



3613 LUCIUS ROAD. • COLUMBIA, SC • 29201

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Central Midlands Regional Transit Authority SERVICE COMMITTEE AGENDA

Wednesday, January 10, 2023 - 12:00 p.m.

3613 Lucius Road, Columbia, SC, 29201

Conference Room A (Large) - 2nd Floor

Prior to entering the meeting, please turn all electronic devices (cell phones, pagers, etc.) to a silent, vibrate or off position.

OFFICERS

Lill Mood, Chair (Lexington County)

MEMBERS

Will Brennan, (City of Columbia)

John V. Furgess, Sr. (Richland County Legislative Del.)

Carolyn Gleaton (City of Columbia)

Tina Herbert (City of Columbia)

ADVISORY MEMBERS

Skip Jenkins (City of Cayce)

Al Koon (Town of Chapin)

Geraldine Robinson (Town of Eastover)

-
1. CALL TO ORDER AND DETERMINATION OF QUORUM
 2. ADOPTION OF AGENDA PAGE(S) 1
 3. MIDLANDS TRANSIT RIDERS' ASSOCIATION UPDATE (Walter Durst)
 4. ADOPTION OF MINUTES FROM November 8, 2023 PAGE(S) 2-5
 5. DISCUSSION AND ACTION ITEMS
 - A. Lexington County Transportation Work Group (Lill Mood) Verbal
 - B. Passenger Amenities Program Update (Zane McGhee-Davis & Floyd) PAGE(S) 6-8
 - C. Lucius and River Superstop Update (Eric Harris/Maurice Pearl) Verbal
 - D. Transit Operations Report December 2023 (Lenny Cooksey) PAGE(S) 9-35
 - a. Ridership Analysis – October & November 2023 2023 (Eric Harris) PAGE(S) 36-41
 6. ADJOURN

All items on this agenda are subject to action being taken by the Committee. Agenda order is subject to change.

GENERAL INFORMATION ABOUT BOARD COMMITTEE MEETINGS: The COMET will make all reasonable accommodations for persons with disabilities to participate in this meeting. Upon request to the Public Information Specialist and Clerk of the Board, The COMET will provide agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Requests should be sent to The COMET by mail at 3613 Lucius Road, Columbia, SC 29201, by fax at (803) 255-7113, or by e-mail to info@catchthecomet.org. For language assistance, interpreter services, please contact (803) 255-7133, 711 through the Relay Service. Para información en Español, por favor llame al (803) 255-7133. Take The COMET to the Meeting! Route 6 and DART serve the facility. Visit www.catchthecometsc.gov or call (803) 255-7100 for more details.



The COMET Service Committee Meeting minutes are prepared and presented in summary form. Audio recordings of the meetings are on file at The COMET and are part of the approved minutes. If you would like to hear the recording of the meeting, please contact Angela Jacobs at ajacobs@thecometsc.gov.

Per SC Code of Laws, Title 30, Chapter 4, Section 30-4-80 - All public bodies shall notify persons or organizations, local news media, or such other news media as may request notification of the times, dates, places, and agenda of all public meetings, whether scheduled, rescheduled, or called, and the efforts made to comply with this requirement must be noted in the minutes of the meetings. The COMET complied with the notification of this meeting on August 4, 2023

**Central Midlands Regional Transit Authority
SERVICE COMMITTEE MEETING MINUTES
Wednesday, November 8, 2023-12:00 P.M.**

Members Present

John V. Furgess, Sr., Vice Chair*
Carolyn Gleaton*
Tina Herbert*
Lill Mood, Chair

Board Members Absent

Will Brennan

Advisory Members Absent

Skip Jenkins
Al Koon
Geraldine Robinson

*Via phone or virtual

COMET Staff Present:

Rosalyn Andrews, Director of Finance/CFO*
Jackie Bowers, Director of Operations
Pamela Bynoe-Reed, Director of Marketing and Community Affairs
LeRoy DesChamps, Interim Executive Director
Angela Jacobs, Board Clerk & Community Programs Specialist
Arlene Prince, Director of Regulatory Compliance & Civil Rights Officer
Margaret Woodson, Procurement & Compliance Manager

Guests Present:

Clarissa Coney, RATP Dev*
Walter Durst, MTRA
Dennis Franklin, TCS
Olga Graziano, RATP Dev
Natavis Eric Harris, Planning Consultant*
Zane McGhee, Davis & Floyd *
Alicia Peterson, RATP Dev*

1. CALL TO ORDER AND DETERMINATION OF A QUORUM

Ms. Mood called the meeting to order at 12:00 P.M. A quorum was present at the opening of the meeting.

2. ADOPTION OF AGENDA

Motion: A motion was made by Ms. Gleaton and seconded by Mr. Furgess to adopt the agenda.

Approved: Furgess, Gleaton, Herbert, Mood

Absent: Brennan

Motion passed.

3. MIDLANDS TRANSIT RIDERS' ASSOCIATION UPDATE

Mr. Durst addressed inoperable fare boxes and suggested that it be made certain that operators manually register riders when fare boxes are not working to ensure accurate ridership numbers. Mr. Durst shared concerns about The COMET's public meetings now being held via Facebook Live platform and not at the transit center as they were in the past, which allowed riders to make public comments. He said the new public meeting platform diminishes the spirit of public meetings and that it should not be the job of the MTRA to put the word out to riders about service changes, but they will do so if they have to. He also shared concerns about some riders with physical disabilities having to walk far and uphill to make a connection once the new service phases are completed and suggested that a shuttle be provided from Assembly to Sumter street for Routes 61 and 22 connections. Mr. Furgess and Ms. Mood also shared their concerns about Facebook Live and whether it reaches The COMET's ridership and asked Ms. Bynoe-Reed to explain the platform. Ms. Bynoe-Reed said Facebook Live was started during COVID as a way to reach a lot of the ridership but that staff will resume going to the transit center. Mr. Furgess inquired as to why Mr. Durst would be discussing route changes with the public that the board has not approved. Ms. Mood reminded Mr. Furgess that the Board did approve implementation of Phase 1 and that part of that process includes public input. Ms. Mood noted that one of the objectives was to reduce congestion at the transit center but she does not want that to make it hard for those riding the bus. Mr. Harris said there would be a 50% reduction in bus traffic at the transit center after Phase 3, while maintaining the ability for riders to reach the transit center if needed. Mr. Harris added that staff has been as delicate as possible with planning each service route and how each will be implemented, sought guidance of the Service Committee and through a work session with the entire board. Mr. Harris said Phase 1 has very minimal changes and a number of outreach strategies are being exercised and that staff are planning to meet more frequently to discuss scheduling adjustments to be ready to roll out the implementation of all phases. He noted that much of their efforts have been spent on ensuring that construction is in place and making sure there are no setbacks. He said there are a lot of things considered and more strategic planning when developing routes, and staff is also trying to keep schedules as close to what they are now so that a customer is waiting no longer than 25-minute intervals. That if a customer is expecting 20 minutes intervals the hope is to stay close to that or not over 5 minutes. Mr. Harris said he advised Mr. Durst that when scheduling information becomes available it will be shared with him. Ms. Mood said the public meetings have a two-fold purpose, one is that we are in contact with riders or potential riders to get their input and inform the public of changes that are to come so they can be prepared. She said with the minimal impact of Phase 1 strategies for public involvement should be general sessions and targeting riders who will be impacted the most to inform and get real questions from riders.

4. ADOPTION OF OCTOBER 11, 2023, MINUTES

Motion: A motion was made by Mr. Furgess and seconded by Ms. Gleaton to approve the September 13, 2023, meeting minutes.

Approved: Furgess, Gleaton, Herbert, Mood

Absent: Brennan

Motion passed.

5. DISCUSSION AND ACTION ITEMS

A. Passenger Amenities Program Update (Zane McGhee)

Mr. McGhee reported that SCDOT has approved Stop #838, and they are continuing to coordinate with property owners at Stops 1378, 195 and 319 to coordinate agreements on stop locations and obtain approval for easements. He noted that there are several stops on page 3 (Sites & Design) of the report that have stalled

due to inability to contact property owners and those stops will likely be removed from future reports if there is no progress being made with the property owners. Most of the areas are related to benches.

B. Lucius & River Road Superstop Update (Eric Harris)

Mr. Harris said public meetings for the project are scheduled as frequently as possible and not only to share information about Lucius & River but to shed light on anything related to service changes, or anything of urgency that needs to be communicated with the public. He noted that during these meetings Ms. Bynoe-Reed highlights information on-screen at COMET Central so that riders can get a visual of what is being relayed. Mr. Harris said it is unclear as to what January's implementation will look like and yielded the floor to Mr. DesChamps. Mr. DesChamps reminded everyone that at the last board meeting he communicated that with the impending issues at Lucius and River he felt that legal guidance was needed. Since that meeting, he consulted with legal, provided requested documentation and is awaiting an update. He said based on safety service implementation in January would not be possible. He said although implementation will not go forward, staff will continue to work on the planning so that when construction issues are corrected, they can proceed with providing service at Lucius and River. Ms. Mood thanked Mr. DesChamps and staff for the work they are doing to keep the project moving.

C. Transit Operations Report October 2023 (Lenny Cooksey)

Mr. Cooksey shared that they have seen a few COVID cases but have not been impacted operationally as they did in 2022. He reported that after an uptick in customer complaints in September, to date they have seen a big decrease in overall complaints. He commended the safety team, Mary Saunders, and Darren Goodman, for doing an excellent job with hands-on training and refresher training for operators. He said Kevin Bundrick, Maintenance Manager and staff are managing to keep scheduled PMs at 100% and continuing to exceed their goals. Mr. Cooksey said OTP has increased and he expects more increases as they work with The COMET on identifying issues. He reported that DART had a 10.9% increase in ridership and Mr. Franklin noted that the increase was due to corrections in staffing. Mr. Cooksey and Mr. Harris discussed potential ridership discrepancies due to different technologies, some showing decreases where there are actual increases, and said they are working on solutions for the issues so that the most accurate information is being reported. Mr. Furgess asked why there would be a lag in ridership and suggested that the system should be able to retrieve data instantaneously and Mr. DesChamps said ridership could be pulled at anytime but due to separate technologies there would still need to be manual work done with the data with all transit agencies. Mr. DesChamps also reminded the committee that the ridership information is also reported to the FTA and if data is out of alignment, staff automatically gets a rejection and must reconcile the data and that no system is 100% correct. Mr. Furgess asked if staff has ever been challenged for manual data inputs and Mr. Harris said staff has not been challenged but has had to cross-check the data to determine where inconsistencies are. Ms. Bowers noted that ongoing justification must be given to FTA if there is a reduction or increase in routes and services.

