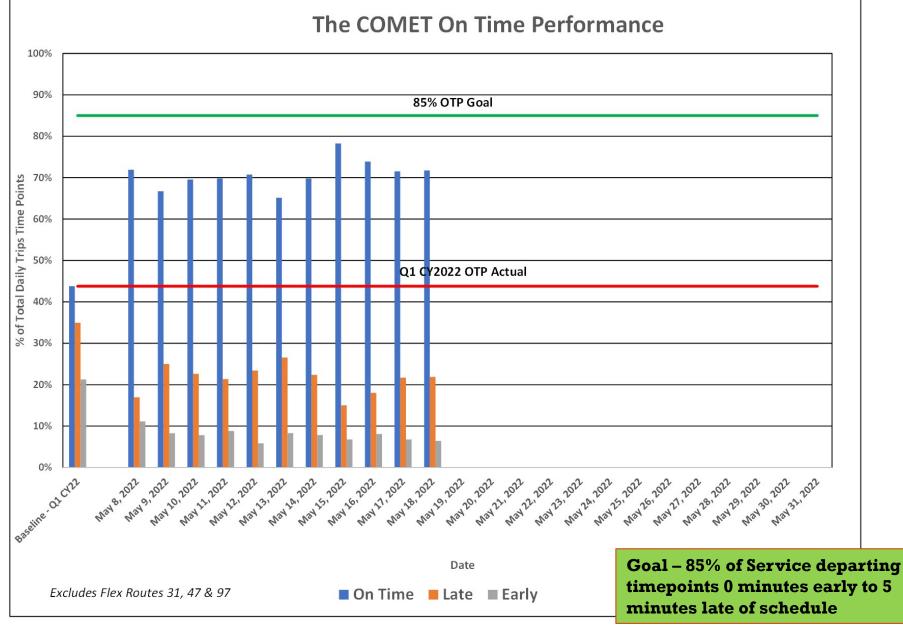
# MAY 8<sup>th</sup> Service Change Summary

- Revised Running Times
  - Analyzed 6 Different Daily Timeframes (2 to 4 hour windows)
  - Revised Running Times
  - Eliminated 1 2 Timing Points from Majority of Routes in Each Direction
  - Improved Recovery / Layover Times
  - No Title VI Impacts
  - Blocking Interlining (COMET Central Alignment)
- Public Timetables / Maps
  - Reflect Accurate Interlines
  - Synced with Timing Points
  - Accurate Route Profiles
- Operator / Supervisor Training
  - On-Time Emphasis
  - Utilization of Technologies
  - Feedback Process



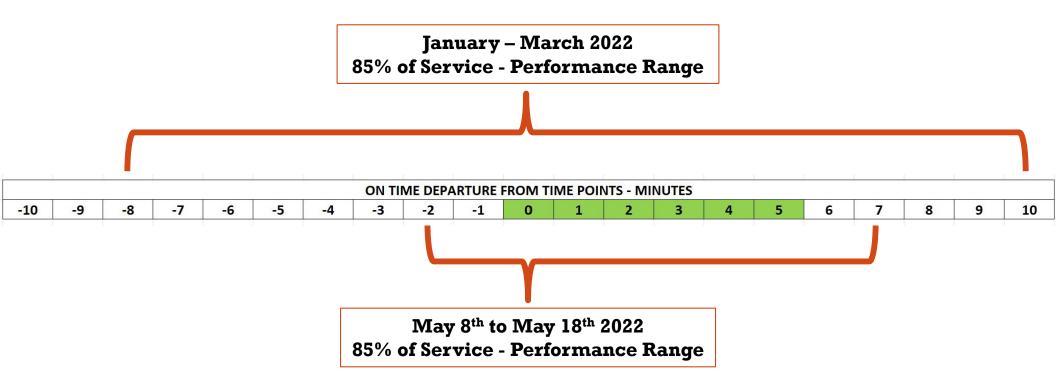


## MAY 8<sup>TH</sup> SERVICE CHANGE RESULTS





### SERVICE DELIVERY COMPARISON



Goal – 85% of Service departing timepoints 0 minutes early to 5 minutes late of schedule



## NEXT STEPS

- Distribute Timetables
- Technology
  - Route profiles
  - Time points
  - Use of data
- Operators
  - Feedback loop
  - Conformance counseling
- Supervisors
  - Tablet deployment
  - Focused field monitoring





### QUESTIONS









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### RATP Dev USA Monthly Performance Report

**APRIL** 2022



LIMITED SHARING



### **Hot Topics:**

- 1. COVID-19 Lenny Cooksey
- 2. Customer Service Alicia Peterson
- 3. Maintenance Ron Sweeney
- 4. Operations Joey McKelvey
- 5. Safety and Training Charles Hall
- 6. Human Resources Courtney Coney
- 7. Performance Measures Lenny Cooksey









### Covid-19

### CDC Reissues Mask Recommendation On Planes And Public Transportation Across America As Much Of The Northeast Moves Into "High Transmission" Category 5-3-2022

RATPDEV /TCS COVID-19 CASES/QUARANTINED





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Bus Cleaning	Totals
Detailed	336
Fogging	338
Interior / Exterior	1674



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**Customer Service** 





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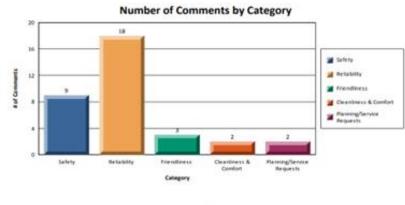
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# Customer Service

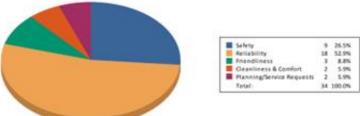
#### CUSTOMER COMMENTS



For the Period: 4/1/2022 to 4/30/2022



Percentage by Category



For the month of April 2022, RATP Dev had a total of 35 customer complaints comparing to 61 of March 2022, that is a 42.62% decrease from the previous month. The Safety category was increase to 26.5% from 6.6% and the Reliability category was decreased to 52.9% from 62.3% of the previous month.

The complaint rate 2.59 (complaints per 10,000 riders) for the month of March, is lower than our target goal of 6 complaints per 10,000 customers.

RATP Dev has been continuously addressing the customer complaint issues in different training programs, personal counseling/coaching, and other management actions.





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### RECOGNITION

#### **MALIK SAEED**



#### Ayanna Whitfield







#### **Employees of the Month**

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# Maintenance







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Scheduled PMIs =56 Completed PMIs = 56 100% On-Time PMI'S ARE TRIGGERED BY ACCUMULATED MILEAGE AMOUNT VARIES BY MONTH









Page 32



Total Miles Between Road Calls = **10,459** Target Miles Between Road Calls = 12,000



#### Vehicle Preventative Maintenance Interval Statistics

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# On Time Performance (OTP)

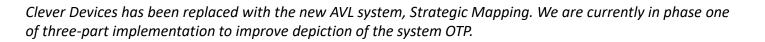




# OTP for Fixed Route / DART / Flex

On-time performance is a leading indicator of service reliability and is inscribed as an essential <u>service standard</u>. On-time performance measures the percentage of actual arrival times that are between (0) minutes early and five (5) minutes late at designated points along transit routes. The metric is reported by the COMET's AVL system for Fixed Route (Strategic Mapping) and DART Paratransit (Trapeze).

- Fixed Route OTP for April 2022: 46.98%
- Fixed Route OTP had not significant change from March to April
- DART/Paratransit OTP for April 2022: 92.43%
- DART/Paratransit OTP increased **2.43%** compared to March at **90%**











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# **Ridership Summary**

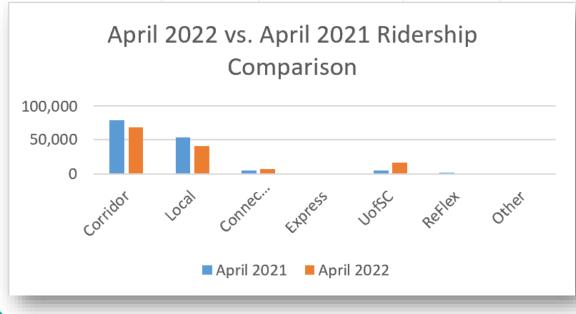




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### All Aboard

- 134,878 total ridership for April 2022
- 145,833 total ridership for April 2021
- Ridership decreased –8% compared to April 2021