Mr. Cooksey said they have seen a loss in employees and the goal over the next month is to hire 10 new employees. He also noted that their contract negotiations were complete and includes some salary adjustments that would help them compete in the employment market. He also reported that RATP Dev is involved with the Leadership and Training Academy with Heyward Career and Technology Center on November 16th & 17th with a focus on safety management, soft skills, IT and customer service.

a. Ridership Analysis – September 2023 (Eric Harris)

Mr. Harris did not have any additional ridership information to share but recommended that this item on the agenda be changed to encompass service as a whole. He said staff has been working with USC on their service

adjustments and there will be a meeting with them to discuss upcoming construction at the Blossom Street Bridge that will have an impact to service of that area. He noted that he is working with Mr. McGee on getting shelters and other amenities and they are working on setting parameters for the response time from property owners. Staff will also begin working on Service Standards as further guidance on shelter placement and proper outreach to property owners.

6. ADJOURNMENT

Motion: A motion was made by Mr. Furgess to adjourn.

Approved: Aye (Voice Vote, 12:48 P.M.)

The meeting was adjourned at 12:48 P.M.

CENTRAL MIDLANDS REGIONAL TRANSIT AUTHORITY

Adopted this _____, 2023.

Prepared by: Angela R. Jacobs, Board Clerk & Community Programs Specialist

Reviewed by:

Pamela Bynoe-Reed, Director of Marketing & Community Affairs/PIO
(Board Administrator)

Approved by:

Christopher Lawson, Secretary



January 3, 2024

Maurice Pearl
Executive Director/CEO
The COMET
3613 Lucius Rd
Columbia, SC 29201

Re: Bus Stop Shelter and Bench Permitting - Summary of Work
D&F Job Number: 13827.00

Dear Mr. Pearl:

WORK COMPLETED THIS PERIOD:

- Site Designs, Status Reports, Effort Review, and Project Management
- Monthly Meeting with Jackie Bowers/Eric Harris to discuss new work requests and review pending questions needing COMET input

WORK IN PROGRESS:

- Coordination with McEntire Produce regarding Stop #195 easement agreement
- Coordination with HOA regarding Stop #319 for SCDOT approval
- Coordination with SC Admin regarding Stop #3203 for easement

UNRESOLVED ISSUES:

- None

PENDING ITEMS REQUIRING CLIENT ACTION:

- Order shelter for Stop #799

Very truly yours,

DAVIS & FLOYD



Todd J. Warren, PE
Vice President

COMET Shelter and Bench Permitting Status January 2024 Completed Sites

Shelters

*Stop #838 Main Elmore NB

Benches

None for this period

Boarding and Alighting

None for this period

Approved Sites

Shelters

Stop #799 Decker Boulevard and Quiet Ln (Concrete has been poured, awaiting shelter)

Benches

None for this period

Boarding and Alighting

None for this period

Sites Currently Under Permit Review

Shelters

Stop #195 McEntire Produce (Awaiting signed easement)

Stop #3203 Midlands Tech College NE SuperStop

Benches

Stop #319 Broad Heritage SB

Boarding and Alighting

None for this period

*Stop has been added/updated to this status since previous report.

Sites in Design

Shelters

Stop #43 Pendleton Barnwell EB

Benches

Stop #225 Harbison Boulevard and Parkridge Drive

Stop #331 Broad Shivers SB

Stop #683 Main Prescott NB

Stop #21 Harden Rosewood NB

Stop #22 Rosewood Howard EB

Stop #45 Rosewood Kilbourne WB

Stop #335 Gervais Oak EB

Stop #1233 Sumter College SB

Stop #269 Gavilan Campanella

Stop #223 Read Oak EB

*Stop has been added/updated to this status since previous report.



RATP Dev USA Monthly Performance Report

November
2023



Hot Topics:

COVID-19 – Lenny Cooksey

Customer Service – Alicia Peterson

Maintenance – Kevin Bundrick

Operations – Rickey Mack

Safety and Training – Mary Saunders

Human Resources – Courtney Coney

Performance Indicators - Lenny Cooksey





Covid- 19

Vaccinations in Richland County, South Carolina

People Vaccinated	At Least One Dose	Completed Primary Series	Updated (Bivalent) Booster Dose
Total	314,362	268,390	61,339
% of Total Population	75.6%	64.6%	14.8%
Population ≥ 5 Years of Age	311,406	267,003	61,317
% of Population ≥ 5 Years of Age	79.5%	68.1%	15.6%
Population ≥ 12 Years of Age	298,164	256,515	59,790
% of Population ≥ 12 Years of Age	83.4%	71.8%	16.7%
Population ≥ 18 Years of Age	275,893	237,007	57,654
% of Population ≥ 18 Years of Age	84.4%	72.5%	17.6%
Population ≥ 65 Years of Age	62,526	53,379	27,015
% of Population ≥ 65 Years of Age	95%	95%	49.2%

Vaccinations in Lexington County, South Carolina

People Vaccinated	At Least One Dose	Completed Primary Series	Updated (Bivalent) Booster Dose
Total	201,372	173,736	34,796
% of Total Population	67.4%	58.2%	11.6%
Population ≥ 5 Years of Age	199,834	173,076	34,780
% of Population ≥ 5 Years of Age	70.9%	61.4%	12.3%
Population ≥ 12 Years of Age	192,170	166,807	33,961
% of Population ≥ 12 Years of Age	75.5%	65.6%	13.3%
Population ≥ 18 Years of Age	177,868	154,395	32,812
% of Population ≥ 18 Years of Age	77.4%	67.2%	14.3%
Population ≥ 65 Years of Age	48,998	43,383	17,521
% of Population ≥ 65 Years of Age	95%	89.5%	36.2%



Face masks required.

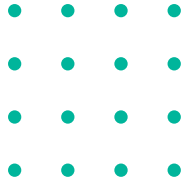


TSA requires proper wearing of face masks for federal use. Face masks are to be worn at all times. Failure to comply will result in denial of entry to the screening area, and may result in penalties.



Bus Cleaning	Totals
Detailed	269
Special Detail	03





Customer Service

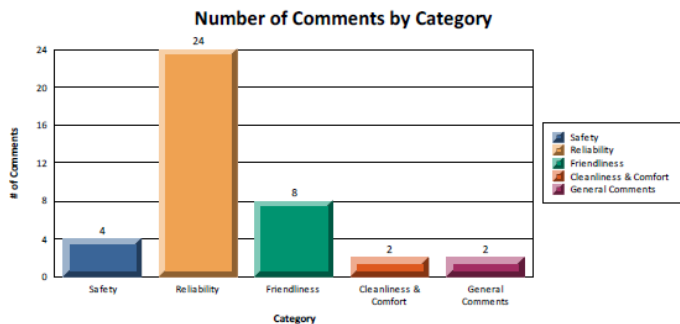




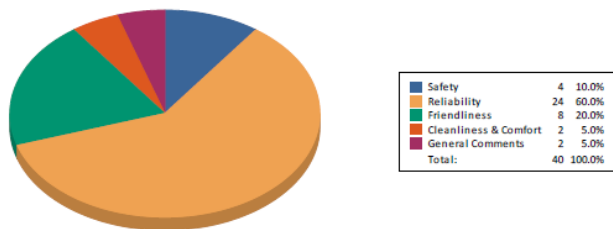
Customer Service

CUSTOMER COMMENTS

For the Period: 11/1/2023 to 11/30/2023



Percentage by Category



For the month of November 2023, RATP Dev had a total of 40 customer complaints comparing to 40 of October 2023, that is a 0.00 % increase from the previous month. The Safety category was decreased to 10.0% from 15.6% and the Reliability category increased to 60.0% from 35.6% of the previous month.

The complaint rate 2.99% (complaints per 10,000 riders) for the month of November is below our target goal of 4.00 to 6.00 complaints per 10,000 customers.

RATP Dev has been continuously addressing the customer complaint issues in different training programs, personal counseling/coaching, and other management actions.



Kitty Trapp

EMPLOYEE SPOTLIGHT





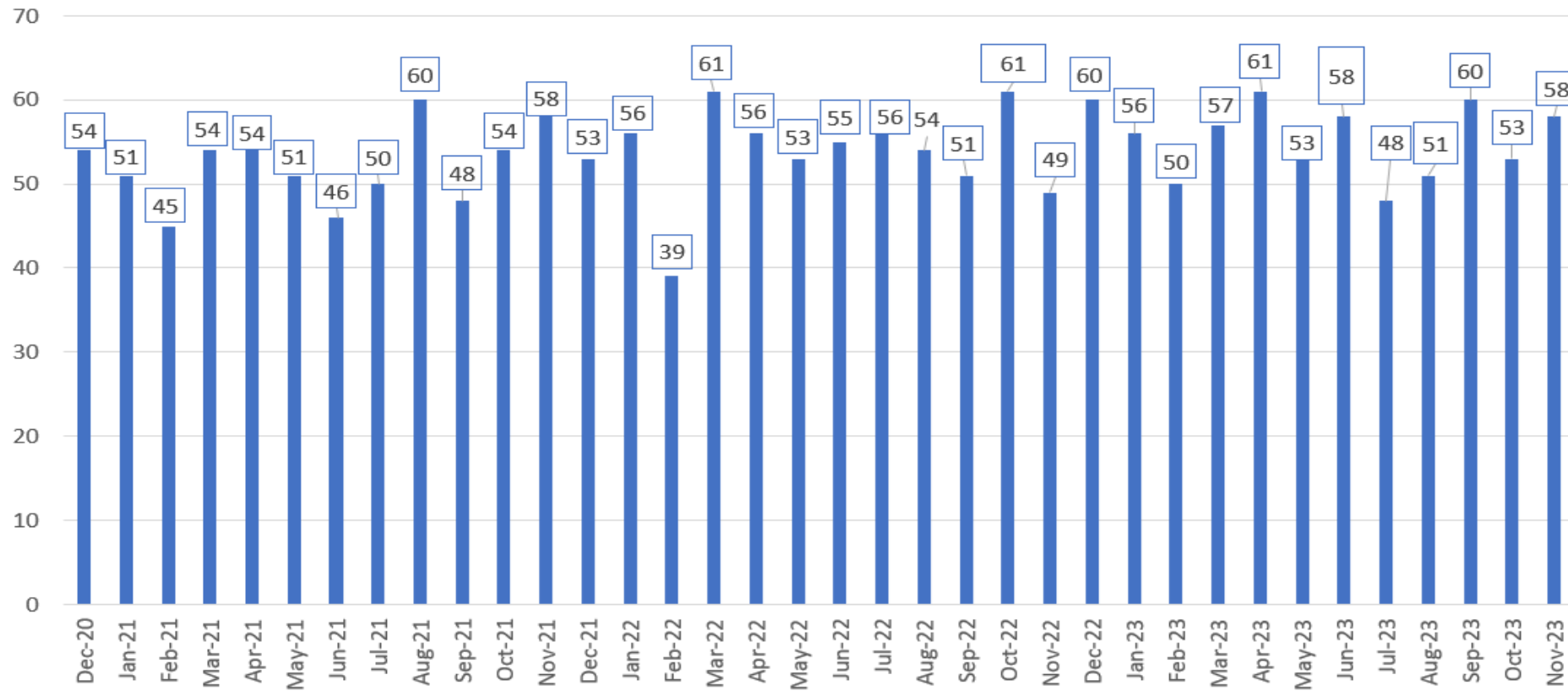
Maintenance





Preventive Maintenance

16 of 41



Scheduled PMIs = 58
Completed PMIs = 58
100% On-Time

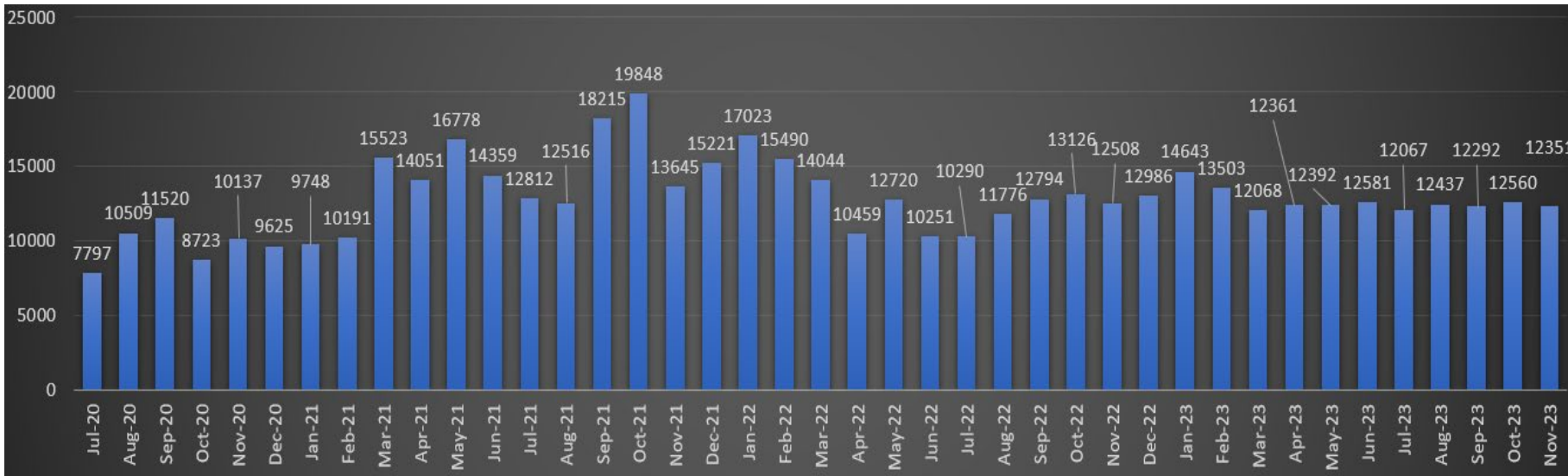
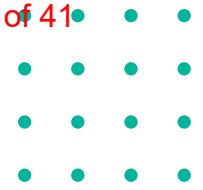
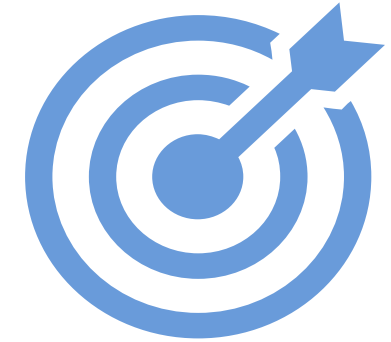
PMI'S ARE TRIGGERED BY ACCUMULATED
 MILEAGE
 AMOUNT VARIES BY MONTH



LIMITED SHARING



PM Results



Vehicle Preventative Maintenance Interval Statistics

Total Miles Between Road Calls = **12351**
 Target Miles Between Road Calls = 12,000



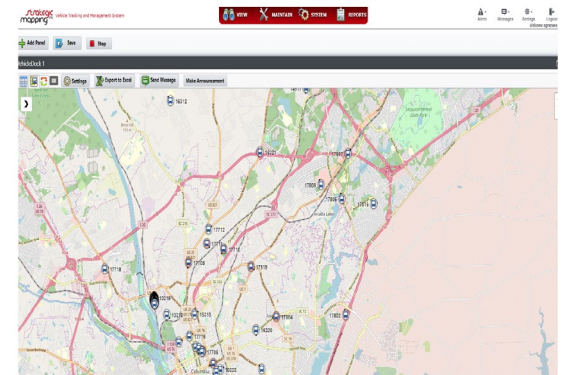
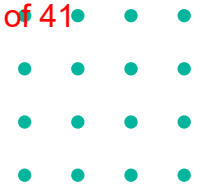


On Time Performance (OTP)





OTP for Fixed Route / DART / Flex

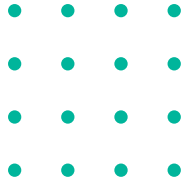


On-time performance is a leading indicator of service reliability and is inscribed as an essential [service standard](#). On-time performance measures the percentage of actual arrival times that are between (<1) minutes early and five (<6) minutes late at designated points along transit routes. The metric is reported by the COMET's AVL system for Fixed Route (Strategic Mapping) and DART Paratransit (Trapeze).

- Fixed Route OTP for November 2023: **73.28%**
- Fixed Route OTP decrease by 1.95 % compared to October 2023 at **75.23%**
- DART/Paratransit OTP for November 2023: 91.30%
- DART/Paratransit OTP Increase 1.23% compared to October 2023 at 90.07%

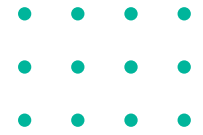
Clever Devices has been replaced with the new AVL system, Strategic Mapping. We are currently in phase one of three-part implementation to improve depiction of the system OTP.





Ridership Summary





All Aboard

133,717 total ridership for November 2023

- 122,649 total ridership for November 2022
- Ridership has increase by 9.0% compared to November 2022



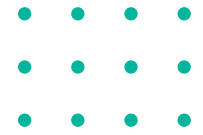


Previous Month Comparison



- **133,717 total ridership for November 2023**
- 132,922 total ridership for October 2023
- Ridership has increased by 0.5% compared to October 2023

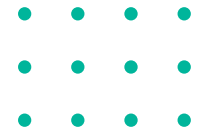




Average Daily Ridership

Average Daily Ridership					
Month	Monthly Ridership		Average Daily Ridership		
	2022	2023	2022	2023	% Change
January	106,428	144,066	15,204	20,581	35%
February	112,303	150,528	16,043	21,504	34%
March	138,952	158,632	19,850	22,662	14%
April	134,878	147,800	19,268	21,114	10%
May	121,579	131,263	17,368	18,752	8%
June	121,607	127,984	17,372	18,283	5%
July	118,533	123,381	16,933	17,626	4%
August	150,627	136,820	21,518	19,546	-9%
September	170,842	134,969	24,406	19,281	-21%
October	155,044	132,922	22,149	18,989	-14%
November	122,649	133,717	17,521	19,102	9%
December	111,331		15,904	-	-100%
Year to Date	1,564,773	1,522,082	223,539	217,440	-3%





GAMECOCK RIDERSHIP

Route	November 2023 Total	October 2023 Total	Variance	% Change
13 North Loop	1,705	2,300	595	-35%
14 Express	3,390	4,093	703	-21%
15 Yellow	4,890	5,313	423	-9%
16 Greek Village	272	366	94	-35%
17 Green	3,479	3,014	465	13%
18 Red	7,060	9,897	2837	-40%
19 Blue	6,258	6,703	445	-7%
20 West Campus	10,778	11,562	784	-7%
24 Evening 1	96	124	28	-29%
25 Evening 2	382	489	107	-28%
	38,310	43,861	5,551	-14%



- 38,310 Total passenger boardings.
- Decrease of 5,551 passengers compared to October.





DART Ridership



Passenger Information

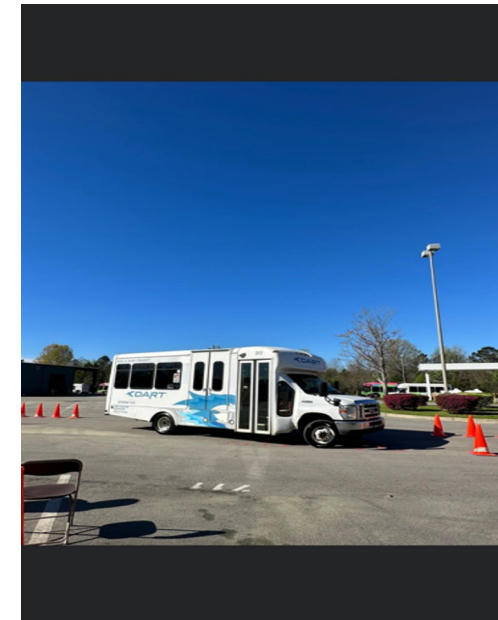
<i>Clients</i>	73.28	%
<i>Companions</i>	0.00	%
<i>Attendants</i>	25.96	%
<i>Others</i>	0.76	%
<hr/>		
<i>Pass. Per Trip</i>	1.30	
<i>Average Length</i>	29.96	Minutes
<i>Average Distance</i>	8.25	Miles
<i>Transferred Passengers</i>	0	