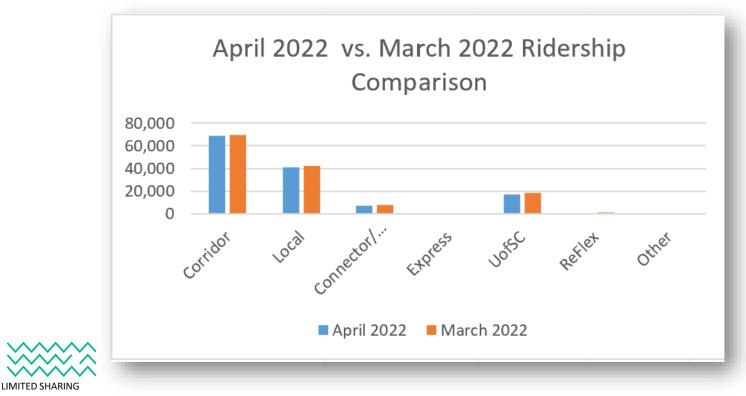


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## **Previous Month Comparison**

- 134,878 total ridership for April 2022
- 138,952 total ridership for March 2022
- Ridership decreased 3% compared to March 2022







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## Average Daily Ridership

Average Daily Ridership									
	Monthly Ride	rship	Average Daily Ridership						
Month	2021	2022	2021	2022	% Change				
January	201,634	106,428	28,805	15,204	-47%				
February	180,366	112,303	25,767	16,043	-38%				
March	197,617	138,952	28,231	19,850	-30%				
April	152,549	134,878	21,793	19,268	-12%				
May	134,918	-	19,274	-	-100%				
June	112,840	-	16,120	-	-100%				
July	111,695	-	15,956	-	-100%				
August	137,928	-	19,704	-	-100%				
September	158,796	-	22,685	-	-100%				
October	138,010	-	19,716	-	-100%				
November	101,489	-	14,498	-	-100%				
December	112,745	-	16,106	-					
	1 740 507	402 564	240.655	70.255	700/				
Year to Date	1,740,587	492,561	248,655	70,366	-72%				



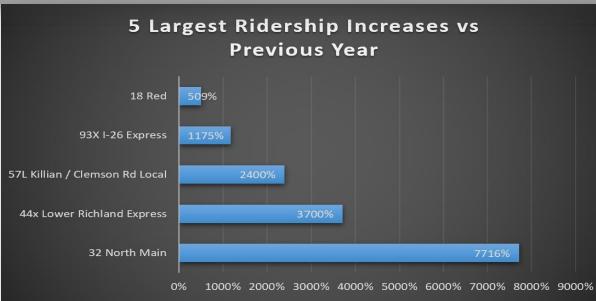




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## Top 5 INCREASES VS 2021

5 LARGEST RIDERSHIP INCREASES VS PREVIOUS YEAR								
	<u>Routes</u>	April 2021 Ridership	April 2022 Ridership	% Increase				
1	32 North Main	25	1,954	7716%				
2	44x Lower Richland Express	1	38	3700%				
3	57L Killian / Clemson Rd Local	7	175	2400%				
4	93X I-26 Express	4	51	1175%				
5	18 Red	848	5,166	509%				



LIMITED SHARING





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## Top 5 DECREASES VS 2021

5 LARGEST RIDERSHIP DeCREASES VS PREVIOUS YEAR								
	<u>Routes</u>	April 2021 Ridership	April 2022 Ridership	% Increase				
1	Soda Cap 2	3	-	-100%				
2	Soda Cap 3	69	-	-100%				
3	53X Killian	21	-	-100%				
4	16 Greek Village Express	47	-	-100%				
5	46 Lower Richland	5	-	-100%				

**5 Largest Ridership Decreases vs Previous** Year **46 LOWER RICHLAND 16 GREEK VILLAGE EXPRESS** 100% 53X KILLIAN 100% SODA CAP 3 SODA CAP 2 100% 0% 20% 40% 60% 80% 100% 120%

LIMITED SHARING





## GAMECOCK RIDERSHIP

UofSC Ridership April vs March								
Route	March Total	<u>April Total</u>	<u>Variance</u>	<u>% Change</u>				
13 North Loop	847	300	(547)	-65%				
14 Express	2,008	1,815	(193)	-10%				
15 Yellow	515	507	(8)	-2%				
16 Greek Village	60	176	116	193%				
17 Green	797	597	(200)	-25%				
18 Red	5,526	5,166	(360)	-7%				
19 Blue	24	24	-	0%				
20 West Campus	5,726	5,795	69	1%				
24 Evening 1	46	67	21	46%				
25 Evening 2	202	240	38	19%				
2001 Gamecock Express	-	-						
	15,751	14,687	(1,064)	-7%				



Page 4



- 14,687 passenger boardings
- Represents 7% decrease vs March (15,751)
- Difference of 1,064 passengers compared to March



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## DART Ridership

2022			2019			
April			April			
<b>Requested Trips</b>	5,961	61 Requested Trip		8,787		
Passenger Transported	5,006		Passenger Transported	7,251		
Total Miles	44,375		Total Miles	69,104		
<b>Revenue Miles</b>	40,542		<b>Revenue Miles</b>	61,943		
Total Hours	2,693.20		Total Hours	4,402.30		
<b>Revenue Hours</b>	2,477.80		<b>Revenue Hours</b>	3,805.00		
Cancellations			Cancellations			
No Show	140		No Show	110		
Cancel at Door	154		Cancel at Door	151		
Late Cancel	76		Late Cancel	53		
Same Day Cancel	184		Same Day Cancel	691		
<b>Total Cancelation Rate</b>	11.07%		Total Cancelation Rate	13.86%		
OTP Goal	90%		OTP Goal	90.00%		
Actual OTP	92.43%		Actual OTP	92.60%		
Above/Below Goal	2.43%		Above/Below Goal	2.60%		



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RATP Dev

USA

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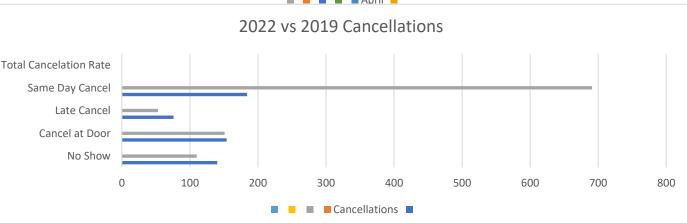


## DART Ridership

2022 vs 2019							
<b>Requested Trips</b>	-2,826	-32.16%					
Passenger Transported	-2,245	-30.96%					
Total Miles	-24,729	-35.79%					
Revenue Miles	-21,401	-34.55%					
Total Hours	-1,709.10	-38.82%					
<b>Revenue Hours</b>	-1,327.20	-34.88%					
Cancel	lations						
No Show	30	27.27%					
Cancel at Door	3	1.99%					
Late Cancel	23	-43.40%					
Same Day Cancel	-507	73.37%					

-2.79%





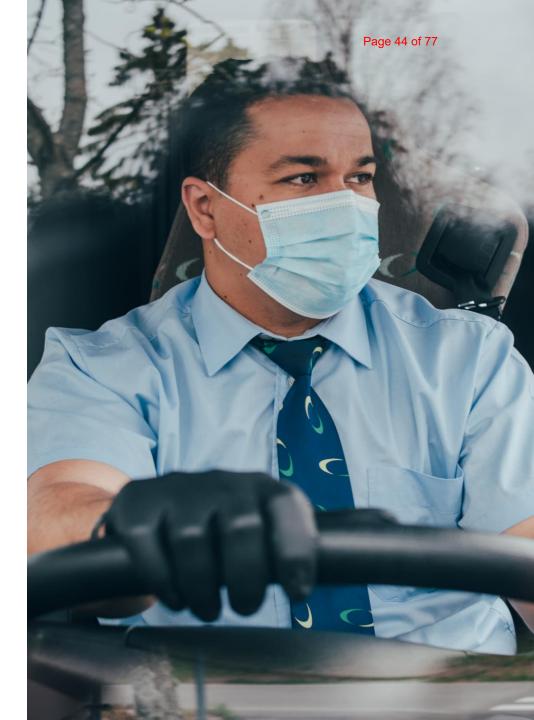


**Total Cancelation Rate** 

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# Safety First, Safety Always





# Safety First

- Safety First Safety Always
  - Monthly Meeting Agenda:
- COVID-19 Prevention Proper PPE Training and Resources
- Digital Dashboard for Safety announcements
- Safety Performance Overview
- Preventable Accidents 4
- Collisions per 100,000 3.54





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Vehicle Accidents								
	Fixed Route	Flex Route	DART	Total Accidents				
Revenue Incidents	10	0	0	10				
Deadhead Incidents	0	0.0	0.0	0				
Per 100,000 Miles	3.54	0	0	3.54				
Total Incidents	10	0	0	10				
Injuries								
	Fixed	Flex						
	Route	Route	DART	3.54				
<b>Revenue Incidents</b>	3	0.0	0.0	3				