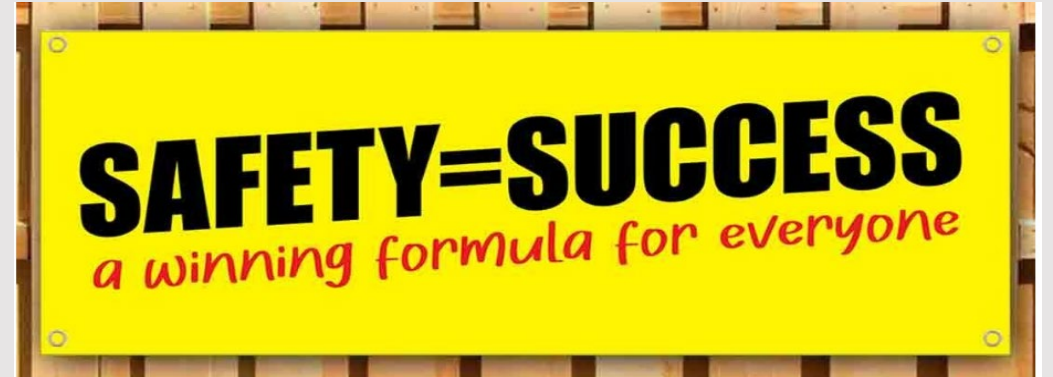
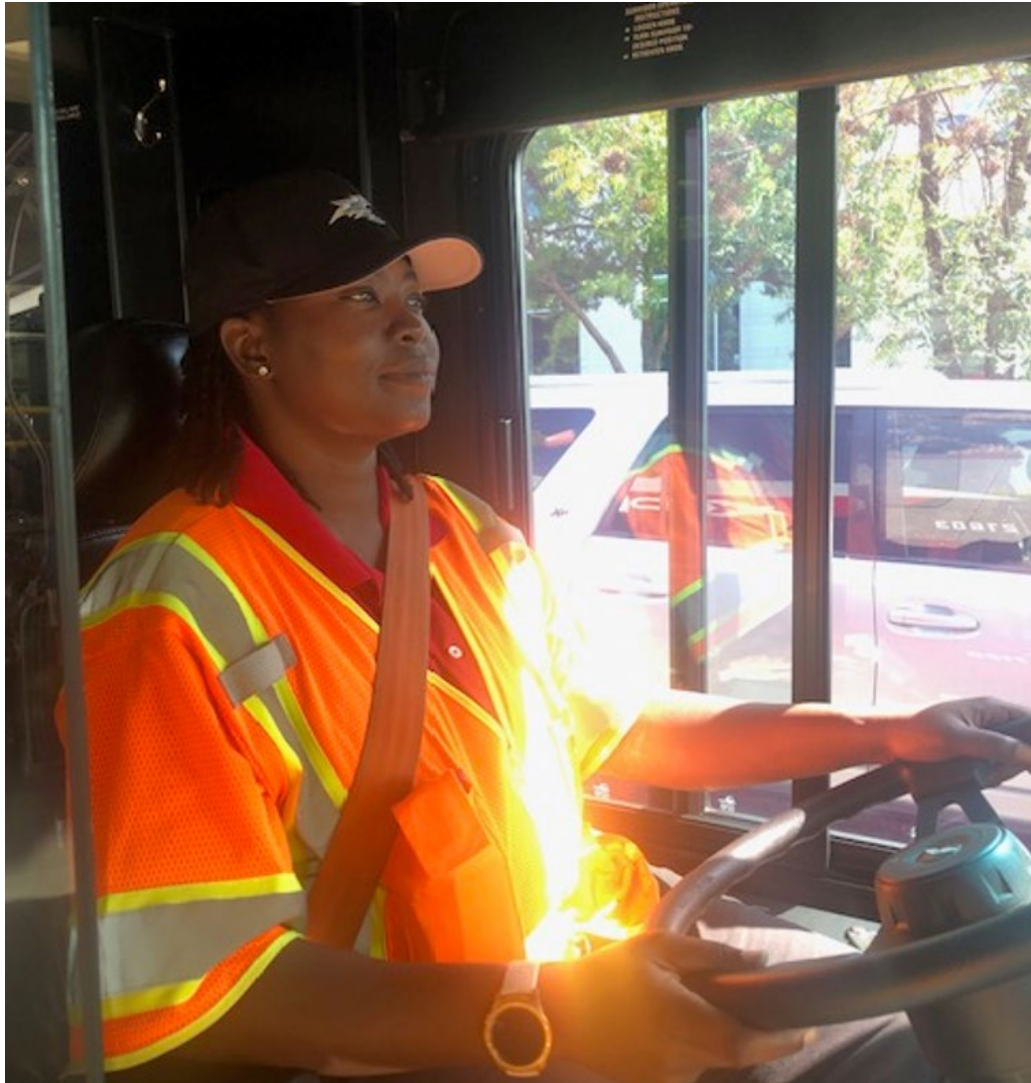
Requested Trip Information

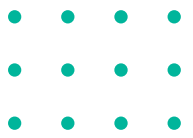
<i>Total Requested</i>	6082	<i>No Shows</i>	71
<i>Unscheduled</i>	12	<i>Cancels CD</i>	135
<i>Unscheduled</i>	0.20 %	<i>No Shows</i>	3.39 %
<i>Cancel Adv.</i>	1811		
<i>Late Cancels</i>	12	<i>No Shows Other</i>	0
<i>Same Day</i>	26	<i>Cancel Other</i>	0
<i>Site Closure</i>	32	<i>Missed</i>	0
<i>User Error</i>	51	<i>MissedT</i>	0
<i>Cancels</i>	31.77 %	<i>Missed</i>	0.00 %
<i>Transferred Trips</i>	0		

Hours Allocation

<i>Total</i>	2988.25	<i>Hours</i>
<i>Deadhead</i>	10.33	%
<i>Service</i>	89.67	%
<i>Live</i>	89.67	%
<i>Brk, Lnch, or Out</i>	0.00	%
<i>User defined breaks</i>	0.00	%



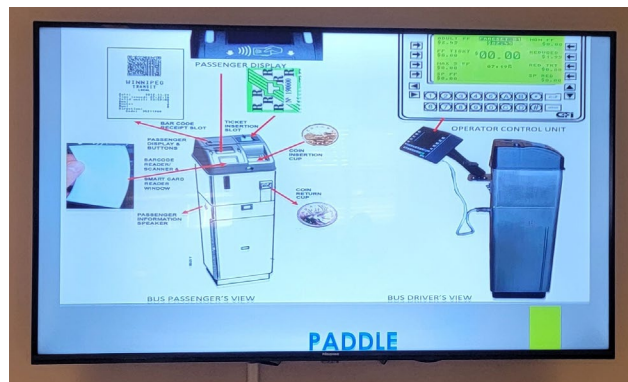


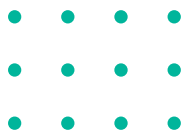


Safety starts with YOU

- Safety = Success
 - A Winning Formula 4 Everyone
- Safety Meeting:
 - Safety Awareness/On the Road Safety

(Mirror Station, Overtaking Cyclist, Unsecured Vehicles)
- Facilities Inspection
- Mandatory Safety Bulletin:
 - Preventable RATPDEV – 3 (1.10) Per 100,000
 - Preventable DART – 0
- Total Collisions – 04 Per (1.47) 100,000



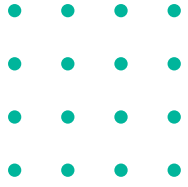


Safety Performance

Vehicle Accidents				
	Fixed	Flex	Dart	Total
Revenue Incidents/Accident	04	0	0	04
Deadhead Incidents/Accidents	0	0	0	0
Per 100,000 Miles	1.47	0	0	1.47
Total Incidents /Accidents	04	0	0	04

Injuries				
	Fixed	Flex	Dart	Total
Revenue Injuries	1	0	0	1
Deadhead Injuries	0	0	0	0
Per 100,000 Miles	0.36	0	0	0.36
Total Injuries	1	0	0	1

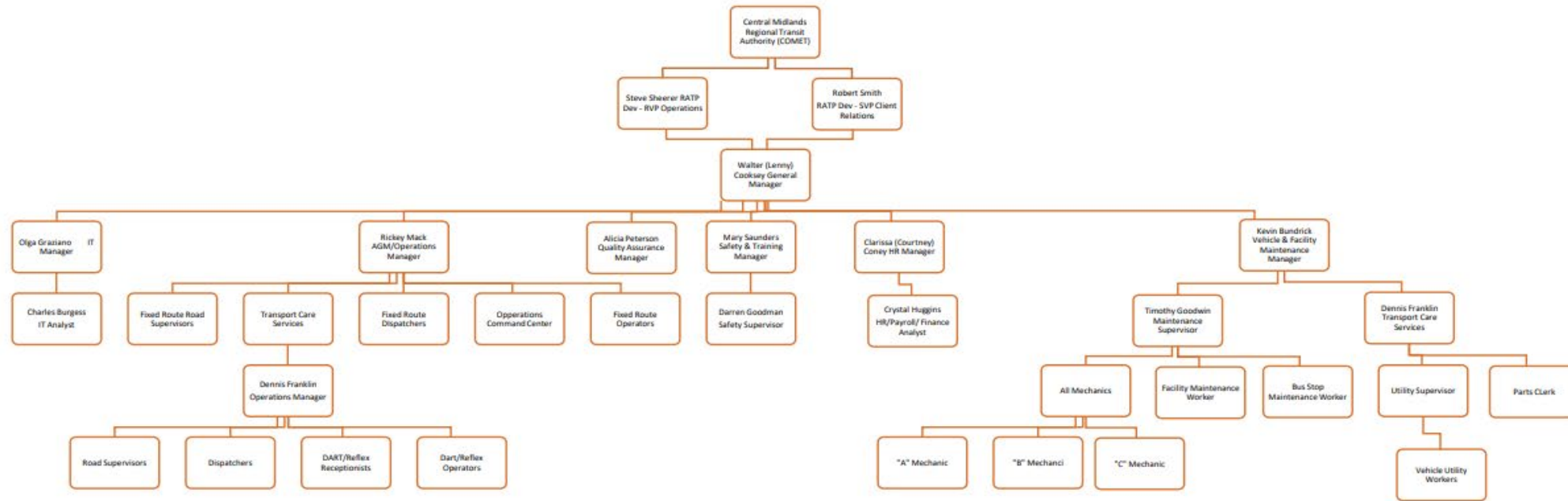


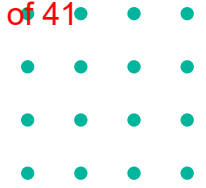


Human Resources



Organizational Chart





Staffing & Recruitment

Description	Active	Training	Leave	Total
Fix Route Operators/USC	106	3	6	115
Ops Supervisor (USC)	2			2
Dispatcher/supervisor (USC)	1			1
Fix Route Operations Supervisor	09		1	10
Fix Route Dispatcher	2			2
DART/Reflex Reservationist	3.0			3.0
TCS Total Operators	21		3	24
IT Analyst	1			1
Mechanics	13	0	0	13
Lead mechanic/Maintenance Supervisor	1			1
Utility Worker	10			10
Shopkeeper	1			1
Totals	170	3	10	183



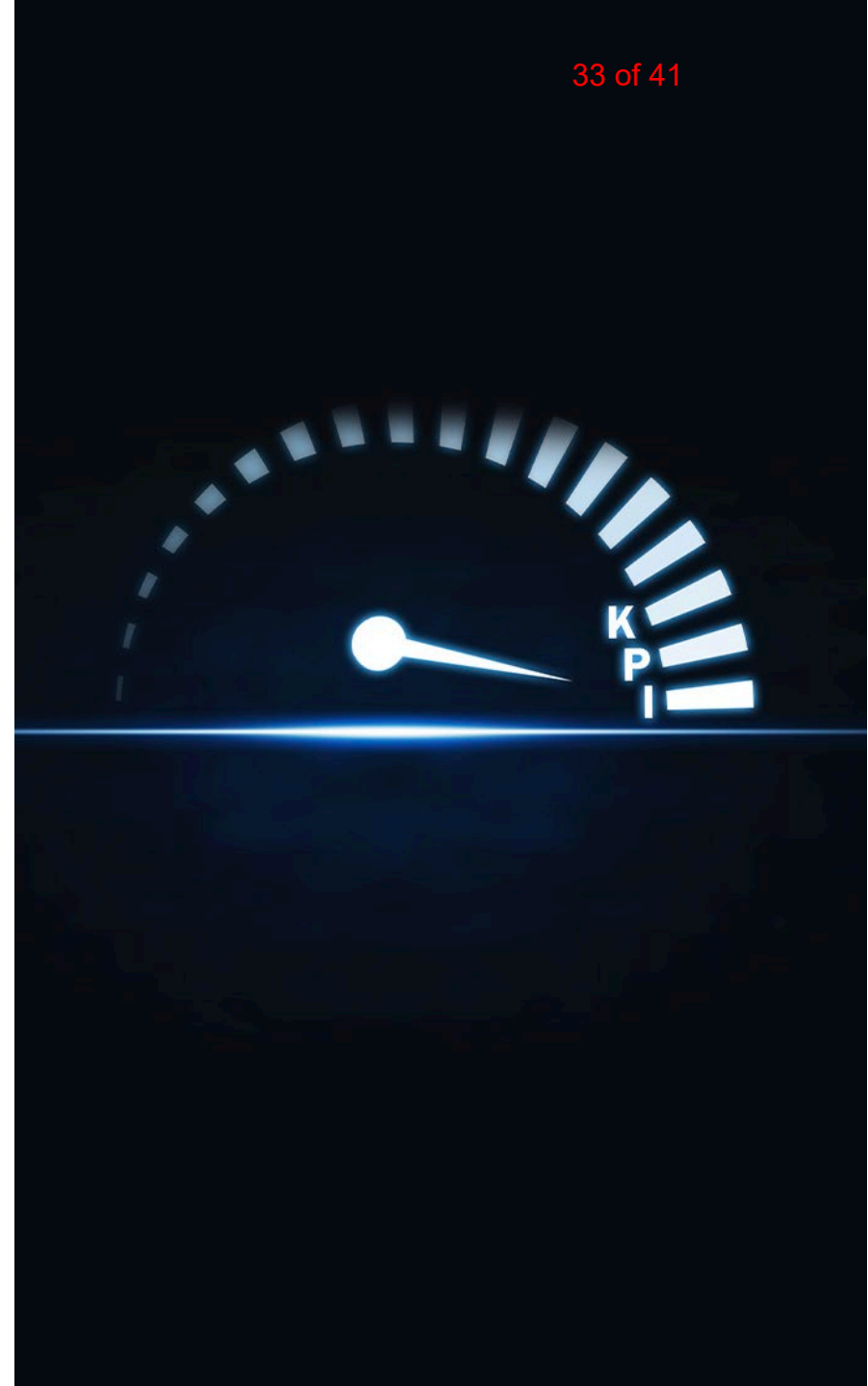


Leadership in Transit (LIT)





Key Performance Indicator (KPI)







Key Performance Indicator (KPI)

Performance Measure	<i>RATP Dev Contract Goal</i>	<i>RATP Dev November /Actual</i>
On-Time Performance (Fixed Route / Paratransit)	<i>85% / 90%</i>	<i>73.28%/ 90.07%</i>
Miles Between Road Calls	<i>12,000</i>	<i>12,351</i>
Customer Complaints (Per 10,000 Customers)	<i>6.0</i>	<i>2.99</i>
Preventable Accidents (Per 10,000 Miles)	<i>2.0</i>	<i>0.11</i>



Thank You



Ridership Report

October		2022		2023			Difference from Previous Year		
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
Systemwide totals	All Boardings Total	170,376		186,477				▲ 16,101	
	Fixed-Route Total	165,215	13.2	178,483	13.3	\$ 4.28	13.6%	▲ 13,268	▲ 0.1
	Weekday Service	135,281	14.3	150,575	14.4	\$ 3.89	14.7%	▲ 15,294	▲ 0.1
	Saturday Service	15,434	11.6	16,427	10.8	\$ 5.46	11.0%	▲ 993	▼ -0.8
	Sunday Service	14,500	9.3	11,481	8.0	\$ 7.60	8.1%	▼ -3,019	▼ -1.3
	Flex Route	1,654	2.7	2,269	6.2	\$ 9.99	6.3%	▲ 615	▲ 3.5
	DART	3,507	1.3	5,725	3.6	\$ 19.12	24.8%	▲ 2,218	▲ 2.3
Special Services	trolley	-		0	#DIV/0!	\$ -	0.0%		
	Gamecock Express 2001	66		4,799	#DIV/0!	\$ -	0.0%		
	Incident Weather Shuttle 7	-		0	#DIV/0!	\$ -	0.0%		
	COMET @ Night Uber	-			#DIV/0!	\$ -	0.0%		
	COMET @ Night Lyft	-		0	N/A	N/A	0.0%		
	COMET To The Market Uber	-			N/A	N/A	0.0%		
	COMET To The Market Lyft	-		0	N/A	N/A	0.0%		
	COMET Vanpool	-			N/A	N/A	0.0%		
	COMET Bikeshare Usage	-			N/A	\$ -	0.0%		
	BikeShare from COMET Stations	-		0	N/A	\$ -	0.0%		
On Demand	-			N/A	\$ -	0.0%			
Weather 									
Events and Occurances 									
Service weekdays		22		22					
Service Saturdays		4		4					
Service Sundays		4		5					
Average weekday boardings		6,149		6,844				▲ 695	
Average Saturday		3,859		4,107				▲ 248	
Average Sunday boardings		3,625		2,296				▼ -1,329	
KEY	No Data (Not in service)	Not to standard	<66% of Standard	>133% of Standard					
Monday through Friday									
Corridor				≥18	≤\$3	≥20%	Boardings	Efficiency	
101 North Main		11,324	22.8	8,727	16.3	\$3.38	16.6%	▼ -2,597	▼ -6.5
201 Rosewood			8.8						
301 Farrow		7,430	13.4	7,465	25.9	\$1.87	26.4%	▲ 35	▲ 12.5
401 Devine		7,164	18.6	8,619	26.4	\$1.82	26.9%	▲ 1,455	▲ 7.8
501 Two Notch		10,855	21.3	9,421	11.6	\$4.99	11.9%	▼ -1,434	▼ -9.7
601 Shop			11.6						
701 Forest		10,092	19.8	10,239	31.1	\$1.45	31.7%	▲ 147	▲ 11.3
801 Broad River		12,743	24.0	15,263	21.9	\$2.33	22.4%	▲ 2,520	▲ -2.1
Local				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt. 6 Eau Claire		2,952	11.6	2,474	8.9	\$6.70	9.1%	▼ -478	▼ -2.7
Rt. 11 Fairfield		3,371	10.2	4,067	10.2	\$5.80	10.4%	▲ 696	▲ 0.0
Rt. 12 Edgewood		3,489	14.1	3,862	11.3	\$5.16	11.5%	▲ 373	▼ -2.8
Rt. 21 Rosewood		2,342	10.0	1,971	6.9	\$8.86	7.1%	▼ -371	▼ -3.1
Rt. 26 West Columbia									
Rt. 28/31 Springdale/Cayce		3,029	13.2	4,729	40.4	\$0.96	41.2%	▲ 1,700	▲ 27.2
Rt. 42 Millwood Ave		3,387	19.5	2,665	9.4	\$6.31	9.6%	▼ -722	▼ -10.1
Rt. 45 Leesburg-Hazelwood		4,420	20.0	4,782	15.5	\$3.57	15.8%	▲ 362	▼ -4.5