0.0

0.0

0

0.0

0.0

0

0

1.06

3

0

1.06

3







Deadhead Incidents

Per 100,000 Miles

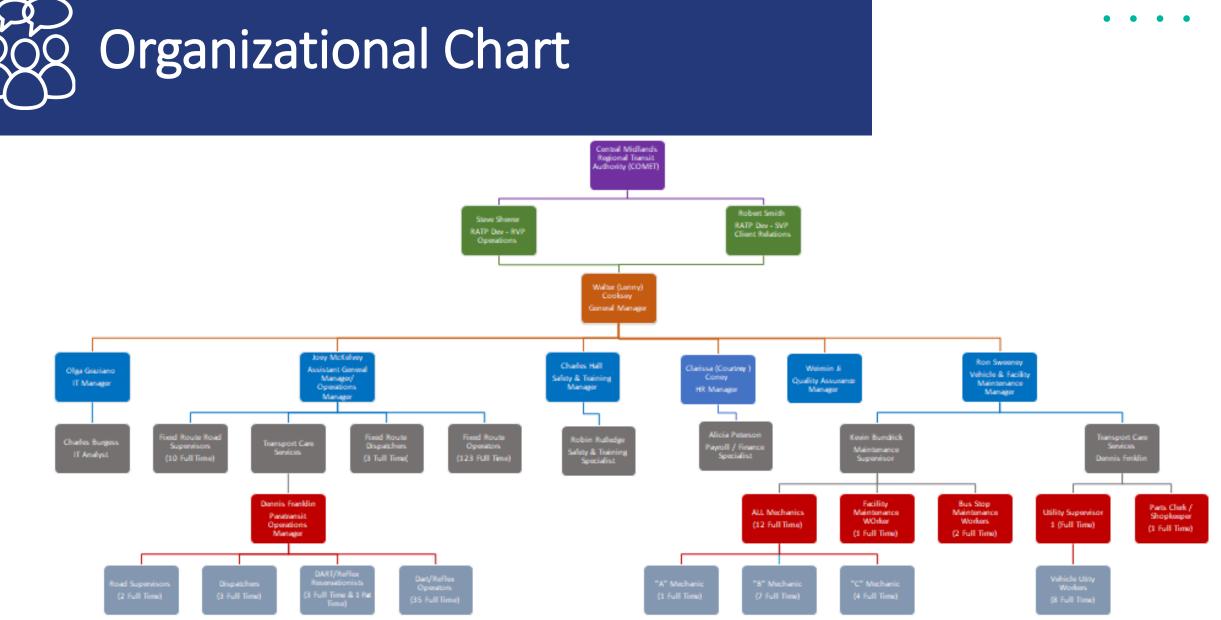
**Total Incidents** 

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## Human Resources







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Description	Active	Training	Leave	Total
Fix Route Operators	109	5	7	121
U of SC Operator	15	1	2	18
Ops Supervisor (UofSC)	1			1
Dispatcher/supervisor (UofSC)	3			3
Fix Route Operations Supervisor	7			7
Fix Route Dispatcher	3			3
DART/ReFlex Reservationist	2.5			2.5
TCS Total Operators	22	2		24
IT Analyst	1			1
Mechanics	12	0	1	13
Lead mechanic/Maintenance Supervisor	1			1
Utility Worker	8	0		8
Shopkeeper	1			1
Totals	185.50	8	10	203.50





LIMITED SHARING

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## Key Performance Indicator (KPI)





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# Key Performance Indicator (KPI)

Performance Measure	RATP Dev Contract Goal	RATP Dev April/Actual
On-Time Performance (Fixed Route / Paratransit)	85% / 90%	46.98% / 92.43%
Miles Between Road Calls	12,000	10,459
Customer Complaints (Per 10,000 Customers)	6.0	2.59
Preventable Accidents (Per 10,000 Miles)	2	.35





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## Thank You

Developed by Flock and Rally in collaboration with Page 53 of The COMET Marketing and Planning Teams



## **Overview:** The Soda Cap Connector, presented by The COMET

The Soda Cap Connector is a key service of The COMET that allows easy access between major Downtown Columbia destinations and districts on three main routes and one Orbit "loop" route at an affordable cost.

Recently, The COMET has been in discussion about ways to retool the Soda Cap Connector to expand ridership and better fulfill its purpose in the Midlands. As an existing affordable and convenient option for downtown travel, The COMET has an opportunity to reposition the Soda Cap Connector as the top transportation method for tourists in the Columbia, SC region.

Through thoughtful partnerships with hospitality leaders in the Midlands, revamped collateral and marketing materials and a strategic communications plan, The COMET can shift the Soda Cap's existing framework into a service that better engages audiences and fulfills its purpose.

## Goals

The following goals align with outreach recommendations listed in this plan.

- Reposition the Soda Cap Connector as the top transportation method for tourists in the Columbia, SC region and create top of mind awareness for the service
  - Key words: Safe, Convenient, Fun, Affordable, Coolest way to Travel
- Increase ridership among key audiences, including tourists and locals desiring access to the hospitality districts in the Columbia, SC region.
- Engage partners in the Columbia, SC region to include hotels, restaurants, tourism entities and others as The COMET sees fit for partnership purposes, such as the colleges and universities along the route.
- Make riding Soda Cap easy to understand and easy to access.

## Objectives

The following objectives align with outreach recommendations listed in this plan.

- Engage with at least 50% of the hotels in the downtown area in some form of a partnership to promote and support the Soda Cap Connector in the first 12 months.
- Form cross-promotional and support partnerships with
  - Experience Columbia South Carolina
  - South Carolina Restaurant and Lodging Association
  - WeGOJA Foundation and Historic Columbia District

### Developed by Flock and Rally in collaboration with Page 54 of T The COMET Marketing and Planning Teams



- Main Street District, Five Points Association, River District and the Vista
- Form support partnerships with Allen University and Benedict College.
- Engage in support of major events occurring along the Soda Cap route and within the districts.
- Develop and roll out new route maps and collateral materials as needed.

## **Key Target Audiences**

This plan is based on the audiences listed below.

- 1. Target Audience (Primary): Tourists visiting Columbia, S.C. (This includes college students and their parents): The Soda Cap Connector has the potential to become the go-to method of transportation for tourists visiting downtown Columbia. These are individuals who are visiting for business or leisure and staying near the city's downtown districts, like Main Street, The Vista, Five Points or River District. This would also include freshman college students and their visiting parents. These guests are likely staying overnight in a hotel and checking out Columbia's restaurants and bars or are interested in various attractions, outdoor recreation or arts and culture. They may not have a car, or know how to get around the city center and need convenient travel to and from all of their destinations.
- 2. Target Audience (Secondary): Champions Local leaders in business, government, media: This audience includes community leaders, neighborhood leaders, elected officials, business leaders and the media. These individuals hold power and have influence within their communities. It is important The COMET has their support of the Soda Cap Connector and supply them with information that can be shared with their networks and constituents. This category may also include employees of SC State Government, needing a convenient way to access downtown amenities without moving their cars.

**Existing Audience (Secondary): Locals living in Columbia, S.C.:** This audience includes all individuals living in or around Columbia, S.C. who use the Soda Cap Connector for travel between districts. These are typically choice riders who want to skip the hassle of parking downtown. They may use the Soda Cap specifically when they know parking will be difficult or when driving isn't their preferred option – like on Fireflies game days or to go to an event or concert in The Vista. This may include existing college students who are transit-dependent or who want a convenient, safe and affordable way to access the restaurant and entertainment districts along Soda Cap's route. This category may also include employees of SC State Government, needing a convenient way to access downtown amenities without moving their cars.

### Developed by Flock and Rally in collaboration with Page 55 of T The COMET Marketing and Planning Teams



## Strategy

A primary challenge for the Soda Cap has been engaging local riders to use it for the purpose of hopping from district to district and exploring the city, which is how it has historically been marketed.

The people who *do* need to be aware of these connections are the families visiting their children at local colleges and universities, the out-of-towners coming in for an event, festival, exhibit or play, the business professionals visiting with a conference who want a taste for the city and all it has to offer and others who are new to the region. The Soda Cap's framework of easy access, affordability, fun and convenience makes it an alluring option for individuals who don't know how to get around Columbia, don't have a car or don't want to deal with the hassle of parking.

Likewise, the locals who love a "staycation" or a progressive date night hopping between downtown districts, need to know about ways to explore locally while still feeling like a tourist in their city. Positioning the Soda Cap as a tourism bus alleviates any fears that this service is "competing" with the regular bus system, because for locals, it becomes a "date night", "Saturday family outing" bus, or lunch trip for State employees — not the day-to-day transport they may choose The COMET's regular fleet for.

By positioning the Soda Cap as the go-to transportation option for tourism in downtown Columbia, The COMET has the potential to expand ridership among an untapped audience of tourists, receive new grant funding opportunities and further increase connectivity to some of the top destinations in the Midlands. This also gives The COMET the opportunity to establish close relationships with key tourism and hospitality entities in South Carolina, like Experience Columbia SC and the South Carolina Restaurant and Lodging Association, who can become primary partners and help grow awareness of the Soda Cap among target audiences.

## **Service Recommendations**

To amplify the Soda Cap Connector's position as the go-to tourism transportation option in downtown Columbia, the following service changes are recommended:

- Update the fleet with Soda Cap wrapped cutaway type vehicles and trolleys to replace the 35-foot buses. The two trolleys would remain in the fleet. This can maintain the "trolley style" Soda Cap branding in a more cost-effective way than purchasing multiple new trolleys. This would also reduce the "empty bus" issue that the large buses create with fewer passengers. (Addressing barrier to success of "large, empty buses" downtown)
- **Rework Route 2** (Five Points) to include more stops along the Historic Columbia District. Consider Route 2 traveling down Hampton Street instead of down Taylor Street.
- Consider combining Routes 1 and 2 into **one continuous route** (Addressing barrier to success of "confusing routes").
- Once service plans are reworked, separate the route maps into Route 1/2, Route 3 (Fireflies/Segra Park on the marquee) and Orbit so riders have a clear understanding of each route, whether online or on a physical collateral piece or both.

### Developed by Flock and Rally in collaboration with Page 56 of The COMET Marketing and Planning Teams

- Create **route maps that are destination focused** vs. only line drawings. The present route maps only have 3-4 destinations listed. Highlights hotel, restaurant, school and attractions partners so people know where they are going along the Soda Cap route and can plan trips accordingly. (Addressing barrier of "we don't know where it goes or how to ride it").
- Work with Moovit or Transit to create unique **QR codes** for Soda Cap Service. These would be located at each Soda Cap Bus Stop. The codes would be accessible from ANY phone, not just smart phones. The information would include:
  - Present location, Next stop (include district) and direction (EB, WB, etc.)
  - Easy to read map
- Work with Olga and operations to have an **announcement on the SCC buses that announces next stops.** (for example: Next stop, The Vista. Visit Blue Marlin, the Koger Center, and other attractions). We would make advertising mentions on the intercom part of a premium package to partner with us.

### **Outreach Proposals**

The following brand strategy and communications outreach is recommended to increase visibility of the Soda Cap Connector and encourage ridership among key audiences in downtown Columbia.

#### Partnerships

With a shift to focus on tourism, The COMET has the opportunity to partner with hospitality entities spanning downtown Columbia to engage with key audience members. Key partnerships to develop may include the following:

**Experience Columbia SC Partnership:** This entity should be the primary focus for an ongoing partnership in year one. ECSC, if properly engaged, can weave Soda Cap information, messaging and opportunities into the communications and channels they use to talk to visitors to the region.

- Cross-promotional proposals
  - Exclusive space or an advertorial in the Columbia Official Visitor's Guide.
  - $\circ$   $\;$  Free rack space for brochures at the Columbia SC Visitor's Center.
  - Presence or promotional item distribution at applicable tradeshows.
  - $\circ$   $\;$  Potential to use the new Soda Cap map as the official "Experience Columbia" map
  - Formal promotion to Take a Spin on The Soda Cap Connector, the best way to Experience Columbia SC (potentially positioning as official way to get around)
- ECSC agrees to include Soda Cap advertising in all publications and online channels.
- The Soda Cap agrees to use Experience Columbia SC branding ("Block C") in select collateral, online, etc. when applicable to promote ECSC.

**South Carolina Restaurant and Lodging Association Partnership:** This entity should be another key focus for an ongoing partnership in year one. If engaged properly, SCRLA can share Soda Cap information and messaging with their network of hospitality entities and may be able to help engage these entities in partnership deals.

### Developed by Flock and Rally in collaboration with Page 57 of The COMET Marketing and Planning Teams



- Cross-promotional agreements
  - SCRLA and Soda Cap share each other's branding and messaging in physical collateral or online when applicable.
  - SCRLA can send out a select number of e-blasts with Soda Cap information to their membership email lists.
- Soda Cap presence at select SCRLA events (like Hospitality Day at the State House) and conferences.
- The Soda Cap as the primary mode of transportation during SCRLA's Restaurant Week South Carolina. This can be discussed and creative activations or sponsorship during this event can be determined.

**Hotel Partnerships:** Engage with all hotels in the districts served by the Soda Cap and offer trade advertising opportunities or exclusive partnerships with a handful of hotels that make the Soda Cap the hotel's primary transportation service. These partnerships may also stem from the primary partnership with SCRLA.

Hotels within the Soda Cap service area include the following:

- The Vista:
  - Hyatt Place
  - New Cambria Hotel
  - o Springhill Suites by Marriott Columbia
  - Holiday Inn Express & Suites Columbia Downtown
  - Aloft Columbia Downtown
  - Hampton Inn Columbia-Downtown Historic District
  - Hilton Columbia Center
- Main Street:
  - o Sheraton
  - Hotel Trundle
  - Marriott
  - o Kasa Columbia Main Street
  - o Holiday Inn Columbia Downtown
- Five Points:
  - $\circ$   $\;$  New hotel coming to Wells Fargo
  - o Graduate Columbia, SC
  - Courtyard by Marriott Downtown USC

Hotel partnerships could include the following:

- **Soda Cap collateral distribution:** The COMET can negotiate deals with hotel partners to share Soda Cap collateral in the hotel lobby or include a brochure in guests' rooms.
- **Soda Cap kiosk:** The COMET can produce a branded "kiosk" that sits atop the hotel lobby desk with information about the service and discount tickets for guests. This could work as part of the consignment program (detailed below) or in exchange for trade advertising.

### Developed by Flock and Rally in collaboration with Page 58 of The COMET Marketing and Planning Teams



• **"Soda Cap Cafe":** Exclusive partnerships can be developed with select hotel partners who are open to setting up a "Soda Cap Cafe" space near the hotel lobby as a dedicated area to relax while waiting for the bus to arrive. The space could include complimentary beverages, Soda Cap/hotel SWAG, Soda Cap coloring books, fun photo opportunities, etc. with comfortable seating and an iPad or TV tracking the Soda Cap routes. Include reminders to be present AT THE STOP prior to the bus arrival.

A consignment program could allow The COMET to give great benefits to hospitality entities in downtown Columbia, who in turn could provide their guests a discount and encourage them to ride the Soda Cap.

A consignment program may include the following:

- Offer hospitality partners like hotels a discounted package of Soda Cap passes to sell to their guests.
- The COMET can also offer passes for hotels to sell to guests in exchange for advertising in a Soda Cap collateral piece, listed as a partner on the website, etc.

**Attraction-Based Partnerships:** The Soda Cap routes run along the city's top downtown destinations and have an opportunity to partner with tourism entities along each route. Example entities to engage include the following:

- Segra Park
- Allen University
- Benedict College
- SC State Government/SC State House
- South Carolina State Museum
- EdVenture Children's Museum
- The WeGOJA Foundation, for Green Book historical destinations
- Experience Columbia SC Visitors' Bureau
- River Runner Outdoor Center
- Historic Columbia
- Columbia Fireflies at Segra Park
- Columbia Museum of Art
- Colonial Life Arena
- The Koger Center for the Arts
- UofSC campus highlights along the SCC route
- Columbia Metropolitan Convention Center

A partnership could include the following collaterals:

• Soda Cap kiosk: The COMET can produce a branded "kiosk" that sits atop the front desk area of the business with information about the service and discount tickets for guests. This could work as part of the consignment program (detailed below) or in exchange for trade advertising.

### Developed by Flock and Rally in collaboration with Page 59 of T The COMET Marketing and Planning Teams

- **Exclusive placements at events:** The Soda Cap can become the primary transportation partner for select businesses or events where public transportation may be needed. As the exclusive partner, The COMET can negotiate promotional placements such as the following:
  - A retractable banner near the entrance/exit
  - $\circ$   $\:$  Branded graphics/ads shown on TV screens, jumbotrons, etc.
  - $\circ$   $\;$  Flyers in restrooms with QR codes to a Soda Cap route tracker
  - Etc.
- Soda Cap promo packages: Select businesses can partner with The COMET to offer a Soda Cap promo package. This could include discount tickets for the business/event, a package of Soda Cap passes, SWAG from Soda Cap and the business' brand, etc. This could be offered at an affordable price and primarily targeted at tourists or groups. Different packages could be created for different audiences i.e. a family package, a package for those traveling for business, etc.

**District-Based Partnerships:** The COMET can work with The Congaree Vista Guild, The Five Points Association, City Center Partnership, the City of West Columbia and the City of Cayce as a marketing partner.