October		2022		2023				Difference from Previous Year	
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
Rt. 55	Sandhills	2,490	11.5	3,373	8.3	\$7.23	8.5%	▲ 883	▼ -3.2
Rt. 61	Shop	4,883	13.1	4,911	11.1	\$5.25	11.3%	▲ 28	▼ -2.0
Rt. 75	Decker-Parklane	3,587	15.9	3,543	11.5	\$5.06	11.7%	▼ -44	▼ -4.4
Rt. 84	Bush River/St. Andrews	1,474	15.7	1,811	8.1	\$7.51	8.2%	▲ 337	▼ -7.6
Rt. 88	Beltline Crosstown	669	8.0	654	3.1	\$20.38	3.2%	▼ -15	▼ -4.9
Rt. 96L	West Columbia/Cayce	1,206	6.8	1,292	6.1	\$10.13	6.2%	▲ 86	▼ -0.7
UofSC				≥12	≤\$5	≥15%	Boardings Efficiency		
Rt13	North Loop	1,737	7.4	2,300	9.8	\$0.00	0.0%	▲ 563	▲ 2.4
Rt14	Express	3,300	14.3	4,093	17.8	\$0.00	0.0%	▲ 793	▲ 3.4
Rt15	Yellow	815	3.5	5,313	22.6	\$0.00	0.0%	▲ 4,498	▲ 19.1
Rt16	Greek Village Express	109	1.1	366	3.7	\$0.00	0.0%	▲ 257	▲ 2.6
Rt17	Green	1,278	5.5	3,014	13.1	\$0.00	0.0%	▲ 1,736	▲ 7.5
Rt18	Red	5,768	25.0	8,368	36.3	\$0.00	0.0%	▲ 2,600	▲ 11.3
Rt19	Blue	4,697	20.6	6,575	28.8	\$0.00	0.0%	▲ 1,878	▲ 8.2
Rt 20	West Campus	10,920	25.5	11,149	26.0	\$0.00	0.0%	▲ 229	▲ 0.5
Rt 24	Evening 1	146	1.0	122	0.9	\$0.00	0.0%	▼ -24	▼ -0.2
Rt 25	Evening 2	875	6.1	467	3.3	\$0.00	0.0%	▼ -408	▼ -2.9
Connector/Shuttle				≥8	≤\$8	≥10%	Boardings Efficiency		
Rt. 1	Soda Cap 1	887	9.0	729	4.3	\$14.66	4.4%	▼ -158	▼ -4.7
Rt. 2	Soda Cap 2	6		131	#DIV/0!	-\$0.67	#DIV/0!	▲ 125	#DIV/0!
Rt. 3	Soda Cap 3	4		0	#DIV/0!	#DIV/0!	#DIV/0!	▼ -4	#DIV/0!
Rt. 4	Orbit 4	1,878		2,047	#DIV/0!	-\$0.67	#DIV/0!	▲ 169	#DIV/0!
Rt. 22	Harden	434	3.4	255	1.9	\$33.18	2.0%	▼ -179	▼ -1.5
Rt. 32	North Main - Hard Scrabble	1,729	8.0	1,868	6.2	\$9.94	6.3%	▲ 139	▼ -1.8
Rt. 57L	Killian-Clemson Local	170	1.6	37	0.3	\$254.18	0.3%	▼ -133	▼ -1.3
Rt. 63	Bluff	-							
Rt. 74 (frm. 17)	Harrison-Trenholm	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 76	Fort Jackson	272		276	#DIV/0!	-\$0.67	#DIV/0!	▲ 4	#DIV/0!
Rt. 77	Polo Road	793	3.1	824	2.9	\$22.18	2.9%	▲ 31	▼ -0.2
Rt. 83L	St. Andrews Local	2,035	10.8	2,118	6.3	\$9.77	6.4%	▲ 83	▼ -4.5
Rural				≥5	≤\$12	≥10%	Boardings Efficiency		
Rt. 46	Lower Richland Reflex	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 47	Eastover Reflex	825	3.0	1,297	9.3	\$6.44	9.5%	▲ 472	▲ 6.3
Rt. 97	Batesburg-Leesburg	1		0	#DIV/0!	#DIV/0!	#DIV/0!	▼ -1	#DIV/0!
Express				≥10/trip	≤\$5	≥15%	Boardings Efficiency		
Rt. 44X	Lower Richland Express	169		209	#DIV/0!	-\$0.67	#DIV/0!	▲ 40	#DIV/0!
Rt. 52X	Blythewood Express								
Rt. 53X	Killian Express	-	0.0	0	0.0	#DIV/0!	#DIV/0!	0	0.0
Rt. 82X	Harbison Express								
Rt. 92X	12th Street Ext. Express	272	8.3	446	5.1	\$9.41	6.7%	▲ 174	▼ -3.2
Rt. 93X	I-26 Express	75	0.0	0	0.0	#DIV/0!	#DIV/0!	▼ -75	0.0
Demand Response/Flex				≥3	≤\$3	≥10%	Boardings Efficiency		
Rt. 31	Denny Terrace Reflex	635	5.4	799	5.1	\$6.66	0.0%	▲ 164	▼ -0.3
Rt. 62	Hopkins Reflex	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
DART	ADA Paratransit	3,170	1.3	5,399	3.7	\$15.05	4.4%	▲ 2,229	▲ 2.4
Saturday									
Corridor				≥18	≤\$3	≥20%	Boardings Efficiency		
101	North Main	1,167	20.3	832	8.5	\$7.06	8.7%	▼ -335	▼ -11.8
201	Rosewood								
301	Farrow	812	20.3	583	11.0	\$5.31	11.2%	▼ -229	▼ -9.3
401	Devine	1,039	14.3	669	11.3	\$5.18	11.5%	▼ -370	▼ -3.0
501	Two Notch	1,711	13.7	1,209	8.2	\$7.35	8.4%	▼ -502	▼ -5.5
601	Shop Road								
701	Forest	1,601	22.1	865	14.5	\$3.89	14.7%	▼ -736	▼ -7.6
801	Broad River	2,331	22.6	1,895	15.0	\$3.73	15.3%	▼ -436	▼ -7.6
Local				≥12	≤\$5	≥15%	Boardings Efficiency		
Rt. 6	Eau Claire	601	10.70	174	3.5	\$18.38	3.5%	▼ -427	▼ -7.2
Rt. 11	Fairfield	564	8.9	456	6.3	\$9.82	6.4%	▼ -108	▼ -2.6
Rt. 12	Edgewood	565	9.5	564	9.0	\$6.66	9.2%	▼ -1	▼ -0.5
Rt. 21	Rosewood	531	5.6	323	6.2	\$9.90	6.4%	▼ -208	▲ 0.6
Rt. 26	West Columbia								
Rt. 28/31	Springdale/Cayce	283	8.3	343	12.7	\$4.52	13.0%	▲ 60	▲ 4.4
Rt. 42	Millwood Ave	431	11.5	350	6.8	\$9.00	7.0%	▼ -81	▼ -4.7
Rt. 45	Leesburg-Hazelwood	603	9.1	402	7.2	\$8.51	7.3%	▼ -201	▼ -1.9
Rt. 55	Sandhills	554	8.0	494	6.7	\$9.14	6.8%	▼ -60	▼ -1.3
Rt. 61	Shop	615	9.1	368	4.6	\$13.70	4.7%	▼ -247	▼ -4.5
Rt. 75	Decker-Parklane	711	14.3	885	15.8	\$3.50	16.1%	▲ 174	▲ 1.5
Rt. 84	Bush River/St. Andrews	274	8.8	265	5.8	\$10.75	5.9%	▼ -9	▼ -3.0
Rt. 88	Beltline Crosstown	-	1.6	0	0.0	#DIV/0!	0.0%	0	▼ -1.6
Rt. 96L	West Columbia/Cayce	92	4.4	62	2.6	\$24.43	2.7%	▼ -30	▼ -1.8

October		2022		2023				Difference from Previous Year	
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
UofSC				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt 20	West Campus Weekend	58	1.3	145	2.6	\$0.00	0.0%	▲ 87	▲ 1.5
TT 2001	Gamecock Express 2001	66		4,799					
Connector/Shuttle				≥8	≤\$8	≥10%	Boardings	Efficiency	
Rt. 1	Soda Cap 1	75	4.6	78	2.6	\$24.61	2.7%	▲ 3	▼ -2.0
Rt. 2	Soda Cap 2	-		73	#DIV/0!	-\$0.67	#DIV/0!	▲ 73	#DIV/0!
Rt. 3	Soda Cap 3	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 4	Orbit 4	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 22	Harden	-	1.6	0	0.0	#DIV/0!	0.0%	0	▼ -1.6
Rt. 32	North Main - Hard Scrabble	245	6.7	162	3.0	\$21.58	3.0%	▼ -83	▼ -3.7
Rt. 57L	Killian-Clemson Local	15	1.5	12	0.4	\$180.66	0.4%	▼ -3	▼ -1.1
Rt. 76	Fort Jackson	53		67	#DIV/0!	-\$0.67	#DIV/0!	▲ 14	#DIV/0!
Rt. 77	Polo Road	115	3.4	58	1.1	\$58.36	1.1%	▼ -57	▼ -2.3
Rt. 83L	St. Andrews Local	272	4.5	210	3.4	\$18.72	3.5%	▼ -62	▼ -1.1
Express				≥10/trip	≤\$5	≥15%	Boardings	Efficiency	
Rt. 82X	Harbison Express								
Rt. 92X	12th Street Ext. Express	50	8	81	6.5	\$9.42	6.7%	▲ 73	▼ -1.4
Demand Response/Flex				≥3	≤\$30	≥10%	Boardings	Efficiency	
Rt. 31	Denny Terrace Reflex	68	1.8	34	1.1	\$50.34	0.00%	▼ -34	▼ -0.7
DART	ADA Paratransit	207	1.3	172	1.5	\$36.05	5.9%	▼ -35	▲ 0.2
Rural				≥5	≤\$12	≥10%	Boardings	Efficiency	
Rt. 47	Eastover	79	0	92	5.3	\$11.87	5.4%	▲ 13	▲ 5.3
Sunday									
Corridor				≥18	≤\$3	≥20%	Boardings	Efficiency	
101	North Main	1,250	18.6	1,278	13.1	\$4.36	13.4%	▲ 28	▼ -5.5
201	Rosewood								
301	Farrow	600	14.2	502	10.0	\$5.94	10.2%	▼ -98	▼ -4.2
401	Devine	810	5.7	691	11.6	\$4.99	11.9%	▼ -119	▲ 5.9
501	Two Notch	1,118	8.7	934	6.4	\$9.71	6.5%	▼ -184	▼ -2.3
601	Shop Road								
701	Forest	1,333	22.6	1,212	20.3	\$2.58	20.7%	▼ -121	▼ -2.3
801	Broad River	1,639	13.6	1,607	12.7	\$4.52	12.9%	▼ -32	▼ -0.9
Local				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt. 6	Eau Claire	321	9.3	231	4.6	\$13.68	4.7%	▼ -90	▼ -4.7
Rt. 11	Fairfield	367	6.2	428	5.9	\$10.50	6.0%	▲ 61	▼ -0.3
Rt. 12	Edgewood	431	9.5	493	8.3	\$7.32	8.4%	▲ 62	▼ -1.2
Rt. 21	Rosewood	417	3.7	214	4.1	\$15.29	4.2%	▼ -203	▲ 0.4
Rt. 42	Millwood Ave	323	8.3	335	6.5	\$9.43	6.7%	▲ 12	▼ -1.8
Rt. 45	Leesburg-Hazelwood	462	9.0	545	9.7	\$6.10	9.9%	▲ 83	▲ 0.7
Rt. 55	Sandhills	3,452	8.4	467	6.4	\$9.71	6.5%	▼ -2,985	▼ -2.0
Rt. 61	Shop	453	5.0	410	5.1	\$12.23	5.2%	▼ -43	▲ 0.1
Rt. 75	Decker-Parklane	492	10.0	697	12.4	\$4.63	12.7%	▲ 205	▲ 2.4
Rt. 84	Bush River/St. Andrews	172	15.1	260	7.7	\$7.88	7.9%	▲ 88	▼ -7.4
Rt. 88	Beltline Crosstown	-	4.9	0	0.0	#DIV/0!	0.0%	0	▼ -4.9
UofSC				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt 20	West Campus Weekend	96	4.8	237	4.6	\$0.00	0.0%	▲ 141	▼ -0.2
Connector/Shuttle				≥8	≤\$8	≥10%	Boardings	Efficiency	
Rt. 1	Soda Cap 1	144	6.6	76	2.5	\$25.27	2.6%	▼ -68	▼ -4.1
Rt. 2	Soda Cap 2	-		26	#DIV/0!	-\$0.67	#DIV/0!	▲ 26	#DIV/0!
Rt. 3	Soda Cap 3	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 4	Orbit 4	-		0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 22	Harden	-	1.8	0	0.0	#DIV/0!	0.0%	0	▼ -1.8
Rt. 32	North Main - Hard Scrabble	204	5.3	139	2.5	\$25.26	2.6%	▼ -65	▼ -2.8
Rt. 76	Fort Jackson	41		124	#DIV/0!	-\$0.67	#DIV/0!	▲ 83	#DIV/0!
Rt. 77	Polo Road	80	3.5	40	0.8	\$84.92	0.8%	▼ -40	▼ -2.7
Rt. 83L	St. Andrews Local	249	6.5	342	5.9	\$10.51	6.0%	▲ 93	▼ -0.6
Express				≥10/trip	≤\$5	≥15%	Boardings	Efficiency	
Rt. 82X	Harbison Express								
Rt. 92X	12th Street Ext. Express	46	9.6	193	15.6	\$3.56	15.9%	▲ 147	▲ 6.0
Demand Response/Flex				≥3	≤\$30	≥10%	Boardings	Efficiency	
Rt. 31	Denny Terrace Reflex	46	3.2	47	2.0	\$29.03	0.00%	▲ 1	▼ -1.2
DART	ADA Paratransit	130	1.3	154	6.6	\$5.13	41.2%	▲ 24	▲ 5.3