A partnership could include the following:

- Web sponsorship or trade: Soda cap listing and link on partner website for "How to get around". Conversely, the Districts are listed on the Soda Cap page of The COMET website with links to their sites.
- Soda Cap promo packages: Districts can partner with The COMET to offer pre-made SWAG bags to include Soda Cap collateral and SWAG, district branded SWAG, select discounts or coupons to restaurants, shops and attractions in the area, etc. These can be handed out at events, offered in select amounts at district hotels, or at other times when the district's marketing team has a presence to engage with tourists.
- Hospitality Event Partnerships: As part of a district partnership, The COMET and district leaders can develop a food and beverage focused package for tourists with transportation from place to place on the Soda Cap. This could include a progressive dinner down Columbia's Main Street, or a "cocktail hop" in The Vista, etc. Select dates/times and participating restaurants would need to be chosen in advance for a partnership opportunity like this.

#### Sponsorships

**Exclusive Transportation Partner for Events:** The COMET will become the exclusive transportation partner for signature events happening within districts on the Soda Cap route, such as St. Pat's in Five Points, Juneteeth Festival, Artista Vista, the Famously Hot SC Pride Festival, etc. This would include the following examples:

- Inclusion in event marketing
- A designated pick-up spot/wait area outside of the event footprint and/or tripper service, if available. Terms for tripper service must meet stringent guidelines.

### Developed by Flock and Rally in collaboration with Page 60 of The COMET Marketing and Planning Teams

- e 60 of 77
- Soda Cap Lounge at the event highlighting amenities and instruction on how to ride (In-Kind Value: \$2500)
- Parade Entry (Soda Cap Trolley)

**Event Sponsorships: Soda Cap Connector, presented by** The COMET will continue to sponsor key events in Columbia, SC that draw in a large number of tourists or match the Soda Cap's target audience make-up. The Soda Cap Lounge has been a success in 2021-2022 and should continue to be the primary on-site activation offered by The COMET at sponsored events. List of Current and Proposed Event Sponsorships:

- St. Pat's in Five Points (March 19, 2022)
- Columbia Food and Wine (April 3, 2022)
- Events hosted by Historic Columbia, like Modjeska Monteith Simkins House tour (Soda Cap proposes sponsorship fourth Sunday from 11am-1pm) and Storytime in the Garden at Hampton-Preston gardens (1615 Blanding Street)
- Artista Vista (late April)
- Harambee Festival at Benedict College (late April)
- Hospitality Day at the State House (April)
- Columbia Black Expo (May 20-21, 2022)
- Juneteenth Parade (June 18, 2022)
- Allen University Freshman Student Orientation: Soda Cap Expedition/Tour of Columbia (August 11-13, 2022)\*\*\*
  - This is a pilot program with Allen University's incoming freshman. The exact event launch date is TBD. For many, public transportation is unfamiliar and potentially "uncool". Introducing the Freshman to the "Cool way to travel" on the Soda Cap, which is a smaller system than COMET's fixed route, allows them access to restaurant and entertainment amenities in the Vista, Main Street, River District and 5 points all currently unavailable to them if they don't have a car. The expedition will be open to parents and incoming students and will be offered as a travel training. Along the route, we will partner with restaurants and hotels for sample servings (amuses bouches) of food and/or coupons for a proposed 10% discount. Soda Cap is fun, cool, safe, convenient and a perfect introduction to the fixed route system. For sustainability, Soda Cap ambassadors will be established after meeting with the Student Government Association of Allen University. The ambassadors will operate as cheerleaders for the service. We plan to expand this proposal to Benedict College.
- Main Street Latin Festival (Late August)
- Le Diner en Blanc (late summer date to be announced)\*\*\*
  - This is a pop-up event where attendees wear all white and meet at a surprise location for dinner and dancing. Began in Paris and celebrated globally, public transportation is an integral part of every Diner en Blanc event. Tripper service.
- Jubilee Festival of Black History & Culture at Manns-Simon Cottage (Sept 17, 2022)
- Midlands Restaurant Week kickoff: Progressive Dinner on the Soda Cap (Oct 5, 2022)\*\*\*
  - Presently working with the SCRLA to identify restaurant partners in each district where the Soda Cap will transport attendees to various restaurants along its route for a featured portion of a 5-course meal. This works as a "travel training" on the

### Developed by Flock and Rally in collaboration with Page 61 of The COMET Marketing and Planning Teams



Soda Cap experience while highlighting specific restaurant partners and their sponsored meal course.

- SC Famously Hot Pride Parade/Festival (Late October)
- WeGOJA Foundation's GreenBook Tour of African American historical sites (ongoing) \*\*\*
  - Soda Cap will be the official transportation partner of Green Book in the Midlands and will be featured on the WeGOJA website. Conversely, the new Soda Cap map will feature Green Book locations along the route.
- Soda City Market featuring the Soda Cap Lounge experience
  - TBD throughout the year.

#### Collateral

New and refreshed collateral is recommended to align with the recommendations listed in this plan. Collateral includes the following:

- Updated Soda Cap route map which is destination focused with points of interest and rack cards as appropriate
- A Soda Cap desk kiosk for hotels, restaurants and other hospitality partners
- Updated Soda Cap Coloring book with Spanish-language subtitles (consider offering to partners for hotel and restaurant guests).
- Updated Window clings for partners and clings for new partners
- The "Just steps from a stop!" stickers on sidewalk will need to be replaced as they are aging and some stops have lost their sticker.

Future collaterals to be considered:

- Soda Cap A-frames for partners "The Soda Cap Guide To...": As a tourism-focused service, The COMET can get creative with ways to market the Soda Cap to key audiences through an itinerary style guide. This guide can serve as real estate for partnership ad opportunities and help interest partners in creative and authentic partnerships that truly engage individuals. This may include:
  - "The Soda Cap Guide to Family-Friendly Activities"
  - "The Soda Cap Guide to Date Night"
  - o "The Soda Cap Guide to Arts & Culture"
  - "The Soda Cap Guide to Outdoor Activities"
  - Etc.

#### PARTNER PACK

A partner pack will help The COMET pitch Soda Cap partnerships to hospitality entities and serve as the foundation to set up partnerships.

This could include the following:

- Information on partnership levels.
- A one-sheeter with quick Soda Cap stats and facts.
- Various Soda Cap collateral. This may include Soda Cap route map(s), Soda Cap rack card/trifold and Soda Cap coloring book.

#### **APPENDIX A**

#### Points of Interest along Soda Cap Routes

(Just a starting point. Not all-inclusive)

#### SCC #1 route

The State Museum Edventure Children's Museum Convention Center (1 block south) Colonial Life Arena (3 blocks south) Vista Restaurants, Shops, Bars Memorial Park (2 blocks north) Columbia Museum of Art The South Carolina State House Main Street West Columbia/Cayce River District

#### SCC #2 Route

Robert Mills House/Hampton-Preston Mansion Maxcy Gregg Park The South Carolina State House Main Street University of South Carolina (2 blocks south) USC Barnwell Street Parking Lot Richland County Administration Center Five Points Restaurants, Shops, Bars

#### SCC #3 Route (Fireflies)

Segra Park (WE WILL List stops along the route)

#### GREEN BOOK DESTINATIONS ALONG OR NEAR A SODA CAP ROUTE

Woodrow Wilson Family Home	1705 Hampton St.
Allen University Historic District	1530 Harden St.
Benedict College	1600 Harden St.
Randolph Cemetery	Western terminus of Elmwood Avenue
1963 USC Desegregation Commemorative Garden Administration Building)	1501 Pendleton St. (near Osborne
Richard T. Greener Memorial Library at the University of South Carolina)	1322 Green St. (in front of the Thomas Cooper
Mann Simons Site	1403 Richland St.
Zion Baptist Church	801 Washington St.
Bethel AME Church	1528 Sumter St.
Modjeska Simkins House	2025 Marion St.

#### **HOTELS TO TARGET**

- Hotel Trundle
- Sheraton
- Hyatt
- Marriott
- Aloft
- Wyndham Garden
- Hilton
- Hampton Inn
- Clarion
- Holiday Inn



TD:The COMET Board of DirectorsFROM:LeRoy DesChamps, Director of Administration and Operations/COODATE:May 19, 2022SUBJECT:Administration and Operations Report: Activities from April 19, 2022 to May 19, 2022.

## Administration, Operations, Customer Experience and Human Resources (LeRoy DesChamps, Jackie Bowers, and Patricia Geddis)

- Attended SCAIN Advocacy Day Debrief and 2023 Planning Meeting hosted by ABLE South Carolina.
- Participated in SC PEBA Retirement Meeting for Optional Employers.
- Worked with Finance staff in preparing The COMET Fiscal Year 2022/2023 Operating Budget. Budget was presented to the Finance Committee.
- Continuing to advertise and work with Directors in identifying and selecting candidates for the Planning and Development Manager and Customer Experience Representative positions.
- Attended meetings with Brownstone, Davis and Floyd and Cherokee, Inc. for the Lucius Road SuperStop project. Addressing project issues through appropriate Change Orders. Project is currently on schedule.
- Periodically performed site visits of shelters and bus stops in downtown area, Two Notch Road and at SuperStops to monitor cleanliness and loitering.
- Participating in meetings with RATP Dev staff and consultant to review and discuss plan of action for contract deliverables, staffing, reporting and the data management system. Working with Consultant, Staff and RATP Dev on action plan to address On Time Performance issues.
- Continued assisting with the evaluation of On Time Performance of the system routes.
- Met with Mr. Chapman, Owner of B & C Associates (Janitorial Company) regarding issues at COMET Central.
- Conducted in person visits of bus stops and shelters for cleanliness on Harden Street, Taylor Street, Devine Street and all bus stops in the Greenview neighborhood.
- Attending weekly meetings with the Center for Transportation and the Environment/CTE and other vendors on the Low or No Emission Buses project.
- Visited COMET Central to observe and monitor The COMET staff, Contractor's staff and cleanliness of building.
- Assisted Transportation Management & Design, Inc. (TMD) with adjusting routes running times and On Time Performance.
- Monitor the Customer Experience Call Center and provided constant feedback on performance and service.

Central Midlands Regional Transit Authority 3613 Lucius Road Columbia, SC 29201

803.255.7133 - p 803.255.7113 - f info@TheCOMETSC.gov

#### CatchTheCOMETSC.gov

Derrick E. Huggins, Interim CEO Allison Terracio, Chair John V. Furgess, Sr., Vice Chair Christopher Lawson, Secretary Andy Smith, Treasurer

#### **Board Members:**

Will Brennan, Stephen Cain, Carolyn Gleaton, Mike Green, Leon Howard, Skip Jenkins, Al Koon, Lill Mood, Robert Morris, Geraldine Robinson, Debbie Summers, William (B.J.) Unthank, Barry Walker, Overture Walker

- Attended the Midlands Technical College 2022 Administrative Professional Conference at the Columbia Metropolitan Convention Center.
- Continuously train on the new Segra Phone System and reports.
- Continuously document the Weekly Call Log to record the weekly number of and various call types received in the Call Center to determine most common issues and methods to resolve.
- Continuously discuss fares, schedule changes to The COMET's routes, what is new with The COMET, and best customer service practices with Customer Experience Representatives.
- Through The COMET Solutions for Transit system, expeditiously monitor customer inquiries, concerns and complaints related to services, ensuring that they are coded properly and closed out accordingly.
- Continuously provide telephone assistance to incoming customer inquiries, to include escalated transfer calls from CER's and other departments.
- Attended all scheduled staff meetings.

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To:The COMET Board of DirectorsFrom:Eric Harris, Planning and Development<br/>Blake Gibbons, InternDate:May 16, 2022Subject:MONTHLY REPORT for May 2022

- Completed operator internal turn sheets
- Finalized schedule for May 8<sup>th</sup> Service Change
- Worked with UofSC to finalize budget for FY23
- Settled cost escalation strategies for on-going projects
- Started work to amend Gateway amenity contract
- Continued to manage Lucius & River SuperStop project
- Reviewed Soda Cap final report from Flock & Rally
- Continued schedule auditing process with Swiftly
- Continued update of turn sheets
- Conducted site plan reviews
- Continued to coordinate plans for all construction projects for new bus stop amenities
- Continued monitoring of service on the road and issues with routes/vehicles
- Held project bi-weekly meetings with AOS, Brownstone, Gateway, UTA, and UofSC

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#### Monthly Activity Report

Finance Department and Information Technology Department (Rosalyn Andrews, Crystal Willis, Amaris Ray-Pope, and Jeremy Berry)

Apr 22 - May 22

#### Work Summary

#### IT Dept

Security and business continuity

• Windows & application updates

Projects, Setups, Break, Fix

- OTP Improvement Project (meetings/testing)
- New employee setup
- Deploy Adobe Acrobat
- Deploy UPS management system

#### Break/fix

- Technical support for conference room technologies
- APC troubleshooting
- Network troubleshooting
- Bluescreen troubleshooting
- Technical support and troubleshooting phones
- Technical support for network assets and services
- UPS battery replacement

- Deploy replacement NVR
- Conference room system VoIP setup
- Deploy phones
- Deploy replacement laptop
- Digital signage account maintenance
- Server maintenance
- Camera system maintenance
- Phone system maintenance
- Security badge system maintenance
- Troubleshoot laptop

#### Accounting Dept

#### Day to Day

- Counted farebox revenue, and COMET Central pass sales receipts
- Processed ticket orders (customers, replenish CSR, 3<sup>rd</sup> party vendors)
- Compile and mail half fare applications, Lifeline Applications, DART applications
- Processed payroll
- Bank reconciliations completed
- Processed payables and receipts
- Submitted SC DOR Fuel Motor Application
- Finance Committee Meeting Packet
- Monthly and Bi-Weekly Meetings, Conferences



#### Regulatory Compliance & Civil Rights Report (Arlene Prince, Michelle Ransom, Alicia Pearson, Brittany Higgins) Reporting Period–April 27, 2022-May 24, 2022

- Met with appropriate team members in preparation for Public Participation Meeting which is a component of the federal DBE Goal Methodology process. The Federal DBE Goal Methodology is due on August 1<sup>st</sup>. The current DBE goal for Federal Transit Administration will expire on September 30, 2022. The new goal will be for a period of three federal fiscal years.
- Coordinated with The COMET Procurement Manager to jointly prepare the FTA-DBE Semi-Annual Report of Awards and Commitments for the first six months (October 2021-March 2022) of Federal Fiscal Year 2022. The report is due on June 1, 2022.
- Coordinated with CMCOG Deputy Executive Director/Transportation Director and The COMET Procurement Manager regarding Change Order #1 for Able SC regarding the mobility management program.
- Coordinated with TripSpark and The COMET legal team to finalize agreements relevant to Trapeze modules for eligibility and service infractions.
- > The Regional Grants and Coordination Manager prepared several grant applications to request future funding for agency's initiatives as follows:
  - Submitted monthly vanpool data to NTD
  - Submitted 5310 Letter of Intent to Apply to CMCOG
  - Compiled and entered invoice data for grant-eligible expenses
  - Prepared and submitted FTA drawdown requests totaling \$609,697 (this is same as last month because FTA mistakenly deposited the funds into our closed Wells Fargo account and drawdown had to be resubmitted)
  - Worked on preparation of Bus and Bus Facilities grant application for future multimodal transportation center
  - Prepared and submitted quarterly financial and milestone reports for each active grant
  - Continued developing Low/No grant application in TrAMS
  - Began closeout procedures for fully expended grant SC-2017-024
- Activities implemented by Procurement & Compliance Manager
  - Retrieving all Procurement related files from share point i.e., accounting records, change orders, contracts, forms etc. and itemized them in chronological order while adding additional necessary file folders and documents needed for the Procurement and Compliance division.
  - Scanning in all previous Regulatory Compliance and Civil Rights records into created files on share point new folder titled Regulatory Compliance and Civil Rights
  - CMRTA Update Meeting w/ Taylor Neely of Brownstone Consulting, regarding Lucius Rd Superstop.
  - Reviewed and Approved the RATP DEV Change Order #9 for Contract Modification
  - Online webinar for ADOBE
  - Renewed Snacktime Contract for Vending Services
  - Dominion Energy Kick Off Meeting, with Victor Johnson, and Rosalyn Andrews regarding the Lucius Rd Superstop

- Initiated a Change Order for Able SC
- Meeting with Dr. Prince regarding the FTA Semi Annual Report Prep
- DBE Goal Methodology Public Participation Meeting Prep
- Meeting with PJ Noble and Associates regarding Public Participation Meeting
- > Activities attended by Regulatory Compliance & Civil Rights Officer
  - Attended a virtual Women in Transportation SC Lunch Bunch: Your Best You in 2022 through Self Care.
  - Attended a Safety Committee Meeting to hear about agency safety strategies.
- > Activities attended by Grants & Regional Coordination Manager
  - Participated in CMCOG Board of Directors, Transportation Subcommittee, and Rural Transportation Committee meetings
  - Participated in monthly ICAM Grant conference call with all stakeholders
  - Participated in weekly Low/No Grant planning calls with stakeholders
- > Activities attended by Procurement & Compliance Manager
  - Attended Finance Committee Meeting (Virtually)
  - Attended The COMET Staff Meeting on 4/18/2022; Presented a presentation on the Procurement Process to use departmentally
  - Attended The COMET Board of Directors Meeting on 4/27/2022
- > Mobility Management Initiatives that occurred during the Reporting Period
  - Pick Up Program (PUP) & Volunteer Transportation Reimbursement Program (V-TRIP)
    - Since its launch over 40 people have contacted the Mobility Management Specialist (MMS) asking about the program. Seventeen (not counting the person who was temporarily enrolled) individuals are actively enrolled (gone through the application process). One person is being processed. Six people rode in the month of March. They completed 20 trips. The MMS and team plan to review both programs' procedures for improvements.
  - Richland Lifeline Program
    - The Richland Lifeline Program launched on October 22, 2021. Since its launch on October 22, 2021, the MMS has received around 60 applications to date. Sixteen applications need additional documentation. Twenty-three have been denied. Twenty-six applicants were sent passes in March. Two were approved in the month of March. Eighteen people need more information.
  - Access to Healthcare
    - This program launched on July 6, 2021. The Feonix Mobility Manager is emailing the MMS surveys of passenger who specify a need for more information on transportation options. One to two individuals have taken the bus. The rest of the patients were transferred directly. There are a total of 51 passengers.
  - Increasing Accessibility through Pedestrian Infrastructure
    - The MMS is working with the Director of Community Access (DCA) at Able SC to create more accessible pedestrian infrastructure. They are starting at the inbound bus stop path of travel for route 84 from the stop leaving from Able SC. The MMS will make note of the process of identifying, requesting, and acquiring the material to make more accessible pedestrian infrastructure. In a

meeting with Transit app, they revealed that they can note the accessible bus stops in The COMET's system.