Ridership Report

November		2022		2023			Difference from Previous Year		
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
Systemwide totals	All Boardings Total	131,274		191,504				▲ 60,230	
	Fixed-Route Total	126,992	13.2	183,781	13.7	\$ 4.15	13.6%	▲ 56,789	▲ 0.5
	Weekday Service	106,029	14.3	147,032	14.1	\$ 4.02	14.0%	▲ 41,003	▼ -0.2
	Saturday Service	12,263	11.6	27,043	17.7	\$ 3.07	17.5%	▲ 14,780	▲ 6.1
	Sunday Service	8,700	9.3	9,706	6.7	\$ 9.13	6.7%	▲ 1,006	▼ -2.6
	Flex Route	1,195	2.7	2,357	6.4	\$ 9.61	6.4%	▲ 1,162	▲ 3.7
	DART	3,087	1.3	5,366	3.3	\$ 20.39	24.8%	▲ 2,279	▲ 2.0
Special Services	trolley	-		0	#DIV/0!	\$ -	0.0%		
	Gamecock Express 2001	68		15,413	#DIV/0!	\$ -	0.0%		
	Incident Weather Shuttle 7	82		176	#DIV/0!	\$ -	0.0%		
	COMET @ Night Uber	-			#DIV/0!	\$ -	0.0%		
	COMET @ Night Lyft	-		0	N/A	N/A	0.0%		
	COMET To The Market Uber	-			N/A	N/A	0.0%		
	COMET To The Market Lyft	-		0	N/A	N/A	0.0%		
	COMET Vanpool	-			N/A	N/A	0.0%		
	COMET Bikeshare Usage	-			N/A	\$ -	0.0%		
	BikeShare from COMET Stations	-		0	N/A	\$ -	0.0%		
On Demand	-			N/A	\$ -	0.0%			
Weather 		0		0					
Events and Occurances 		Celebrated Thanksgiving with a luncheon for all employees, Christmas lights outfitted on the trolleys.		No UofSC Service 11/23 - 11/28 No Fixed Route service 11/25 (Thanksgiving) Saturday Service on Friday 11/26					
Service weekdays		20		21					
Service Saturdays		5		4					
Service Sundays		4		4					
Average weekday boardings		5,301		7,002				▲ 1,701	
Average Saturday		2,453		6,761				▲ 4,308	
Average Sunday boardings		2,175		2,427				▲ 252	
KEY	No Data (Not in service)	Not to standard	<66% of Standard	>133% of Standard					
Monday through Friday									
Corridor				≥18	≤\$3	≥20%	Boardings	Efficiency	
101 North Main		11,126	18.8	8,566	16.0	\$3.48	15.8%	▼ -2,560	▼ -2.8
201 Rosewood									
301 Farrow		6,552	17.2	6,475	22.5	\$2.28	22.3%	▼ -77	▲ 5.3
401 Devine		6,714	21.4	8,094	24.8	\$2.01	24.6%	▲ 1,380	▲ 3.4
501 Two Notch		10,691	20.7	10,985	13.6	\$4.20	13.4%	▲ 294	▼ -7.1
601 Shop									
701 Forest		9,554	16.9	10,086	30.7	\$1.50	30.4%	▲ 532	▲ 13.8
801 Broad River		12,637	18.9	15,399	22.1	\$2.33	21.9%	▲ 2,762	▲ 3.2
Local				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt. 6 Eau Claire		2,707	14.9	2,611	9.4	\$6.33	9.3%	▼ -96	▼ -5.5
Rt. 11 Fairfield		2,975	11.9	3,988	10.0	\$5.94	9.9%	▲ 1,013	▼ -1.9
Rt. 12 Edgewood		3,453	19.5	3,683	10.8	\$5.46	10.7%	▲ 230	▼ -8.7
Rt. 21 Rosewood		2,268	12.5	2,595	9.1	\$6.59	9.0%	▲ 327	▼ -3.4
Rt. 26 West Columbia									
Rt. 28/31 Springdale/Cayce		2,970	14.7	4,465	38.2	\$1.08	37.8%	▲ 1,495	▲ 23.5
Rt. 42 Millwood Ave		3,092	17.3	3,480	12.3	\$4.70	12.2%	▲ 388	▼ -5.0
Rt. 45 Leesburg-Hazelwood		3,870	14.4	4,541	14.7	\$3.82	14.6%	▲ 671	▲ 0.3

November		2022		2023			Difference from Previous Year		
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip [Efficiency]	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
Rt. 55	Sandhills	2,496	7.9	2,526	6.2	\$9.90	6.2%	30	-1.7
Rt. 61	Shop	3,952	16.1	4,523	10.3	\$5.78	10.2%	571	-5.8
Rt. 75	Decker-Parklane	2,907	17.9	3,777	12.3	\$4.72	12.1%	870	-5.6
Rt. 84	Bush River/St. Andrews	1,514	13.4	1,518	6.8	\$9.11	6.7%	4	-6.6
Rt. 88	Beltline Crosstown	669	6.9	624	3.0	\$21.41	3.0%	-45	-3.9
Rt. 96L	West Columbia/Cayce	968	5.2	1,637	7.7	\$7.87	7.7%	669	2.5
UofSC					≥12	≤\$5	≥15%	Boardings	Efficiency
Rt13	North Loop	237	1.0	1,705	7.2	\$0.00	0.0%	1,468	6.2
Rt14	Express	114	0.5	3,390	14.7	\$0.00	0.0%	3,276	14.2
Rt15	Yellow	100	0.4	4,890	20.8	\$0.00	0.0%	4,790	20.3
Rt16	Greek Village Express	70	0.7	278	2.8	\$0.00	0.0%	208	2.1
Rt17	Green	152	0.7	3,479	15.1	\$0.00	0.0%	3,327	14.4
Rt18	Red	633	2.7	7,235	31.4	\$0.00	0.0%	6,602	28.6
Rt19	Blue	1,115	4.9	6,258	27.4	\$0.00	0.0%	5,143	22.5
Rt 20	West Campus	4,167	9.7	10,483	24.5	\$0.00	0.0%	6,316	14.8
Rt 24	Evening 1	70	0.5	96	0.7	\$0.00	0.0%	26	0.2
Rt 25	Evening 2	277	1.9	382	2.7	\$0.00	0.0%	105	0.7
Connector/Shuttle					≥8	≤\$8	≥10%	Boardings	Efficiency
Rt. 1	Soda Cap 1	879	13.7	659	3.9	\$16.30	3.8%	-220	-9.8
Rt. 2	Soda Cap 2	-	-	88	#DIV/0!	-\$0.65	#DIV/0!	88	#DIV/0!
Rt. 3	Soda Cap 3	2	-	0	#DIV/0!	#DIV/0!	#DIV/0!	-2	#DIV/0!
Rt. 4	Orbit 4	1,658	14.1	2,083	#DIV/0!	-\$0.65	#DIV/0!	425	#DIV/0!
Rt. 22	Harden	352	3.6	331	2.5	\$25.42	2.5%	-21	-1.1
Rt. 32	North Main - Hard Scrabble	1,577	6.8	2,014	6.7	\$9.19	6.6%	437	-0.1
Rt. 57L	Killian-Clemson Local	185	1.7	179	1.3	\$52.03	1.2%	-6	-0.4
Rt. 63	Bluff	-	-	-	-	-	-	-	-
Rt. 74 (frm. 17)	Harrison-Trenholm	-	8.4	0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 76	Fort Jackson	217	3.2	433	#DIV/0!	-\$0.65	#DIV/0!	216	#DIV/0!
Rt. 77	Polo Road	650	6.7	575	2.0	\$32.10	2.0%	-75	-4.7
Rt. 83L	St. Andrews Local	1,945	6.9	2,277	6.8	\$9.06	6.7%	332	-0.1
Rural					≥5	≤\$12	≥10%	Boardings	Efficiency
Rt. 46	Lower Richland Reflex	-	2.8	0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
Rt. 47	Eastover Reflex	641	3.3	1,387	9.9	\$6.00	9.8%	746	6.6
Rt. 97	Batesburg-Leesburg	1	-	0	#DIV/0!	#DIV/0!	#DIV/0!	-1	#DIV/0!
Express					≥10/trip	≤\$5	≥15%	Boardings	Efficiency
Rt. 44X	Lower Richland Express	112	-	113	#DIV/0!	-\$0.65	#DIV/0!	1	#DIV/0!
Rt. 52X	Blythewood Express	-	-	-	-	-	-	-	-
Rt. 53X	Killian Express	-	1.6	0	0.0	#DIV/0!	#DIV/0!	0	-1.6
Rt. 82X	Harbison Express	-	-	-	-	-	-	-	-
Rt. 92X	12th Street Ext. Express	289	1.9	390	4.6	\$10.88	5.7%	121	2.7
Rt. 93X	I-26 Express	69	4.7	2	0.0	-\$0.65	#DIV/0!	-67	-4.7
Demand Response/Flex					≥3	≤\$30	≥10%	Boardings	Efficiency
Rt. 31	Denny Terrace Reflex	415	6.4	834	5.3	\$6.38	0.0%	419	-1.1
Rt. 62	Hopkins Reflex	-	3.0	0	#DIV/0!	#DIV/0!	#DIV/0!	0	#DIV/0!
DART	ADA Paratransit	2,845	2.0	5,001	3.4	\$16.24	4.4%	2,156	1.4
Saturday									
Corridor					≥18	≤\$3	≥20%	Boardings	Efficiency
101	North Main	1,407	18.5	1,132	11.6	\$5.03	11.5%	-275	-6.9
201	Rosewood	-	-	-	-	-	-	-	-
301	Farrow	632	15.7	568	10.7	\$5.49	10.6%	-64	-5.0
401	Devine	701	23.4	752	12.7	\$4.55	12.5%	51	-10.7
501	Two Notch	1,132	19.5	1,048	7.1	\$8.60	7.1%	-84	-12.4
601	Shop Road	-	-	-	-	-	-	-	-
701	Forest	1,424	28.0	964	16.1	\$3.44	16.0%	-460	-11.9
801	Broad River	1,887	20.7	1,872	14.8	\$3.80	14.6%	-15	-5.9
Local					≥12	≤\$5	≥15%	Boardings	Efficiency
Rt. 6	Eau Claire	391	12.4	367	7.3	\$8.38	7.2%	-24	-5.1
Rt. 11	Fairfield	333	9.2	534	7.4	\$8.30	7.3%	201	-1.8
Rt. 12	Edgewood	480	11.3	431	6.9	\$8.95	6.8%	-49	-4.4
Rt. 21	Rosewood	372	8.7	234	4.5	\$13.94	4.5%	-138	-4.2
Rt. 26	West Columbia	-	-	-	-	-	-	-	-
Rt. 28/31	Springdale/Cayce	247	7.5	224	8.3	\$7.30	8.2%	-23	0.8
Rt. 42	Millwood Ave	398	12.5	275	5.4	\$11.66	5.3%	-123	-7.1
Rt. 45	Leesburg-Hazelwood	429	9.7	491	8.8	\$6.87	8.7%	62	-0.9
Rt. 55	Sandhills	388	3.2	451	6.1	\$10.10	6.1%	63	2.9
Rt. 61	Shop	458	5.8	406	5.1	\$12.37	5.0%	-52	-0.7
Rt. 75	Decker-Parklane	516	1106.0	672	12.0	\$4.84	11.9%	156	-1,094.0
Rt. 84	Bush River/St. Andrews	158	8.4	215	4.7	\$13.43	4.6%	57	-3.7
Rt. 88	Beltline Crosstown	-	5.3	0	0.0	#DIV/0!	0.0%	0	-5.3
Rt. 96L	West Columbia/Cayce	72	2.5	41	1.7	\$37.30	1.7%	-31	-0.8