- Travel Navigator/Travel Ambassador
  - The MMS met with a Vocational Rehabilitation counselor to go over how to use the online resources. Information will be shared with consumers.
- The COMET Accessibility Advisory Committee
  - The Accessibility Advisory Committee took place on April 21, 2022, via Zoom at 10 am. The Community Access Specialist hosted the committee for the MMS. Updates were given on the Disability Sensitivity Training, the Accessible Schedules, and the apps the system uses.

Fiscal Year Summary (July 1, 2020 - March 31, 2022)			The COMET/Contractors Vendor Name				nount DBE Paid YTD* irect/Indirect)	Contract M/DBE Requirement	Percentage of Goal Achieved
Vendors Paid - Contracts with M/DBE Goal	\$ 31,054,910.58	1	A James Global Services	\$	109,358.39	\$	109,358.39	100%	100%
# M/DBEs Paid*	\$ 7,909,477.58	2	AOS Specialty Contractors (20%)	\$	310,518.07	\$	310,518.07	100%	100%
The COMET M/DBE Goal	25%	3	Able South Carolina	\$	204,985.86	\$	2,900.00	2%	1%
M/DBE Goal Percentage Achieved	25.5%	4	Amerigas	\$	849,905.00	\$	9,360.00	2%	1%
# Vendors with M/DBE Goal	18	5	B & C Associates	& C Associates \$ 143,754.50 \$		143,754.50	100%	100%	
Note: Data reviewed from The COME from July 2020 -March 2022	0	6	Brownstone Construction Group (MBE) (20%)	\$	107,339.44	\$	101,570.84	2%	95%
**Payments being verified for RATF reflect up thru March 2022	P Dev/Payments	7	Burr Furman McNair	\$	492,391.97	\$	73,730.00	2%	15%
		8	Capital Building Services	\$	116,854.61	\$	116,854.61	100%	100%
		9	Chernoff Newman	\$	77,068.75	\$	4,050.00	2%	5%
		10	CR Jackson Inc (20%)	\$	128,835.66	\$	14,668.00	5%	11%
		11	Flock and Rally	\$	466,330.96	\$	466,330.96	100%	100%
	ET	12	IT1 Solutions (20%)	\$	34,921.00	\$	325.14	2%	1%
CENTRAL MI	DLANDS TRANSIT	13	New Age Protection	\$	350,296.20	\$	350,296.20	100%	100%
		14	RATP Dev**	\$	27,039,973.25	\$	6,159,123.69	20.06%	23%
		15	Strategic Mapping (20%)	\$	351,375.40	\$	18,390.00	7%	5%
		16	Tolar Manufacturing (20%)	\$	181,832.60	\$	4,262.66	2%	2%
		17	Transit Mgmt Oversight & Solutions	\$	17,014.92	\$	17,014.92	100%	100%
		18	Walker White (20%)	\$	72,154.00	\$	6,969.60	12%	10%
			Total Payments	\$ 3	31,054,910.58	\$	7,909,477.58		25.5%

#### M/DBE Tracking July 1, 2020 - March 2022

DBE Firm The COMET Ve		The COMET Vendor	Service Description	The COMET Paid Vendor YTD			Amount DBE Paid YTD**
4			•			<i>.</i>	
	A James Global Services	A James Global Services	Landscaping	\$	109,358.39	\$	109,358.39
2	AOS Specialty	AOS Specialty	Bus Stop Amenities	\$	310,518.07	\$	310,518.07
			Certification/Mobility				
3	Flock and Rally	Able South Carolina	Management	\$	204,985.86	\$	2,900.00
4	Apex Construction	Amerigas	Propane Fuel	\$	849,905.00	\$	9,360.00
5	B & C Associates	B & C Associates	Janitorial	\$	143,754.50	\$	143,754.50
	Brownstone Construction	Brownstone Construction	Architectural &				
6	Group (MBE)	Group (MBE)	Engineering	\$	103,943.19	\$	98,174.59
		Brownstone Construction					
	CES Group Engineers	Group (MBE)	Surveying, Environmental	\$	3,396.25	\$	3,396.25
7	Gaffney Lewis LLC	Burr Furman McNair	Legal Services	\$	492,391.97	\$	73,730.00
8	Capital Building Services	Capital Building Services	Janitorial/Landscaping	\$	116,854.61	\$	116,854.61
	Heyward Bannister/Banco-						
10	Bannister	Chernoff Newman	PR/Website	\$	77,068.75	\$	4,050.00
11	AOS Specialty	CR Jackson Inc	Parking Lot Repair	\$	128,835.66	\$	14,668.00
12	Flock and Rally	Flock and Rally	Marketing	\$	466,330.96	\$	466,330.96
13	No Info to Date	IT1 Solutions	IT	\$	34,921.00	\$	325.14
14	New Age Protection	New Age Protection	Security	\$	350,296.20	\$	350,296.20
			Fixed Route/Paratransit				
15		RATP Dev	Oper	\$ 2	27,039,973.25		
	Transport Care Services	RATP Dev	Paratransit, Bus Cleaning			\$	5,495,498.04
			Bus Stop Maintenance,				
	Capital Building Services	RATP Dev	Vehicle Detailing			\$	252,038.00
	Nissi Group	RATP Dev	NTD Reporting			\$	20,991.00
	Hard Hat	RATP Dev	Safety Equipment			\$	7,800.79
	A Customer Point of View	RATP Dev	Mystery Rider			\$	17,520.00
	Ed Rush	RATP Dev	Uniforms			\$	271,151.07
	Alpha Business Solutions	RATP Dev	Office Supplies			\$	14,454.17
	Rely Supply	RATP Dev	Oil, Lube, etc.			\$	79,670.62
16	Elite Professionals	Strategic Mapping	ITS	\$	351,375.40	\$	18,390.00
17	Davis Freight Mgmt	Tolar Manufacturing	Bus Shelters	\$ 181,832.60		\$	4,262.66
	Transit Mgmt Oversight &	Transit Mgmt Oversight		i			
18	Solutions	& Solutions	Triennial Review Prep	\$	17,014.92	\$	17,014.92
19	Wallace Mechanic Supply	Walker White	HVAC Replacement	\$	72,154.00	\$	6,969.60
	Total Paym	ients		\$3	1,054,910.58	\$	7,909,477.58

				1/20-3/31/22					
Fiscal Year Summary (July 1, 2020 - February 28, 2022)			RATP Dev Contractors	Type of Work or Products	Contract Period	Pa	RATP Dev id Vendor YTD	RATP Dev Contract M/DBE Requirement	Percentage of Goal Achieved
The COMET Paid RATP Dev*	\$ 27,039,973.25	1	Transport Care Services	Operate DART services, vehicle cleaning	7/1/20 - current (5 yr term)	\$	5,495,498.04	18.41%	20.3%
M/DBEs Paid**	\$ 6,159,123.69	2	Capital Building Services	Bus Stop cleaning/maintenance & vehicle detailing services	12/17/21 - 4/30/22 (being extended)	\$	252,038.00	1.14%	0.9%
The COMET M/DBE Goal	20.06%	3	Nissi Group	Trip sampling for NTD Reports	7/1/20 - current (5 yr term)	\$	20,991.00	0.14%	0.1%
M/DBE Goal Percentage Achieved	22.8%	4	Hard Hat Transportation	Safety, facility and office supplies and equipment	7/1/20 - current (5 yr term)	\$	7,800.79	0.02%	0.0%
		5	A Customer's Point of View	Mystery rides/observations on Fixed Routes	( ) ,	\$	17,520.00	0.20%	0.1%
Note: Data reviewed from The COMET's Check Register*		6	Ed Rush Consulting & Dev	Operator uniforms	7/1/20 - current (5 yr term)	\$	271,151.07	0.14%	1.0%
Note: Verified data provided by RATP Dev from July 2020 -March 2022**		7	Alpha Business Solutions	Office supplies	7/1/20 - current (5 yr term)	\$	14,454.17		0.1%
		8	Rely Supply	Lube, oil, coolants, etc.	7/1/20 - current (5 yr term)	\$	79,670.62		0.3%
			Total Payments			\$	6,159,123.69		22.8%