November		2022		2023				Difference from Previous Year	
Route	Description	Boardings	Boardings per vehicle hour	Boardings	Boardings Per hour or Trip (Efficiency)	Subsidy per passenger	Farebox Recovery Ratio	Boardings	Efficiency
UofSC				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt 20	West Campus Weekend	25	0.0	112	2.2	\$0.00	0.0%	▲ 87	▲ 2.2
TT 2001	Gamecock Express 2001	68		15,413					
Connector/Shuttle				≥8	≤\$8	≥10%	Boardings	Efficiency	
Rt. 1	Soda Cap 1	99	11.0	120	4.0	\$15.78	4.0%	▲ 21	▼ -7.0
Rt. 2	Soda Cap 2	1	6.6	39	#DIV/0!	-\$0.65	#DIV/0!	▲ 38	#DIV/0!
Rt. 3	Soda Cap 3	-		0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 4	Orbit 4	-	13.1	3	#DIV/0!	-\$0.65	#DIV/0!	▲ 3	#DIV/0!
Rt. 22	Harden	-	1.9	0	0.0	#DIV/0!	0.0%	▲ 0	▼ -1.9
Rt. 32	North Main - Hard Scrabble	176	4.0	181	3.3	\$19.26	3.3%	▲ 5	▼ -0.7
Rt. 57L	Killian-Clemson Local	11	1.4	17	0.5	\$127.35	0.5%	▲ 6	▼ -0.9
Rt. 76	Fort Jackson	28	2.4	36	#DIV/0!	-\$0.65	#DIV/0!	▲ 8	#DIV/0!
Rt. 77	Polo Road	100	7.4	77	1.5	\$43.81	1.5%	▼ -23	▼ -5.9
Rt. 83L	St. Andrews Local	268	7.3	251	4.1	\$15.57	4.0%	▼ -17	▼ -3.2
Express				≥10/trip	≤\$5	≥15%	Boardings	Efficiency	
Rt. 82X	Harbison Express	-							
Rt. 92X	12th Street Ext. Express	42	2	68	5.5	\$11.37	5.4%	▲ 66	▲ 3.5
Demand Response/Flex				≥3	≤\$30	≥10%	Boardings	Efficiency	
Rt. 31	Denny Terrace Reflex	36	4.1	49	1.7	\$34.93	0.00%	▲ 13	▼ -2.4
DART	ADA Paratransit	151	1.7	219	1.9	\$28.32	5.9%	▲ 68	▲ 0.2
Rural				≥5	≤\$12	≥10%	Boardings	Efficiency	
Rt. 47	Eastover	66	3	46	2.6	\$24.43	2.6%	▼ -20	▼ -0.4
Sunday									
Corridor				≥18	≤\$3	≥20%	Boardings	Efficiency	
101	North Main	1,025	13.7	1,062	10.9	\$5.40	10.8%	▲ 37	▼ -2.8
201	Rosewood								
301	Farrow	686	14.2	471	9.4	\$6.39	9.3%	▼ -215	▼ -4.8
401	Devine	530	19.9	566	9.5	\$6.26	9.4%	▲ 36	▼ -10.4
501	Two Notch	939	12.7	909	6.2	\$10.02	6.1%	▼ -30	▼ -6.5
601	Shop Road								
701	Forest	988	24.1	926	15.5	\$3.61	15.3%	▼ -62	▼ -8.6
801	Broad River	1,313	13.2	1,494	11.8	\$4.93	11.7%	▲ 181	▼ -1.4
Local				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt. 6	Eau Claire	186	5.7	215	4.3	\$14.76	4.2%	▲ 29	▼ -1.4
Rt. 11	Fairfield	300	7.3	393	5.4	\$11.52	5.4%	▲ 93	▼ -1.9
Rt. 12	Edgewood	300	14.0	387	6.5	\$9.53	6.4%	▲ 87	▼ -7.5
Rt. 21	Rosewood	230	7.6	281	5.4	\$11.50	5.4%	▲ 51	▼ -2.2
Rt. 42	Millwood Ave	263	11.6	188	3.7	\$17.35	3.6%	▼ -75	▼ -7.9
Rt. 45	Leesburg-Hazelwood	331	8.7	380	6.8	\$9.06	6.7%	▲ 49	▼ -1.9
Rt. 55	Sandhills	318	4.1	343	4.7	\$13.48	4.6%	▲ 25	▲ 0.6
Rt. 61	Shop	367	7.0	414	5.2	\$12.12	5.1%	▲ 47	▼ -1.8
Rt. 75	Decker-Parklane	376	12.8	461	8.2	\$7.36	8.1%	▲ 85	▼ -4.6
Rt. 84	Bush River/St. Andrews	142	12.9	189	5.6	\$11.12	5.5%	▲ 47	▼ -7.3
Rt. 88	Beltline Crosstown	-	4.8	0	0.0	#DIV/0!	0.0%	▲ 0	▼ -4.8
UofSC				≥12	≤\$5	≥15%	Boardings	Efficiency	
Rt 20	West Campus Weekend	25	0.0	183	3.5	\$0.00	0.0%	▲ 158	▲ 3.5
Connector/Shuttle				≥8	≤\$8	≥10%	Boardings	Efficiency	
Rt. 1	Soda Cap 1	93	13.9	94	3.1	\$20.92	3.1%	▲ 1	▼ -10.8
Rt. 2	Soda Cap 2	-	9.4	20	#DIV/0!	-\$0.65	#DIV/0!	▲ 20	#DIV/0!
Rt. 3	Soda Cap 3	-		0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 4	Orbit 4	-	9.4	0	#DIV/0!	#DIV/0!	#DIV/0!	▲ 0	#DIV/0!
Rt. 22	Harden	-	0.5	0	0.0	#DIV/0!	0.0%	▲ 0	▼ -0.5
Rt. 32	North Main - Hard Scrabble	167	7.3	142	2.6	\$24.73	2.6%	▼ -25	▼ -4.7
Rt. 76	Fort Jackson	32	4.0	20	#DIV/0!	-\$0.65	#DIV/0!	▼ -12	#DIV/0!
Rt. 77	Polo Road	52	6.7	97	1.9	\$34.64	1.8%	▲ 45	▼ -4.8
Rt. 83L	St. Andrews Local	181	6.1	392	6.8	\$9.10	6.7%	▲ 211	▲ 0.7
Express				≥10/trip	≤\$5	≥15%	Boardings	Efficiency	
Rt. 82X	Harbison Express								
Rt. 92X	12th Street Ext. Express	36	1.7	63	5.1	\$12.33	5.0%	▲ 27	▲ 3.4
Demand Response/Flex				≥3	≤\$30	≥10%	Boardings	Efficiency	
Rt. 31	Denny Terrace Reflex	36	9.7	41	1.7	\$33.28	0.00%	▲ 5	▼ -8.0
DART	ADA Paratransit	91	1.3	146	6.3	\$5.41	41.2%	▲ 55	▲ 5.0