Fiscal Year Summary (July 1, 2021 - March 31, 2022)				RATP Dev Contractors	Type of Work or Products	Pa	RATP Dev ild Vendor YTD	RATP Dev Contract M/DBE Requirement	Percentage of Goal Achieved
The COMET Paid RATP	¢	15 007 044 70	1	Transmert Carry Carriera	Operate DART services, vehicle	¢		10,410/	14 50/
Dev*	\$	15,237,844.73		Transport Care Services	cleaning	\$	2,507,358.54	18.41%	16.5%
# M/DBEs Paid**	\$	2,713,098.18	2	Capital Building Services	Bus Stop cleaning/maintenance & vehicle detailing services	\$	63,300.00	1.14%	0.4%
The COMET M/DBE Goal		20.06%	3	Nissi Group	Trip sampling for NTD Reports	\$	5,264.00	0.14%	0.0%
M/DBE Goal Percentage Achieved		17.8%	4	Hard Hat Transportation	Safety, facility and office supplies and equipment	\$	-	0.02%	0.0%
			5	A Customer's Point of View	Mystery rides/observations on Fixed Routes	\$	1,260.00	0.20%	0.0%
Note: Data reviewed from The COMET's Check Register*			6	Ed Rush Consulting & Dev	Operator uniforms	\$	101,679.10	0.14%	0.7%
Note: Verified data provided by RATP Dev from July 2021 -March 2022**			7	Alpha Business Solutions	Office supplies	\$	-		0.0%
THE		=-	8	Rely Supply	Lube, oil, coolants, etc.	\$	34,236.54		0.2%
		DLANDS TRANSIT							
				Total Payments		\$	2,713,098.18		17.8%



### DEPARTMENT OF MARKETING AND COMMUNITY AFFAIRS

#### (For Period of April 21, 2022 - May 21, 2022)

- Pamela Bynoe-Reed, Director of Marketing & Community Affairs/Public Information Officer *Contributing Team Members*
- Juliet Sowell, Public Information Specialist & Clerk of the Board
- Blake Gibbons, Transit Services Intern (contributing from Planning and Development)
- Mariana Paredes, Marketing Intern

#### JULIET

April 2022 - BoD Meeting

Finance Meeting Service Meeting InterAgency Networking Meeting WTS Scholarship event mtg WeCo District Meeting Soda Cap Plan review with Dr. Harpe from Allen University Lady Gamecock parade

May 2022 - Columbia Black Expo Sponsor Meeting Interagency Networking meeting FTA DBE Goal Methodology with Dr. Prince and Ms. Pearson WTS SC Chapter – Transportation Equity discussion Led The COMET's participation in Senior Jamboree with Cola Parks & Recreation

\*\*In-between Board meeting dates, I worked on minutes for those meetings, uploading minutes for COMET web, delivering minutes to committee members, and assisted finance dept. with COMET revenue

#### BLAKE

- Received training on website backend and made edits
- Continued monitoring of social media inboxes and post creation
- Delivered new route maps to COMET Central
- Professional development by joining WTS and TRB

#### MARIANA

- Printed COMET on the Go! for May.
- Scheduled social media Post for the whole month of May using Hootsuite and Translated posts into Spanish from English.
- Photographed RATP Dev "Employee Recognition" and scheduled posts
- Responded to social media Comments in all our social media platforms.

Central Midlands Regional Transit Authority 3613 Lucius Road Columbia, SC 29201

803.255.7133 - p 803.255.7113 - f info@TheCOMETSC.gov Derrick E. Huggins, Interim CEO Allison Terracio, Chair John V. Furgess, Sr., Vice Chair Christopher Lawson, Secretary Andy Smith, Treasurer

#### Board Members:

Will Brennan, Stephen Cain, Carolyn Gleaton, Mike Green, Tina Herbert, Leon Howard, Skip Jenkins, Al Koon, Lill Mood, Robert Morris, Geraldine Robinson, Debbie Summers, William (B.J.) Unthank, Barry Walker, Overture Walker

#### • Events

NOTE: We are cautiously continuing community activities with The COMET in the Community. Notable projects may be highlighted.

- Sweet Potato Festival in Lower Richland via DESA (April 30)
- Collaboration with Broad River Business Alliance (March against Gun Violence) (May 14)
- Senior Jamboree (May 19)
- o Black Expo (May 21)

#### UPCOMING EVENTS

- Lower Richland Community Listening Event with DESA (May 23)
- Juneteenth Parade and Sponsorship (June 20)
- Le Diner en Blanc transportation (Summer 2022)
- Allen University Freshman Orientation (August 2022)
- Restaurant Week Progressive Dinner on Soda Cap (October 2022)

#### • Major Projects (working)

- The COMET/RATP Dev Transportation Apprenticeship Program (TBD Fall)
  - Convening with Richland School District 1, Apprenticeship SC
- Partnership with DHEC's Diabetes Awareness and Prevention Project (May-October)
  - One custom wrapped bus for six months (purchase)
  - Paper promos in all buses (comped PSA)
  - Bus featured in scheduled community events
  - Awareness advertising in select COMET shelters (purchase)
  - Plan of Revamp and Relaunch of Soda Cap Connector (ongoing)
    - Met with Allen University (August event scheduled)
    - SC Restaurant and Lodging Association (August and October events scheduled)
    - Presentation to Districts, HBCUs and SCRLA meetings (in process)

#### Board of Directors and Government Relations

- The COMET Board of Directors Meeting (April)
  - Packets, Invitations and Public Notices, Deliveries, Meeting Management, Digital
- The COMET Service Subcommittee Meeting (May deferred)
  - Packets, Invitations and Public Notices, Deliveries, Meeting Management, Digital
- The COMET Finance Subcommittee Meeting (May)
  - Packets, Invitations and Public Notices, Deliveries, Meeting Management, Digital

#### • Press releases and Media Advisories

- Press Release COMET ROLLS OUT NEW SERVICE PLAN AIMED AT IMPROVING ON-TIME PERFORMANCE (May 4)
- Press Release COMET TO CONNECT WITH LOWER RICHLAND COMMUNITY FOR SERVICE FEEDBACK (May 21)
- o Media Advisories Board and Committee meeting notices to local media

#### • Articles, Newsletters, Interviews and Blogs

- o Interview on Gospel 95.3 (April 30)
  - OTP project and Lower Richland outreach (P. Bynoe-Reed)

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• WLTX-TV 19 Interview (May 5)

- On Time Performance launch (P. Bynoe-Reed)
- OnPoint with Cynthia Hardy! Television broadcast (May 15)
  - OTP project and Lower Richland outreach (P. Bynoe-Reed and T. Clifton)

#### • Social Media Highlights

- Lower Richland Outreach
- On Time Performance project

#### • Honors and Awards

The COMET and Flock and Rally – Mercury Award for "Don't Miss Your Shot" campaign

• Presentations

#### • Campaigns and/or Issues Management

- o Continuing "Don't Miss Your Shot" Campaign
- Work Sessions on New Soda Cap Connector Strategy
- DHEC Diabetes Awareness

#### • Professional Development and Industry

- TRB senior research panel (new)
- o TCRP Synthesis SB-35 for Transportation Research Board (ongoing)
- WTS Diversity, Equity and Inclusion Committee (ongoing Leadership Development)
- Leadership Columbia Class of 2022 (P. Bynoe-Reed)

#### • Marketing and Public Information Administrative

- Website development and training
- Vanpool outreach meeting

#### • Community Affairs and Other

- o WTS Diversity, Equity and Inclusion Committee (J. Sowell, B. Gibbons)
- City of Columbia Food Policy Committee (P. Bynoe-Reed)
- o MBLG Midlands Business Leaders' Group (P. Bynoe-Reed
- Affordable Housing Task Force (P. Bynoe-Reed)
- o Midlands Area Consortium for the Homeless (MACH) board meeting (P. Bynoe-Reed)
- City of Columbia Bike, Pedestrian Advisory Committee (BPAC) meeting (P. Bynoe-Reed)

For information regarding this staff report, please contact Pamela Bynoe-Reed (803) 255-7139 or email pbynoe-reed@TheCOMETSC.gov

Respectfully submitted,

Jamela Synor Jud

Pamela Bynoe-Reed Director of Marketing & Community Affairs/Public Information Officer

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